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Hope II Grant Program Evaluation Grantee 10-month Follow-up Survey

The U.S. Department of Justice, National Institute of Justice, with its contractor, Abt Associates, is conducting an evaluation of the HOPE II program. Specifically, it is a study of the financial and technical assistance (TA) provided by intermediary organizations and the effects of those services in improving the organizational capacity of the faith- and community-based organizations (FBCOs) they assist. The study is an important component in assessing whether the HOPE II program is meeting its objective of improving the organizational capacity of FBCOs to serve victims of crime.

As you may recall, your organization became a part of this study approximately 14 months ago when you or someone representing your organization applied for a grant and technical assistance from the Maryland Crime Victims Resource Center (MCVRC) in January 2006 and completed an organizational profile. We are seeking your continued cooperation and support and ask that you complete this additional questionnaire to provide us with current, up-to-date information about your organization.

All information obtained about your organization will be kept strictly confidential. Information provided in this survey will only be accessed by Abt Associates project staff. Results will be reported in the aggregate. While completing this survey is voluntary, we strongly encourage your participation so that the study findings reflect the unique experience of your organization over time and so that we are confident that the findings represent organizations such as yours.

Under the Paperwork Reduction Act, a person is not required to respond to a collection of information unless it displays a valid OMB Control Number. We try to create forms and instructions that are accurate, easily understood, and impose the least possible burden on you to provide us information. The estimated average time to complete the form is 25 minutes. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the National Institute of Justice, Office of Research and Evaluation, **OMB Number XXXX-XXXX**, 810 7th Street, N.W., Washington, D.C. 20531.

Please answer the following questions about the organization that was the *primary applicant for the MCVRC subgrant*. Throughout this questionnaire, the unit that was the primary applicant will be referred to as "your organization."

Organizational Background

1.	Name of organization:
	Name of person completing this form:
3.	Name of contact person, if different from above:
4.	Title of contact person:
5.	Mailing address of contact person:
6.	Phone number of contact person:
7.	Email address of contact person:
	□ Check this box if the original organization that applied for this grant no longer exists. Please explain why this organization is no longer in existence.

IF YOU CHECKED THIS BOX, YOU HAVE COMPLETED THE SURVEY. THANK YOU FOR YOUR PARTICIPATION.

Organizational Profile

8.	Does your organization have a written strategic plan? ☐ Yes ☐ No	14.	Which services does your organization currently provide to victims of crime in your community? (<i>Please check all that apply</i>)
9.	How often do you consult or revise your strategic plan? Monthly Quarterly Annually Less frequent than annually		 Information/referral services (i.e., suggesting other organizations or resources to clients) Crisis hotline Case management services Criminal Justice support/advocacy (e.g., accompaniment at court appearances, assistance with victim impact statements)
10.	Since May 2006, has your organization conducted or participated in an assessment of organizational strengths/needs? — Yes		 Legal assistance (e.g., filing protective orders, obtaining custody/visitation rights) Psychological assessments Forensic examinations Crisis counseling
	□ No		 Ongoing counseling (i.e., pastoral or mental health) Personal advocacy (i.e., assistance applying for
	10a. If yes, was the assessment conducted/guided by an external individual/entity?		public assistance, pursuing civil legal options, etc.) □ Advise or help filing compensation claims
	□ Yes □ No		□ Shelter/safehouse□ Group support/treatment□ Emergency legal advocacy
11.	Does your organization currently provide services to victims of crime?		 Emergency financial assistance Transportation services Alcohol and other substances treatment
	□ Yes □ No (SKIP TO 19)		□ Restorative justice opportunities□ Advise crime victims regarding their rights
12.	Which description best characterizes your organization? (Please check only one)		Provide web-based information for crime victimsParish Nursing (a registered professional nurse who
	 Our organization's focus is primarily on providing services to crime victims. Our organization provides a variety of services to different types of clients/service recipients, including crime victims. 		serves the congregants of a faith community) Other services (<i>Specify:</i>) -
13.	How long has your organization been providing services to victims of crime in your community? months years		

15.	What victim populations are currently being targeted for services by your organization? (<i>Please check all that apply</i>)		16a. If yes, which ones? (Please check all that apply) □ Non-English speaking populations □ Lesbian women
	 □ Domestic violence □ Child sexual abuse □ Assault □ Adult sexual assault □ Child physical abuse □ Survivors of homicide victims □ Robbery □ Adults molested as children □ DUI/DWI crashes □ Elder Abuse □ Our organization serves all victim populations □ Other services (Specify:) 		 Homosexual men Bisexual populations Transgender populations Immigrant and refugee populations American Indian and Alaskan Native populations Elderly populations Disabled populations Rural or remote populations Populations living on a military base Other services (Specify:)
- looes your organization currently target its services to any special populations? □ Yes □ No (SKIP TO 17)		17.	Please give your best estimate of the number of clients/service recipients that received your services in your last month of full operation clients/service recipients
		18.	Has your organization added/expanded or reduced programmatic areas <i>since May 2006</i> ? Pes No (SKIP TO 19) 18a. If yes, please describe.

