OMB Approval Number ########
Expiration Date ##/##/#####

U.S. Department of Agriculture/Risk Management Agency/The Rodale Institute Survey

**User Satisfaction Online Course Survey/Farmers** 

All information collected in this survey is confidential and will be used for research purposes only. Data will be reported in the aggregate and no individual information will be disclosed.





## Invitation to complete online course satisfaction survey/Farmers

Congratulations! You've completed the last module of the FarmSelect online training course and should now have the necessary tools and resources to apply what you've learned to your own work.

Like all good tools, this course will need maintenance and upgrades to continue working in top form and we'd like to get your feedback on what you liked and didn't like as you went through the modules. Your opinions will help us improve the course to better meet the needs of other agriculture professionals.

We'll keep your information confidential and will only use the answers you provide to improve our service to future users. Thank you in advance for your time and effort and best of luck!

The FarmSelect Team

If you experience any problems or difficulties accessing the survey or if you have any questions please contact us at: helpdesk@farmselect.org or at (610) 683-1400.

# User Satisfaction Survey for the Online Course

### Farmers

Thank you for taking a few minutes to complete this survey. Your feedback will help us further improve our service to you.

A. Approximately how much time did it take you to complete this course? [Enter number of hours]  B. Approximately how many times did you access this course from start to finish? [Enter number of times]  C. Did you complete the Farm Plan? □Yes □No
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Places respond to the following statements by selecting the choice that corresponds to your experience with the

Please respond to the following statements by selecting the choice that corresponds to your experience with the online course (1-Strongly Agree; 2-Agree; 3- Not sure; 4-Diasgree; 5-Strongly Disagree)

#### The educational material and content...

[Choose one for each statement]

[Choose one for each statement]				D'	G: 1
	Stongly Agree	Agree	Not sure	Disagree	Strongly Disagree
1. Improved my understanding of how to transition to organic.	<b>Q</b> 1	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>Q</b> 5
2. Improved my understanding of the USDA Organic Rule and its enforcement.	<b>O</b> 1	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>Q</b> 5
3. Helped me better understand the relative risks of organic vs. non-organic management practices.	<b>O</b> 1	<b>Q</b> 2	<b>Q</b> 3	<b>Q</b> 4	<b>O</b> 5
4. Improved my practical knowledge of organic management practices.	01	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5
5. Increased my confidence that I can initiate a successful transition to organic.	01	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>Q</b> 5
6. Improved my ability to successfully complete my organic farm plan.	01	O 2	<b>O</b> 3	<b>Q</b> 4	<b>O</b> 5
7. Gave me valuable tools and resources I can rely on to start the transitioning process.	01	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5

#### Overall the information provided in the course...

[Choose one for each statement]

	Stongly Agree	Agree	Not sure	Disagree	Strongly Disagree
8. Was useful to my work.	01	O 2	<b>O</b> 3	O4	<b>Q</b> 5
9. Was focused on what I specifically needed to learn.	<b>O</b> 1	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>Q</b> 5
10. Fully matched the announced objectives.	01	O 2	<b>Q</b> 3	<b>O</b> 4	<b>O</b> 5
11. Provided a well-rounded, realistic assessment of what "transitioning to organic" means in my situation.	<b>Q</b> 1	O 2	<b>O</b> 3	O4	<b>Q</b> 5

	Stongly Agree	Agree	Not sure	Disagree	Strongly Disagree
12. I will share what I learned in this course with other farmers and colleagues.	01	O 2	<b>O</b> 3	<b>Q</b> 4	<b>O</b> 5
13. I will recommend this course to interested farmers and colleagues.	01	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>Q</b> 5
14. Taking this course has helped me make a decision to transition to organic.	<b>Q</b> 1	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>O</b> 5
15. Taking this course has helped me better assess the relative risks associated with transitioning to organic.	01	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5

How would you rate each of the following features of the online course using a 5-point scale: (1-poor; 5excellent)

[Choose one for each statement]

	Poor			I	Excellent	
16. The overall course structure.	01	O 2	<b>Q</b> 3	O4	<b>Q</b> 5	
17. The coordination of various modules into a coherent course of study.	01	<b>Q</b> 2	<b>O</b> 3	<b>O</b> 4	<b>O</b> 5	
18. The effectiveness of projects and assignments.	01	O 2	<b>O</b> 3	<b>Q</b> 4	<b>Q</b> 5	
19. The usefulness of resource materials.	01	O 2	<b>Q</b> 3	04	<b>Q</b> 5	
20. The amount of information covered.	01	O 2	<b>Q</b> 3	<b>O</b> 4	<b>Q</b> 5	
21. The depth of treatment of the issues.	01	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5	
22. The length of the course.	01	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5	
23. Interaction among participants.	01	O 2	<b>Q</b> 3	<b>O</b> 4	<b>O</b> 5	
24. Interaction between participants and trainers.	<b>Q</b> 1	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5	
25. The variety of training methods.	<b>O</b> 1	O 2	<b>O</b> 3	<b>O</b> 4	O5	
26. The pace of delivery of the material.	01	O 2	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5	
27. The availability of technical assistance.	01	02	<b>O</b> 3	<b>O</b> 4	<b>Q</b> 5	

28. How does this course compare to other online training courses you have taken? [Choose one]
O The best
O Better than most
O Average

- O Below average
- O Needs improvement
- O Not sure

29.	How	did	this	course	meet	your	expectations?	[Choose	one]
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- O Better than expected
- O Met my expectationsO Did not meet my expectations
- O Not sure

30. Overall, how would you evaluate this course on a scale from 1 (Poor) to 5 (Excellent)? [Choose one]

Poor				Excellent	
Q1	O 2	<b>Q</b> 3	<b>Q</b> 4	<b>O</b> 5	
			of this cour	rse? [Type	your answer in the space provided]
32. Wh		useful feature		se? [Type ]	your answer in the space provided]
33. Wł		ould you add/t		Type your	answer in the space provided]
33a. W		vould you take		pe your ans	swer in the space provided]
34. Do	you have any ed]		on how we c	can further	improve this course? [Type your answer in the space
		n on applying in the space pr		arned in th	is course in the next 6 months? Please, be specific.
36. Do	o you have any	y other comme	ents or sugge	estions? [T	ype your answer in the space provided]