

You recently contacted the FHA Resource Center and we would appreciate your time in completing a brief survey on the service you received. Responding to this survey is voluntary. HUD obtained approval to conduct this survey from the Office of Management and Budget under control number 2535-0116. That authority expires on xx/xx/xxxx. HUD may not collect this information, and you are not required to respond, after that expiration date.

1) How would you rate the Customer Service Representative's responsiveness to your requests or questions?

- Unsatisfactory
- Satisfactory
- Good
- Outstanding

2) How would you rate the Customer Service Representative's ability to provide you with answers that met your needs?

- Unsatisfactory
- Satisfactory
- Good
- Outstanding

3) How would you rate the Customer Service Representative's knowledge about HUD Single Family housing and services?

- Unsatisfactory
- Satisfactory
- Good
- Outstanding

4) How would you rate the overall service that you received today?

- Unsatisfactory
- Satisfactory
- Good
- Outstanding

Submit Answer

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