Organizational Priorities

- 19. Below is a table listing possible priority areas for your organization. Please check one box for each priority area. See the key below.
 - A = Haven't considered this a priority because we have not focused on this area yet
 - B = Concerned we should work on this but we lack the time or resources
 - C = Have developed plans or ideas to work on this, but haven't had time or resources to implement them
 - D = Have implemented steps to address this priority
 - E = Not a priority because we are satisfied with our achievement in this area

Priority Area	A	В	C	D	E
Identifying and pursuing new sources of <i>government</i> funding					
Identifying and pursuing new sources of non-government funding					
Identifying and pursuing new sources of in-kind donations					
Ensuring the sustainability of current funding sources					
Developing a fund-development plan (including setting fundraising goals)					
Increasing the number of clients/service recipients served by the organization					
Increasing the number or scope of services offered to clients/service recipients					
Incorporating a new approach to services to improve quality/ effectiveness					
Expanding services to include new group of clients/service recipients or geographic area					
Developing systems that will help manage the organization's finances more effectively					
Putting in place a budgeting process that ensures effective allocation of resources					
Creating a plan or locating resources to help our executive director and other staff improve their leadership abilities					
Recruiting, developing, and managing volunteers more effectively					
Providing <i>staff</i> with professional development and training to enhance skills in service delivery or skills in administration and management					
Providing <i>volunteers</i> with professional development and training to enhance skills in service delivery or skills in administration and management					
Developing and implementing a communication or marketing strategy					
Increasing or strengthening collaborations with other organizations					
Assessing computers and software needs					

Capacity Building Services Received by the Organization

20.	Since May 2006, did your organization receive services/assistance from the Maryland Crime Victims Resource Center (MCVRC)?	
	□ Yes □ No (SKIP TO 24)	
	20a. If yes, please indicate the type of assistance/service provided (Check all that apply)	
	□ Training through workshops or conferences	
	 Customized technical assistance (TA) with an MCVRC Site Mentor (includes phone calls, emails, and materials provided) 	
	□ Web learning/instruction	
	Other (specify)	

21. In the following table, please indicate the type of assistance your organization received from your organization's MCVRC Site Mentor *since May 2006* and (where applicable) who among your staff received each specific type of assistance.

**Note: Count all assistance whether the provision was over email, the telephone, or in-person.

Type of Assistance Provided by MCVRC Site	If applicable, who among your staff received this assistance since May 2006? (Check all that apply)					
Mentor (Check all that apply)	Head of Organization	Other Paid Staff	Volunteer Staff			
Strategic Planning						
Facilitation with sustainability efforts (funding, staffing, etc)	٥					
Assistance with an organizational needs assessment						
Provided information on capacity building						
<u>Human Resources</u>						
Assistance with management of paid staff						
Assistance with volunteer management	٥					
Assistance with volunteer recruitment	٥					
Networking, Collaboration, Partnerships						
Assistance with public relations, outreach, networking	٥					
Management						
Contract management	٥					
Financial budgeting	٥					
Financial reporting	٥					
Program Design, including Implementing Best Practices						

Type of Assistance Provided by MCVRC Site	If applicable, who among your staff received this assistance since May 2006? (Check all that apply)					
Mentor (Check all that apply)	Head of Organization	Other Paid Staff	Volunteer Staff			
☐ Referrals to relevant local, state, and national resources	٥					
☐ Assistance with tracking of progress with time/task plans						
☐ Evaluation of technical assistance needs						
☐ Provided information on training opportunities						
☐ Logistical (planning/coordinating) support	٥					
Assistance in addressing cultural and/or religious barriers to effectively providing services to crime victims	٥					
☐ Facilitation of web-based training	٥					
☐ Planning/running group trainings, workshops, or conferences	٥					
Evaluation and Outcome Measurement						
☐ Assistance with managing and tracking data in a case management system						
☐ Procurement of appropriate technology and internet communication resources	٥					
Other (Specify):						
	٥					
	٥					
 During the course of the Hope II grant (since May 2006), dor inquiries? Yes (<i>SKIP TO 23</i>) No 22a. If no, please explain. Yes (<i>SKIP TO 24</i>) No Yes (<i>SKIP TO 24</i>) No No 23a. If no, please explain. 						

24. *Since May 2006*, what types of assistance has your organization received from sources other than MCVRC? (*If no assistance was received, SKIP TO 25*)

***Note: Do not count assistance lasting less than 1 hour over the course of the 10-months.

Type of Assistance other than MCVRC		If applicable, how was the assistance received? (Check all that apply)				
	(Check all that apply)		Consulting Services	Other		
	Resource Development, Fundraising (includes grants/proposals)					
	Strategic Planning					
	Human Resources and Volunteer Management					
	Networking, Collaboration, Partnerships					
	Financial Management (Bookkeeping/Accounting)					
	Program Design, Including Implementing Best Practices					
	Evaluation/Outcome Measurement					
	Working with victims of crime (i.e., victim services)					
	Other: Specify					

24a.	Whom among y	our staff	received	this as	ssistance?	(Check all	that apply)

- Executive Director
- □ Other paid staff
- □ Volunteers

Organization Staff and Board

25.	Please tell us about the staff at your organization. "Staff" are the people who work for the organization on a regular basis, at least 2 hours per week, either as paid staff or as unpaid staff/volunteers. Please count each person as <i>either</i> an administrative staff person (column b) <i>or</i> a direct service staff person (column c). Column (a) should be equal to (b) + (c).						
		a) What is the number of staff currently working at your organization both in administration and programs?	ma wo adı	any p orkin	e staff, how orimarily g in an strative y?	c)	How many staff primarily providing direct services?
	Paid Staff	1 0			<u>, , , , , , , , , , , , , , , , , , , </u>		
	Full-time (30+ hrs/wk)		=			+	
	Part-time (>2 hrs/wk; <30hrs/wk)		=			+	
,	Unpaid Staff/Volunteers						
	Full-time (30+hrs/wk)		=			+	
	Part-time (>2 hrs/wk; <30hrs/wk)		=			+	
26.	Have you used volunteers since	May 2006?					
	□ Yes, to fill a short-term need□ Yes, to fill a longer-term pos□ No (SKIP TO 27)						
	26a. Do you have a volunteer co	oordinator?					
	Yes, paid full-time salYes, paid part-time salYes, not a paid positioNo	lary					
27.	Is the head of your organization	(e.g., the executive director)	a paid positi	ion?			
	Yes, paid full-time salaryYes, paid part-time salaryNo, not a paid position						
28.	Since May 2006, has there been	a change in the head of your o	organization	1?			
	□ Yes □ No						
29.	Is there a Board of Directors focused solely on your organization? (Recall that "your organization" refers to the organization that was the primary applicant for the MCVRC subgrant.)						
	□ Yes□ No (SKIP TO 30)						
	29a. What are the primary activ	ities of the Board? (Check all	that apply)				
	Outreach to commuDevelop organizationRecruit new board new b				_	operly sper	nancial records to ensure nt in support of the

□ Set goals and strategies for the organization	 Conduct performance reviews of executive director
☐ Review performance of programs & program	 Conduct performance reviews of other staff
outcomes	Other (specify):

Community Engagement

30.	Which of the following has your organization done <i>since May 2006</i> to explain or promote your organization? (Please check all that apply)		33a. How many national, state, and local organizations are involved in these collaborations? local organizations
	 Created or updated a website Developed or distributed written materials (such as a brochure or newsletter) 		state organizations national organizations
	 Made presentations to faith-based and/or community groups Utilized free public service announcements Utilized paid advertising (Specify TV, radio or 	Te	chnology
	newspaper) Other (Specify:)	34.	How many functioning computers does your organization have?
	□ None of the above		
31.	Has your organization engaged in any of the following activities since May 2006? (Please check all that apply)	35.	What kind of access does your organization have to the Internet?
	 Conducted a meeting with clients/service recipients or the organization's constituents to learn about their needs 		□ High-speed access□ Dial-up access□ No Internet access
	 Reviewed research/data/reports from other institutions such as the government or a university Administered a survey or questionnaire of 	36.	Does your organization have its own website? — Yes
	community members/constituents Participated in an official coalition of organizations		□ No
	serving crime victims Attended community meetings Covering out a community manning projects		
	 □ Carried out a community mapping projects □ Participated in meeting with other organizations providing similar services (i.e., competitors, 		
	collaborators, etc.)Conducted training(s) of stakeholder organizations in the community		
	 Provided education programs about victimization Worked together with other faith-based and/or community organizations or agencies to improve 		
	service delivery to crime victims		
32.	Thinking about collaborations that your organization has had with other faith-based and/or community groups, do you think collaborations in general are: (<i>Please check only one</i>)		
	 Generally net benefits to the organization, Generally net drains on the organization An equal mix of costs and benefits to the organization 		
33.	How many collaborations with organizations are you currently engaged in?		
	collaborations (If zero, SKIP TO 34)		

37.	Some organizations keep records about program participants and services. Please indicate the relevance to your organization of keeping records about the following items, by marking one of the following choices:						
A = For the type of service we provide, keeping records about this is not necessary B = We believe it could be useful to keep these records, but currently lack the resources to do it C = We keep records on paper D = We keep records electronically							
	E = We keep records both on paper and electronically						
	Types of Records		В	С	D	E	
Fur The for INCL 38. 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Number of clients/service recipients						
	Referral sources of clients/service recipients (how did they come to your program)						
	Needs of clients/service recipients upon first contact with program (including information and referrals)						
	Services provided to clients/service recipients						
	Individual clients/service recipients' outcomes						
	Financial records						
	Client satisfaction						
	Other (Specify:)	_ 🗖					
38.	How many federal grants, contracts, or sub-awards has your organization <i>applied for since May 2006?</i>						
39.	How many federal grants, contracts, or sub-awards has your organization <i>received since May 2006</i> ?						
40.	Has your organization applied for a VOCA grant since May 2006? ☐ Yes ☐ No						
41.	Has your organization been awarded a VOCA grant since May 2006?						
	□ Yes □ No						
42.	Do you believe that your organization is better able to manage a grant or contract since participating in program?	the H	OPE 1	II gra	nt		
	□ Yes □ No						
43.	Do you believe that your organization is better prepared to apply for and receive competitive funding since participating in the HOPE II grant program?						
	□ Yes □ No						

44.	Do you believe that your staff, including volunteers, are better prepared to work with victims of crime since participating in the HOPE II grant program?				
	□ Yes □ No				
45.	Has your organization spent all of the HOPE II grant money tha	Has your organization spent all of the HOPE II grant money that was received?			
	□ Yes (SKIP TO 45) □ No				
	44a. If no, please explain.				
46.	In your last completed fiscal year, what was your organization's total operating budget? \$				
47.	Since May 2006, has your organization's operating budget:				
	IncreasedDecreasedStayed the same				
48.	Please answer the following questions as they apply to fundraising activities since May 2006. Please do not include Hope II grant funding in your responses.				
	Funding Source/Activity	Percentage of funds received from this source since May 2006			
	Grants/contracts from federal government agencies	%			
	Grants/contracts from state/local government agencies	%			
	Grants/contracts from Foundations	%			
	Other (Specify:)	%			
	TOTAI	100%			
49.	Has your organization hired a grant/contract writer to research applications for funding <i>since May 2006</i> ? ☐ Yes ☐ No				
50.	Has your organization hired a grant/contract writer to prepare applications for funding <i>since May 2006</i> ? ☐ Yes ☐ No				
51.	Has your organization hired a grant/contract writer to train staff to prepare applications for funding <i>since May 2006</i> ? Yes No				
52.	Does your organization have a written fund raising/fund-development plan? Page 1 Yes 1 No No				

53.	Please list the total amount and sources for all cash grants or sub-awards that your organization received since May 2006.	Then
	check a box(es) that describes the goal(s) for which the grants or sub-awards were received.	

*** Please do not include the Hope II grant funding in your answers.

Total Amount of Grants, Contracts, or Sub-Awards received <i>since May 2006</i>	Sources of Grants, Contracts, or Sub- Awards received since May 2006 (Check all that apply)	Goals of Grants, Contracts, or Sub-Awards (Check all that apply)
\$	□ Federal government agencies	 □ Start up new program □ Implement programmatic Best Practices □ Expand type of services □ Increase number of clients/service
	State/local government agenciesFoundations	recipients Develop Board of Directors
	Other (Specify:)	☐ Train administrative staff (Specify area of training:)
		☐ Train program staff (Specify:)
		☐ Increase/diversify income and resources
		 Improve communications and marketing Improve general management, financial management or administrative systems
		☐ Develop system for tracking outcomes
		□ Funding for ongoing programs as is□ Other (Specify:)

THANK YOU FOR YOUR PARTICIPATION!