TIME STARTED: | | 1:1 | am/pm

OMB Approval No.: 1205-xxxx Expiration Date: xx/xx/xxxx

## **INDIVIDUAL TRAINING ACCOUNT (ITA) FOLLOW-UP QUESTIONNAIRE**

- Α. INTRODUCTION AND SCREENING
  - DIAL THE NUMBER ON THE CATI SCREEN
- A1. May I speak with [fill SAMPLE MEMBER NAME]?
  - <1> **YES [GO TO A3]**
  - <2> NOT A GOOD TIME, SCHEDULE CALLBACK [GO TO CALL BACK SCREEN]
  - REFUSED [GO TO REFUSAL SCREEN] <3>
  - <4> NEED MORE INFORMATION [GO TO MORE INFORMATION SCREEN]
  - SAMPLE MEMBER NO LONGER LIVES THERE/WRONG NUMBER <5>
- A2. I'm calling from Mathematica Policy Research and we're conducting a survey for the U.S. Department of Labor. [fill SAMPLE MEMBER NAME] participated in a training program funded by the Department of Labor and I need to speak to [fill HIM/HER] about [fill HIS/HER] experiences.
  - <1> **CONTINUE**
  - <2> NOT A GOOD TIME, SCHEDULE CALLBACK [GO TO CALL BACK SCREEN]
  - <3> REFUSED [GO TO REFUSAL SCREEN]
- A3. WHEN SPEAKING TO THE SAMPLE MEMBER, SAY:

My name is (NAME) and I'm calling from Mathematica Policy Research in Princeton, New Jersey. We are conducting a survey for the U.S. Department of Labor of people who participated in the Individual Training Account or ITA study. The purpose of the survey is to improve services to people who need training. Your responses will be confidential and will not be shared with the U.S. Department of Labor, or any other government agency. I would like to ask you some questions about your experiences.

- CONTINUE <1>
- <2> NOT A GOOD TIME, SCHEDULE CALLBACK [GO TO CALL BACK SCREEN]
- <3> REFUSED/NOT INTERESTED [GO TO REFUSAL SCREEN]
- NOT SURE ABOUT DOING THE SURVEY/HAS QUESTIONS <4>
- <5> DON'T KNOW WHAT WE'RE TALKING ABOUT/NEVER PARTICIPATED IN A TRAINING PROGRAM/EXPERIMENT -

**GO TO MORE INFO SCREEN** 

A4.	To get started I need to verify that I am speaking with the correct person. Could you please tell me your date of birth?
	RECORD:   _ / _ _ / _   _   _
	<r> REFUSED</r>
A5.	What are the last four digits of your social security number?
	_  LAST FOUR SSN DIGITS
	<d> DON'T KNOW <r> REFUSED</r></d>
A6.	CATI SCREEN: SHOW DOB AND LAST 4 DIGITS OF SS# FROM BIF.
	INTERVIEWER: DO THE DOB AND THE LAST FOUR SSN DIGITS MATCH BIF?
	<1> YES [GO TO CATI CHECK AT BEGINNING OF SECTION B] <0> NO [GO TO A7]
A7.	I am sorry. Before I continue with the interview I will need to check our records further Thank you for your time.
	END

MORE INFORMATION SCREENS. READ ONLY IF SAMPLE MEMBER OR PERSON ANSWERING TELEPHONE REQUESTS MORE INFORMATION.

#### NO LONGER IN ITA TRAINING PROGRAM/NEVER PARTICIPATED.

We are calling people who signed up to participate in ITA funded training programs even if they never participated or are no longer participating. Your responses and views are important because they help us gain perspective from current participants as well as those who no longer participate or never participated. The interview goes very quickly.

#### **HOW DID YOU GET MY NAME?**

We are calling everyone who enrolled in the ITA experiment since December 2001. The Participation Agreement that you signed mentioned we would be calling you to conduct an interview.

#### **MORE INFORMATION SCREENS** - continued

#### WHO GAVE YOU THE AUTHORITY TO CONDUCT THE STUDY?

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB approval 1205-xxxx. Without this approval we would not be able to conduct this survey. Questions regarding any aspect of this survey may be directed to the U.S. Department of Labor, Office of Policy Development, Evaluation and Research, Room N-5637, Washington, DC 20210 (Paperwork Reduction Project 1205-xxxx).

#### WHAT IS THE PURPOSE OF THIS STUDY?

Our goal is to learn how programs like this can help participants to achieve their employment goals. For the first time, new federal laws require the use of training vouchers. So we need to see how this new system of training is working.

#### WHAT HAPPENS IF I DON'T PARTICIPATE IN THE SURVEY?

Your participation is voluntary and will not affect your eligibility to receive training or benefits through ITA or any other programs like this one. However, your experience and opinions are very important to the success and improvement of programs like this.

#### I DON'T HAVE THE TIME.

We can do the survey in more than one call, if necessary. I'd like to begin now and do as much as we can. Then, if you need to stop, I can call you back at your convenience to finish. Or, I can schedule a more convenient time to call you back. Which do you prefer?

#### I AM NOT INTERESTED.

Let me reassure you that we are not selling anything. The information we collect will help agencies address the special needs of people who enroll in job training programs. The information you share will help design better services for people in your area. There are no right or wrong answers. We're interested in your experiences and opinions.

#### IF DISSATISFIED WITH ITA TRAINING PROGRAM.

I understand. Your comments will be especially important to the research. The United States Department of Labor wants to have feedback from people who were satisfied and people who were dissatisfied with their experiences.

#### IS THE SURVEY CONFIDENTIAL?

Any information you give me will be held in the strictest confidence by my company and will be used only for the purposes of this study. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. All personally identifiable data will be kept confidential except as required by law. Your answers to questions will not affect your eligibility for any public program.

## **HOW LONG WILL THIS TAKE?**

The length of the interview is different for different people, but it usually takes about 30 minutes.

## CATI: IF BIF Q19 = 0 (SAMPLE MEMBER NEVER WORKED AT A JOB FOR PAY), SKIP TO C1.

#### В. MOST RECENT JOB BEFORE RECEIVING ONE-STOP SERVICES

- B1. I'd like to start by asking you about the most recent job that you held when you were identified as a candidate for training at [fill LOCAL ONE STOP CENTER NAME]. Our records indicate that your employer at this job was [fill BIF Q26]. Is this correct?
  - <1> YES [GO TO B3]
  - <0> NO
  - <b DON'T KNOW
  - <r> **REFUSED**
- B2. What was the name of your employer?
  - (SPECIFY) [specify] END WITH // <1>
  - <d> DON'T KNOW
  - <r> **REFUSED**
- B3. Did you belong to a union on that job?
  - <1> YES
  - <0> NO
  - DON'T KNOW <b><
  - <r> **REFUSED**
- B4. I'm going to read you a list of benefits. Could you tell me whether they were available to you on that job?
- . . . Health insurance or membership in an HMO or PPO plan a.
  - <1> YES
  - <0> NO
  - <b DON'T KNOW
  - **REFUSED** <r>

- b. . . . Paid sick leave, paid holidays, or paid vacation
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> **REFUSED**
- . . . Retirement, pension benefits, or a 401K plan C.
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - **REFUSED** <r>
- B5. When that job ended, did you receive severance pay?
  - YES <1>
  - <0> NO
  - <d> DON'T KNOW
  - <r> **REFUSED**

#### C. **ONE-STOP SERVICES AND CUSTOMER SATISFACTION**

- C1. Now I'd like you to think back to when you were unemployed and receiving assistance from [fill LOCAL ONE STOP CENTER NAME]. How often did you use the resources at [fill LOCAL ONE STOP CENTER], such as computers, fax equipment, telephones, and newspapers?
  - < > ENTER NUMBER
  - <0> **NEVER**
  - DON'T KNOW <d>
  - <r> **REFUSED**
- C2. How often did you meet one-on-one with counselors at [fill LOCAL ONE STOP CENTER]?
  - < > ENTER NUMBER
  - <0> **NEVER**
  - DON'T KNOW <b
  - <r> **REFUSED**

C3. Did your [fill LOCAL ONE STOP CENTER NAME] counselor administer any assessments to you? **PROBE:** An assessment is usually a paper or computer test designed to evaluate your reading or math skills, your occupational interests and abilities, or other things. <1> YES <0> NO [GO TO C5] <d> DON'T KNOW <r> **REFUSED** C4. I'll read you a list of the types of assessments you may have received. Tell me if you received them. DON'T YES NO **KNOW REFUSED** <sub>1</sub> English language skills?  $_{\circ}$ a. d  $\square$ r 🔲 Reading level?..... b.  $_{\circ}$ d  $\square$ r 🔲

 $_{0}$ 

o  $\Box$ 

 $_{0}$ 

d  $\square$ 

d  $\square$ 

d  $\square$ 

d  $\square$ 

r 🔲

r 🔲

r 🔲

r 🔲

Math skills?..... ₁ □

Occupational interests?.....

abilities?..... 1

Any other? (SPECIFY)......

