

# REVISED SURVEY

OMB No. 0625-0253

Form ITA 4154P

Expires:

## **ODO Counseling Session Survey Record**

USEAC: Denver | Trade Specialist: Jane Doe

Survey version: Mid Year 2007

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ABC Research and Consulting

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99503

Industries: Management Consulting Services

Business Types: Accounting

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### **Survey Details:**

1. Overall, how satisfied are you with the assistance provided by the U.S. Department of Commerce's Trade Specialist?

- 1 – Extremely Dissatisfied
- 2
- 3
- 4
- 5 – Extremely Satisfied

2. How satisfied are you with the Trade Specialist's knowledge about the exporting process?

- 1 – Extremely Dissatisfied
- 2
- 3
- 4
- 5 – Extremely Satisfied

3. How satisfied are you with the Trade Specialist's knowledge of your industry?

- 1 – Extremely Dissatisfied
- 2
- 3
- 4
- 5 – Extremely Satisfied

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4. How satisfied are you with the products and services the Trade Specialist offered you?

- 1 – Extremely Dissatisfied
- 2
- 3
- 4
- 5 – Extremely Satisfied
- Not Applicable

5. Did the assistance and/or information that you received from your Trade Specialist meet your international marketing goals and objectives, or not?

- 1 - Did not meet my goals and objectives
- 2
- 3
- 4
- 5 - Exceeded my goals and objectives

6. How would you rate the manner in which the Trade Specialist interacted with you and your company's staff? Would you say the Trade Specialist's manner was:

- 1 - Extremely unprofessional and discourteous
- 2
- 3
- 4
- 5 - Extremely professional and courteous

7. Based on your experience with your Trade Specialist and the Commercial Service, would you use our services in the future, or not?

- 1 - Definitely would not
- 2
- 3
- 4
- 5 - Definitely would

8. Has the assistance that the International Trade Specialist provided you resulted in any exports for your company, or not?

- No, not at this time
- Yes

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Comments:

**We will share your survey responses with your Trade Specialist unless you check the box below:**

Please do not share this survey with my Trade Specialist.

**Submit**

This report is authorized by law ( 15 U.S.C. 1512 et seq., 15 U.S.C. 171 et seq.) While you are not required to respond, your cooperation is needed to make the results of this evaluation comprehensive, accurate and timely.

Public reporting for this collection of information is estimated to be 10 minutes per response, including the time for reviewing instructions, and completing and reviewing the collection information. All responses to this collection of information are voluntary and will be provided confidentially to the extent allowed under the Freedom of Information Act. Notwithstanding any other provision of law, no person is required to respond to nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB Control Number. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the Reports Clearance Officer, International Trade Administration, Department of Commerce, Room 4001, 14th and Constitution Avenue, NW, Washington, D.C. 20230. Form ITA 4154P OMB No. 0625-0253 Expires: