

TRICARE Custom Questions

How frequently do you visit our site?

Which of the following best describes your role in visiting our site today?

For TRICARE beneficiaries only- which best describes your status?

Which of the following best describes your main reason for visiting our Web site t

Where did you first go to find this information?

If you did not find what you were looking for, what will you do now?

If you did not find what you were looking for on our Web site, what was it?

For TRICARE beneficiaries only: which of the following best describes your TRIC

For TRICARE beneficiaries only- do you receive most of your care from:

What method are you using to locate the information you are looking for?

How did you get to our Web site today?

If you could make one improvement to the site what would that be?

What is your gender?

What is your age?

Where are you located?

Have you done any of the following activities in the past 90 days?

First time
Every 6 months or less
About once a month
About once a week
Daily
More than once a day

TRICARE beneficiary
Family, friend or caregiver of TRICARE beneficiary
Future TRICARE beneficiary
TRICARE Network Provider or Provider Staff
TRICARE Non-Network Provider or Provider Staff
Prospective TRICARE Provider or Provider Staff
Military Treatment Facility Clinical Staff
TRICARE Beneficiary Advisors and Customer Service Staff
All other Military Health System/TRICARE staff (Including government and supporting contractors)
Media/Researcher
Other

Active Duty Sponsor
Active Duty Family Member
Retired Sponsor
Family Member of Retired Sponsor
National Guard or Reserve
Family Member of National Guard or Reserve
Other Beneficiary
Not Applicable

Find out what's covered
Look up costs
Find a civilian/network provider
Find a military provider
Make an appointment
Look up a toll free phone number
File a claim
Check the status of a claim
Problem with a claim
Enroll
Pay Enrollment Fees
Check eligibility
Update personal information
Learn about the plans / options
Look up health information / medical advice
Other (please explain)

This web site was the first place I went
I went to a different Web site
I called a toll-free number
I read a TRICARE brochure or handbook

I visited a TRICARE Service Center
I visited a Military Treatment Facility
Other (please explain)

Try a different Web site
Call a toll-free number
Read a TRICARE brochure or handbook
Visit a TRICARE Service Center
Visit a Military Treatment Facility
Other (please explain)
Not applicable

Sponsor is active duty (no premium paid)
Sponsor is active duty and family member has disenrolled from Prime to use TRICARE Standard
Sponsor is retired and we pay either \$230/individual or \$460/family per year
Sponsor is retired and we pay the Medicare Part B premium; TRICARE for Life
Sponsor is retired (and we do NOT pay either a TRICARE or Medicare Part B premium; TRICARE Standard)
Not applicable

A military clinic or hospital
A civilian clinic or hospital
Not applicable

Search Bar
Clicking buttons
By entering Zip Code
By clicking on Map
By "Jump To" or "A to Z"
TRICARE Factsheets
Site Map
Other

Referred by TRICARE brochure or handbook
Referred by TRICARE customer service representative
Typed in the address
Search engine (such as Google or Yahoo)
Bookmarks or Favorites
Link from another Web site
Other

Male
Female

Less than 18
18 to 24
25 to 34
35 to 44

45 to 64
65 and better

US (Continental)
Alaska
Hawaii
Pacific
Latin America
Canada
Europe
Puerto Rico/Virgin Islands
Other Overseas

Applied for a job online
Listed an item to sell in an online auction or online classified ad
Made a purchase online
Managed personal finances online
Researched a major purchase item online
None of these