Occupational aptitudes and

C.

d.

e.

f.

- C5. Did you participate in any workshops at [fill LOCAL ONE STOP CENTER NAME]?
  - <1> YES
  - <0> NO [GO TO C7]
  - <d> DON'T KNOW
  - **REFUSED** <r>
- C6. Did you participate in any workshops to help you:

				DON'T	
		<u>YES</u>	<u>NO</u>	<b>KNOW</b>	<b>REFUSED</b>
a.	Create or update your resume?	1 🔲	o 🔲	d $\square$	r 🔲
b.	Search for work?	1 🔲	o 🔲	d $\square$	r $\square$
C.	Change careers?	1 🔲	o 🔲	d $\square$	r 🔲

- C7. In how many of your one-on-one meetings with counselors at [fill LOCAL ONE STOP CENTER] did you specifically discuss training programs in which you might participate?
  - < > ENTER NUMBER <0> NONE DON'T KNOW <b>< **GO TO C11** <r> **REFUSED**
- C8. (Was/Were) your counseling session(s) about training conducted in person or by telephone?
  - <1> **IN PERSON**
  - <2> **TELEPHONE**
  - <3> **BOTH**
  - <d> DON'T KNOW
  - **REFUSED** <r>

- C9. Approximately how long was (each/the) counseling session regarding training?
  - < > ENTER NUMBER AND CODE TIME PERIOD ON NEXT SCREEN
  - <d> DON'T KNOW
  - <r> REFUSED
- ENTER THE TIME PERIOD HERE C10.
  - <1> **MINUTES**
  - <2> **HOURS**
  - <b DON'T KNOW
  - <r> **REFUSED**
- C11. Now I'd like to ask you some questions about the training-related activities in which you may have participated at [fill LOCAL ONE STOP CENTER NAME].

Did you participate in an orientation meeting during which your training counselor reviewed the range of services available to help you make decisions about training and described the financial assistance available to help you pay for training?

- <1> YES
- <0> NO
- DON'T KNOW <d>
- <r> **REFUSED**
- C12. Did you participate in activities with your training counselor to help you compare different training programs?
  - <1> YES
  - <0> NO
  - <b>< DON'T KNOW
  - **REFUSED** <r>

- C13. Did you review the "Guide to High Return Training"—a booklet about how to make good training decisions—with your training counselor?
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> REFUSED
- C14. Did your training counselor complete a worksheet to help you estimate by how much different training programs could increase your earnings over your lifetime?
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> REFUSED
- C15. Did you participate in activities with your training counselor to help you determine if you had the financial resources to attend training and support your family while you are in training?
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> REFUSED

- C16. Overall how satisfied were you with the counseling you received about training at [fill LOCAL ONE STOP CENTER]? Would you say that you were very satisfied, satisfied, dissatisfied, or very dissatisfied?
  - <1> **VERY SATISFIED**
  - <2> SATISFIED
  - <3> DISSATISFIED
  - <4> **VERY DISSATISFIED**
  - <b>< DON'T KNOW
  - <r> **REFUSED**
- C17. How many different training programs did you seriously consider?
  - < > ENTER NUMBER
  - DON'T KNOW <d>
  - <r> **REFUSED**
- C18. How satisfied were you with the information about training programs that was available at [fill LOCAL ONE STOP CENTER]? Would you say that you were very satisfied, satisfied, dissatisfied, or very dissatisfied?
  - <1> **VERY SATISFIED**
  - <2> **SATISFIED**
  - <3> DISSATISFIED
  - <4> **VERY DISSATISFIED**
  - <d> DON'T KNOW
  - **REFUSED** <r>
- C19. Did you feel you had enough training program options?
  - YES **[GO TO C21]** <1>
  - <0> NO
  - <b> DON'T KNOW-
  - REFUSED \_\_\_\_\_ <r> **GO TO C21**

- C20. Why didn't you feel you had enough choices of training programs?
  - <1> NO LOCAL PROVIDERS FOR THE TYPE OF TRAINING REQUESTED
  - <2> NOT ENOUGH LOCAL PROVIDERS FOR THE TYPE OF TRAINING REQUESTED
  - <3> MY TRAINING GRANT WAS TOO LOW FOR THE TYPE OF TRAINING DESIRED
  - <4> TRAINING PROGRAMS WERE MOSTLY IN ENTRY LEVEL/LOW SKILLS AREAS
  - <5> OTHER (SPECIFY) [specify] END WITH //
  - <d> DON'T KNOW
  - <r> REFUSED
- C21. Did you receive funding from [fill LOCAL ONE STOP CENTER NAME] to help you attend a training program?
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> REFUSED
- C22. Did you receive funding from other sources, such as Pell Grants and other scholarships, to help you attend a training program?
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> REFUSED

- C23. Would you have selected a different training program if more funds had been available to you?
  - <1> YES
  - <0> NO
  - <d> DON'T KNOW
  - <r> REFUSED

CATI: IF C21 = NO → GO TO D1

C24a. Did you receive the following types of financial assistance from [fill LOCAL ONE STOP CENTER NAME] to attend training . . .

Tuition, fees, or books?

- <1> YES
- <0> NO
- <d> DON'T KNOW
- <r> REFUSED
- C24b. Did you receive financial assistance to pay for . . .

Tools?

- <1> YES
- <0> NO
- <d> DON'T KNOW
- <r> REFUSED
- C24c. **READ IF NECESSARY:** Did you receive financial assistance to pay for . . .

Clothes or uniforms?

- <1> YES
- <0> NO
- <d> DON'T KNOW
- <r> REFUSED

C24d. READ IF NECESSARY: Did you receive financial assistance to pay for . . .

Childcare?

- <1> YES
- <0> NO
- <d> DON'T KNOW
- **REFUSED** <r>

C24e. READ IF NECESSARY: Did you receive financial assistance to pay for . . .

Transportation?

- <1> YES
- <0> NO
- <d> DON'T KNOW
- <r> **REFUSED**

C24f. **READ IF NECESSARY:** Did you receive financial assistance to pay for . . .

Anything else?

- <1> YES (SPECIFY) [specify] END WITH //
- <0> NO
- DON'T KNOW <d>
- <r> **REFUSED**

#### D. EDUCATION AND TRAINING

D1. Now I'd like you to consider the education and training programs and courses you have attended. Please include training programs to help you learn job skills or prepare for an occupation, as well as general educational programs, such as regular high school, adult basic education or GED courses, and college.

Since you were determined eligible for the ITA study at [FILL LOCAL ONE STOP CENTER NAME] around [fill RANDOM ASSIGNMENT DATE], did you participate in any education and training programs and courses?

**PROBE:** Also include classes you may have attended to learn English or improve your reading skills.

- <1> YES [GO TO D3]
- <0> NO
- <d> DON'T KNOW GO TO E1
- D2. Why didn't you participate in any education and training?
  - <1> GOT A JOB/BEGAN WORKING
  - <2> DID NOT RECEIVE FUNDING TO PAY FOR TRAINING
  - <3> DID NOT WANT TO PURSUE TRAINING
  - <4> OTHER (SPECIFY) [specify] END WITH //
  - <d> DON'T KNOW
  - <r> REFUSED

GO TO E1

- D3. How many different education and training programs and courses did you enroll in since [fill RANDOM ASSIGNMENT DATE]?
  - < > NUMBER
  - <d> DON'T KNOW
  - <r> REFUSED

		PROGRAM OR COURSE   01	PROGRAM OR COURSE   02
D4.	What are the names of the training and education programs or courses you attended since [fill RANDOM ASSIGNMENT DATE]?		
	ASK D4 ACROSS FIRST, THEN ASK D5-D16 DOWN FOR EACH PROGRAM.		
D5.	Who provided the [fill D4 PROGRAM]?	PRIVATE COMPANY THAT PROVIDES TRAINING1	PRIVATE COMPANY THAT PROVIDES TRAINING1
	PROBE: Where did you go to take that training or	COMMUNITY COLLEGE/ 2 YEAR COLLEGE2	COMMUNITY COLLEGE/ 2 YEAR COLLEGE2
	education program or course?	VOCATIONAL TRAINING CENTER3	VOCATIONAL TRAINING CENTER3
		REGULAR HIGH SCHOOL4	REGULAR HIGH SCHOOL4
		4-YEAR COLLEGE OR UNIVERSITY5	4-YEAR COLLEGE OR UNIVERSITY5
		OTHER (SPECIFY)6	OTHER (SPECIFY)6
D6.	When did you <u>start</u> taking [fill D4 PROGRAM]?	START:	START:
	PROBE FOR BEGINNING, MIDDLE, OR END OF MONTH IF SAMPLE MEMBER CANNOT GIVE		
	EXACT DATES. IF "BEGINNING," ENTER 05; IF "MIDDLE," ENTER 15; IF "END," ENTER 25.	NOTE: DATE CAN BE BEFORE RA DATE	NOTE: DATE CAN BE BEFORE RA DATE
D7.	And when did you stop	STOP:	STOP:
	taking [fill D4 PROGRAM]?  IF STILL ATTENDING,  CIRCLE CODE -4.		

