

PROPOSED CUSTOM QUESTIONS FOR VA/VHA
Custom questions complement the model questions and allow for additional data analysis

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How frequently do you visit this site?	First time More than once a day Daily About once a week About once a month Every 6 months	Drop-down menu	Y	select one
What best describes you?	Active duty Veteran Family member of a veteran Congress Veteran service organization News media General public	Drop-down menu	Y	select one
What information were you primarily looking for?	Healthcare Prescription VA benefits Medical center information Program information Life insurance Compensation and pension Educational programs Home loans Vocational rehabilitation and employment Burial services and benefits Presidential memorial certificate Jobs News	Drop-down menu	Y	select one
How were you trying to locate the information?	Browsing (following links in page) Search engine Left navigation bar Top navigation bar	Check boxes	Y	Multi-select
Did you find what you were looking for?	Yes No	Drop-down menu	Y	select one
What one improvement would you suggest for our site?	open-ended	text area	N	open-ended