



U.S. Department of Transportation
Maritime Administration

A Maritime System that Serves America
With American Ships and American Labor

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U.S. MERCHANT MARINE ACADEMY PROGRAM PERFORMANCE SURVEY

Dear Alumnus:

We value your feedback and would like to know how well we are meeting your needs. Please take a few moments to complete the following questions regarding the U.S. Merchant Marine Academy and return this postage paid mailer to us or fax it to (202) 366-3969. For your convenience, you may respond electronically through MARAD's Home Page (<http://www.marad.dot.gov>). This survey takes approximately 6 minutes to complete.

Academy Evaluation

1. Please indicate the type of organization you represent: (Choose One)

- | | | |
|--------------------------------------------------------|----------------------------------------------|--------------------------------------------|
| <input type="radio"/> Government/Federal-State | <input type="radio"/> Shipbuilder/Repairs | <input type="radio"/> Vessel Chartering/ |
| <input type="radio"/> Marine Engineering | <input type="radio"/> Steamship Company | <input type="radio"/> Brokerage Operations |
| <input type="radio"/> Municipal/State Port Authorities | <input type="radio"/> Stevedoring Company | <input type="radio"/> Vessel Manager |
| <input type="radio"/> Naval Architecture | <input type="radio"/> Tugs/Barge Company | <input type="radio"/> Vessel Owner |
| <input type="radio"/> Port/Terminal | <input type="radio"/> Other (Please Specify) | |

Choose the number indicating performance level (1 equals unsatisfactory - 5 equals excellent)

2. How successful was the Academy in preparing you for your career? 1 2 3 4 5
3. How would you rate the Academy regarding your enrollment?
- | | | | | | |
|--------------------------------------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Guidance to Ensure You Complete Required Curriculum Within 4 Years | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 |
| Guidance to Ensure You Select Bachelor Degree/License Best for You | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 |
| Job Placement After Graduation | <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 |

Graduate and Postgraduate Evaluation

4. How long have you been an alumnus of the Academy?
- | | | | |
|-------------------------------------|--------------------------------------|--------------------------------------|---------------------------------|
| <input type="radio"/> 1 to 10 years | <input type="radio"/> 11 to 20 years | <input type="radio"/> 21 to 30 years | <input type="radio"/> 30+ years |
|-------------------------------------|--------------------------------------|--------------------------------------|---------------------------------|
5. How often do you interact with MARAD on a yearly basis?
- | | | | |
|---------------------------------------|------------------------------------|------------------------------------|-----------------------------------------|
| <input type="radio"/> 2 times or less | <input type="radio"/> 3 to 5 times | <input type="radio"/> 6 to 8 times | <input type="radio"/> more than 8 times |
|---------------------------------------|------------------------------------|------------------------------------|-----------------------------------------|
6. How did you fulfill your Maritime Service Obligation upon graduation?
- Served as a merchant marine officer aboard vessels documented under the laws of the United States or on vessels owned and operated by the United States or by any state or territory of the United States?
- Serve as an employee in a U.S. maritime-related industry, profession, or marine science (as determined by the Department of Transportation) if the Secretary determines that service as a merchant marine officer is unavailable?
- Serve as a commissioned officer on active duty in an armed force of the United States or in the National Oceanic and Atmospheric Administration?
- By combining the services specified above?
- Other (Please Specify) _____

7. Why did you select the Academy?

8. Are there any additional courses you feel the Academy should offer Midshipmen? Yes No
 Please List: _____

9. Have you taken courses offered by GMATS? Yes No
 If yes, what classes? _____

10. Have you participated in either of the GMATS Master of Arts Programs offered through the American Military University? Yes No
 If yes, which program? Master of Arts in Transportation Management
 Master of Arts in Management

11. Have you participated in any of the Military and Government Programs? Yes No
 If yes, which ones? _____

12. Of the categories of courses offered, which was most helpful to your career?
 Nautical Science Marine Engineering
 Transportation, Logistics, and Management Research and Special Projects

13. If you had a choice to do it over again, would you attend the Academy? Yes No
 If no, why?

14. Would you encourage individuals to enroll in the Academy if they met the requirements? Yes No
 If no, why?

15. Please provide comments, suggestions for improvement, or suggested benchmarks or standards for comparable or analogous service from other sources:

16. Is MARAD's information in clear and easy to understand plain language? Yes No
 If no, please attach a sample or provide a brief explanation.

17. Would you like a MARAD or USMMA employee to call to discuss comments Yes No
 If yes, please provided the information indicated below. If no, optional

Name: _____ Telephone No.: _____
 Organization: _____ City, State, Zip: _____

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Organizational Code _____
 Program Activity Code: _____ Date Mailed: _____

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