PROGRAM OR COURSE   03	PROGRAM OR COURSE   04	PROGRAM OR COURSE   05
PRIVATE COMPANY THAT	PRIVATE COMPANY THAT	PRIVATE COMPANY THAT
PROVIDES TRAINING1	PROVIDES TRAINING1	PROVIDES TRAINING1
COMMUNITY COLLEGE/ 2 YEAR COLLEGE2	COMMUNITY COLLEGE/ 2 YEAR COLLEGE2	COMMUNITY COLLEGE/ 2 YEAR COLLEGE2
VOCATIONAL TRAINING CENTER3	VOCATIONAL TRAINING CENTER3	VOCATIONAL TRAINING CENTER3
REGULAR HIGH SCHOOL4	REGULAR HIGH SCHOOL4	REGULAR HIGH SCHOOL4
4-YEAR COLLEGE OR UNIVERSITY5	4-YEAR COLLEGE OR UNIVERSITY5	4-YEAR COLLEGE OR UNIVERSITY5
OTHER (SPECIFY)6	OTHER (SPECIFY)6	OTHER (SPECIFY)6
START:	START:	START:
_ /  _ /  _ _ _  MONTH DAY YEAR		
NOTE: DATE CAN BE BEFORE	NOTE: DATE CAN BE BEFORE	NOTE: DATE CAN BE BEFORE
RA DATE	RA DATE	RA DATE
STOD:	STOP:	STOP:
STOP:	3107:	STOP:
_ /  _ /      MONTH DAY YEAR		
STILL ATTENDING4	STILL ATTENDING4	STILL ATTENDING4

		SCHOOL OR TRAINING   01	SCHOOL OR TRAINING   02
D8.	(Are/Were) you being trained in a specific skill or occupation, or (are/were) you taking a general education program or course?	TRAINING IN SPECIFIC SKILL OCCUPATION. (GO TO D10)01 GENERAL EDUCATION	TRAINING IN SPECIFIC SKILL OCCUPATION. (GO TO D10)01 GENERAL EDUCATION
D9.	What kind of general education (are/were) you taking? READ LIST.  CIRCLE ALL THAT APPLY.	Regular high school	Regular high school

SCHOOL OR TRAINING   03	SCHOOL OR TRAINING   04	SCHOOL OR TRAINING   05
TRAINING IN SPECIFIC SKILL OCCUPATION(GO TO D10)01 GENERAL EDUCATION02	TRAINING IN SPECIFIC SKILL OCCUPATION. (GO TO D10)01 GENERAL EDUCATION	TRAINING IN SPECIFIC SKILL OCCUPATION(GO TO D10)01 GENERAL EDUCATION02
DON'T KNOW(GO TO D12)d	DON'T KNOW(GO TO D12)d	DON'T KNOW(GO TO D12)d
REFUSED(GO TO D12)r	REFUSED(GO TO D12)r	REFUSED(GO TO D12)r
Regular high school1	Regular high school1	Regular high school1
GED classes2	GED classes2	GED classes2
ESL-English as a Second Language3	ESL-English as a Second Language3	ESL-English as a Second Language3
Non-credit adult education4	Non-credit adult education4	Non-credit adult education4
Classes at a two-year or community college5	Classes at a two-year or community college5	Classes at a two-year or community college5
Classes at a four-year college or university6	Classes at a four-year college or university6	Classes at a four-year college or university6
OTHER (SPECIFY)7	OTHER (SPECIFY)7	OTHER (SPECIFY)7
		<u> </u>

**GO TO D12** 

		SCHOOL OR TRAINING   01	SCHOOL OR TRAINING   02
D10.	What kind of jobs (are/were) you being trained for?		
	PROBE: What (are/were) you learning to do?		
	PROBE FOR CLEAR AND DESCRIPTIVE JOB TITLE AND ACTIVITIES.		
   	Are/were you training mainly to prepare yourself for a new occupation or mainly to improve your skills in your current occupation?	PREPARE FOR NEW OCCUPATION	PREPARE FOR NEW OCCUPATION
1	How did you pay for your education or training at [fill D4 PROGRAM]?  CIRCLE ALL THAT APPLY.	AN INDIVIDUAL TRAINING ACCOUNT	AN INDIVIDUAL TRAINING ACCOUNT
	CATI CHECK: IF S	STILL ATTENDING (D7 = -4), GO TO NEX	T PROGRAM OR E1
	Did you complete [fill D4 PROGRAM]?	YES	YES
(	Did you receive a certificate or degree from [fill D4 PROGRAM]?	YES	YES

SCHOOL OR TRAINING   03	SCHOOL OR TRAINING   04	SCHOOL OR TRAINING   05
PREPARE FOR NEW	PREPARE FOR NEW	PREPARE FOR NEW
OCCUPATION1 MPROVE SKILLS IN	OCCUPATION1 IMPROVE SKILLS IN	OCCUPATION1 IMPROVE SKILLS IN
CURRENT OCCUPATION2	CURRENT OCCUPATION2	CURRENT OCCUPATION2
OTHER TYPE (SPECIFY)3	OTHER TYPE (SPECIFY)3	OTHER TYPE (SPECIFY)3
AN INDIVIDUAL	AN INDIVIDUAL	AN INDIVIDUAL
FILL LOCAL ONE-STOP	TRAINING ACCOUNT1 [FILL LOCAL ONE-STOP	TRAINING ACCOUNT1 [FILL LOCAL ONE-STOP
CAREER CENTER]2 PERSONAL SAVINGS3	CAREER CENTER]2 PERSONAL SAVINGS3	CAREER CENTER]2 PERSONAL SAVINGS3
DWN EARNINGS4	OWN EARNINGS4	OWN EARNINGS4
EARNINGS OF OTHER HOUSEHOLD MEMBERS5	EARNINGS OF OTHER HOUSEHOLD MEMBERS5	EARNINGS OF OTHER HOUSEHOLD MEMBERS5
PELL GRANT AND/OR OTHER NEEDS-BASED FINANCIAL AID6	PELL GRANT AND/OR OTHER NEEDS-BASED FINANCIAL AID6	PELL GRANT AND/OR OTHER NEEDS-BASED FINANCIAL AID6
STUDENT LOANS7	STUDENT LOANS7	STUDENT LOANS7
SCHOLARSHIPS FROM SCHOOL OR PROGRAM8	SCHOLARSHIPS FROM SCHOOL OR PROGRAM8	SCHOLARSHIPS FROM SCHOOL OR PROGRAM8
GIFT OR LOAN FROM FAMILY OR FRIENDS9	GIFT OR LOAN FROM FAMILY OR FRIENDS9	GIFT OR LOAN FROM FAMILY OR FRIENDS9
OTHER (SPECIFY)10	OTHER (SPECIFY)10	OTHER (SPECIFY)10
YFS1	YFS	YES1
NO(GO TO D15)0	NO(GO TO D15)0	NO(GO TO D15)0
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
/ES1	YES1	YES1
NO0	NO0	NO0
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr

**GO TO D16** 

	SCHOOL OR TRAINING   01	SCHOOL OR TRAINING   02
D15. What was the main reason you did not complete [fill D4 PROGRAM]?  IF MORE THAN ONE REASON, PROBE: What was the main reason?  CIRCLE ONE CODE.	SCHOOL OR TRAINING   01   GOT A JOB OR NEEDED A JOB	SCHOOL OR TRAINING   02   GOT A JOB OR NEEDED A JOB
D16. After you finished participating in [fill D4 PROGRAM] did you look for work, begin working, enter another training program or something else?  CIRCLE ALL THAT APPLY.	LOOK FOR WORK	LOOK FOR WORK

(GO TO NEXT PROGRAM OR E1)	(GO TO NEXT PROGRAM OR E1)

SCHOOL OR TRAINING   03	SCHOOL OR TRAINING   04	SCHOOL OR TRAINING   05
GOT A JOB OR NEEDED A JOB1	GOT A JOB OR NEEDED A JOB1	GOT A JOB OR NEEDED A JOB1
MOVED OR CHANGED RESIDENCE2	MOVED OR CHANGED RESIDENCE2	MOVED OR CHANGED RESIDENCE2
PREGNANCY OR CHILD CARE PROBLEM3	PREGNANCY OR CHILD CARE PROBLEM3	PREGNANCY OR CHILD CARE PROBLEM3
TRANSPORTATION PROBLEM4	TRANSPORTATION PROBLEM4	TRANSPORTATION PROBLEM4
DID NOT LIKE PROGRAM OR PROGRAM BORING5	DID NOT LIKE PROGRAM OR PROGRAM BORING5	DID NOT LIKE PROGRAM OR PROGRAM BORING5
EXPELLED OR ASKED TO LEAVE6	EXPELLED OR ASKED TO LEAVE6	EXPELLED OR ASKED TO LEAVE6
OWN HEALTH PROBLEM OR INJURY7	OWN HEALTH PROBLEM OR INJURY7	OWN HEALTH PROBLEM OR INJURY7
PARENTAL OR FAMILY PROBLEM OR PRESSURE8	PARENTAL OR FAMILY PROBLEM OR PRESSURE8	PARENTAL OR FAMILY PROBLEM OR PRESSURE8
DISSATISFACTION WITH THE QUALITY OF THE SCHOOL OR PROGRAM9	DISSATISFACTION WITH THE QUALITY OF THE SCHOOL OR PROGRAM9	DISSATISFACTION WITH THE QUALITY OF THE SCHOOL OR PROGRAM9
NOT DOING WELL OR POOR GRADES10	NOT DOING WELL OR POOR GRADES10	NOT DOING WELL OR POOR GRADES10
DID NOT LIKE OR GET ALONG WITH SCHOOL OR PROGRAM STAFF11	DID NOT LIKE OR GET ALONG WITH SCHOOL OR PROGRAM STAFF11	DID NOT LIKE OR GET ALONG WITH SCHOOL OR PROGRAM STAFF11
DID NOT LIKE OR GET ALONG WITH OTHER STUDENTS12	DID NOT LIKE OR GET ALONG WITH OTHER STUDENTS12	DID NOT LIKE OR GET ALONG WITH OTHER STUDENTS12
CHANGED SCHOOL, COURSE, OR PROGRAM13	CHANGED SCHOOL, COURSE, OR PROGRAM13	CHANGED SCHOOL, COURSE, OR PROGRAM13
SCHOOL OR PROGRAM	SCHOOL OR PROGRAM CLOSED14	SCHOOL OR PROGRAM CLOSED14
COULD NOT AFFORD OR FINANCIAL REASONS15	COULD NOT AFFORD OR FINANCIAL REASONS15	COULD NOT AFFORD OR FINANCIAL REASONS15
OTHER TYPE (SPECIFY)16	OTHER TYPE (SPECIFY)16	OTHER TYPE (SPECIFY)16
OOK FOR WORK1	LOOK FOR WORK1	LOOK FOR WORK1
BEGAN WORKING2	BEGAN WORKING2	BEGAN WORKING2
ENTERED ANOTHER TRAINING PROGRAM[ASK D4-D16 ABOUT THAT	PROGRAM[ASK D4-D16  ABOUT THAT	PROGRAM[ASK D4-D16  ABOUT THAT
PROGRAM]3	PROGRAM]3	PROGRAM]3
SOMETHING ELSE SPECIFY)4	SOMETHING ELSE (SPECIFY)4	SOMETHING ELSE (SPECIFY)4
(GO TO NEXT PROGRAM OR E1)	(GO TO NEXT PROGRAM OR E1)	(GO TO E1)

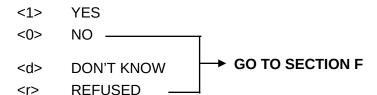
#### E. **EMPLOYMENT**

E1. The next questions are about the jobs you've held since [insert RANDOM ASSIGNMENT DATE] that lasted for more than 2 weeks. Please include part-time and full-time jobs, and jobs in which you were self-employed.

Are you currently working?

- YES [GO TO E4] <1>
- <0> NO
- <b> DON'T KNOW
- <r> **REFUSED**
- E2. What are you currently doing? Are you . . . **ACCEPT MULTIPLE ANSWERS.** 
  - <1> Participating in training or education programs or courses
  - <2> Looking for work
  - <3> Not looking for work, or
  - <4> Doing something else? (SPECIFY) [specify] END WITH //
  - DON'T KNOW <b
  - <r> **REFUSED**
- E3. Have you worked since [fill RANDOM ASSIGNMENT DATE]?

**PROBE:** Please include jobs that lasted for more than 2 weeks, part-time and full-time jobs, and jobs in which you were self-employed.



- E4. How many different jobs (do you currently have/did you have)?
  - < > NUMBER
  - <d> DON'T KNOW
  - <r> REFUSED
- E5. What is/are/were the name(s) of your employer(s)?

INTERVIEWER: GO TO E5 RECORD EMPLOYER/BUSINESS NAME FOR THIS JOB IN COLUMN 1 AS JOB 1. THEN GO TO E6.

E6. Where else have you worked since [fill RANDOM ASSIGNMENT DATE]?

**PROBE:** Please include jobs that lasted for more than 2 weeks, part-time and full-time jobs, and jobs in which you were self-employed.

**BEGIN RECORDING AT E5, COLUMN 2.** 

		JOB <u>  01  </u>	JOB <u>  02  </u>
E5.	RECORD EMPLOYER NAME(S) ACROSS THE TOP OF THE GRID FIRST. THEN ASK E7-E18 DOWN FOR EACH JOB.		
	IF EMPLOYER IS AN INDIVIDUAL, RECORD FIRST NAME, AND LAST INITIAL ONLY.		
E6.	Where else have you worked since [fill RANDOM ASSIGNMENT DATE]?		
	<b>PROBE:</b> Please include jobs that lasted for more than 2 weeks, part-time and full-time jobs, and jobs in which you were self-employed.		
	RECORD AS NEXT JOB IN COLUMN HEADER.		
E7.	When did you <u>start</u> working for [fill E5 EMPLOYER/yourself]?	START:  _ _ / _ _ / _ _ _  MONTH DAY YEAR	START:        /
	<b>PROBE:</b> Your best estimate is fine.	DON'T KNOWd	DON'T KNOWd
	<b>IF DK DAY, PROBE:</b> Was it the beginning, middle, or end of the month?	REFUSEDr	REFUSEDr
	IF "BEGINNING," ENTER 05; IF "MIDDLE," ENTER 15; IF "END," ENTER 25.		
	START DATE CAN BE BEFORE RANDOM ASSIGNMENT DATE.		
E8.	When did you <u>stop</u> working for [fill E5 EMPLOYER/yourself]?	STOP:   _ / _ _ / _ _	STOP:   / _  / _ / _
	IF STILL WORKING AT JOB, CIRCLE "-4."	STILL AT JOB4	STILL AT JOB4
	<b>IF DK DAY, PROBE:</b> Was it the beginning, middle, or end of the month?	DON'T KNOWd  REFUSEDr	DON'T KNOWd  REFUSEDr
	IF "BEGINNING," ENTER 05; IF "MIDDLE," ENTER 15; IF "END," ENTER 25.		
	STOP DATE MUST COME AFTER RANDOM ASSIGNMENT DATE.		

JOB <u>  03  </u>	JOB <u>  04  </u>	JOB <u>  05  </u>
START:   _/ _ _ / _ _ / _ _  MONTH DAY YEAR	START:   / _  / _ _	START:   / _  / _    YEAR
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
STOP:   / _ / _ / _	STOP:   _ /  / _ _   _	STOP:   _ / _ _ / _ _
STILL AT JOB4	STILL AT JOB4	STILL AT JOB4
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr

		ЈОВ <u>  01  </u>	JOB <u>  02  </u>
E9.	What does [FILL E5 EMPLOYER] make, sell, or do?		
	IF SELF-EMPLOYED: What kind of company (is/was) it? What (do/did) you make, sell, or do?		
	PROBE FOR TYPE OF	DON'T KNOWd	DON'T KNOWd
	PRODUCT OR SERVICE.	REFUSEDr	REFUSEDr
E10.	What (do/did) you do there?		
	<b>PROBE:</b> What (is/was) your job title?		
	PROBE FOR CLEAR AND DESCRIPTIVE ACTIVITIES AND		
	JOB TITLE.	DON'T KNOWd	DON'T KNOWd
		REFUSEDr	REFUSEDr
E11.		YES1	YES1
	on this job?	NO0	NO0
		DON'T KNOWd	DON'T KNOWd
		REFUSEDr	REFUSEDr
E12.	How many hours (do/did) you usually work in an average week at [fill E5 EMPLOYER]?	_  HOURS PER WEEK	_  HOURS PER WEEK
	<b>PROBE:</b> Your best estimate is fine.	99 OR MORE HOURS PER WEEK99	99 OR MORE HOURS PER WEEK99
	IIIC.	DON'T KNOWd	DON'T KNOWd
		REFUSEDr	REFUSEDr

JOB <u>  03  </u>	JOB <u>  04  </u>	JOB <u>  05  </u>
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
YES1	YES1	YES1
NO0	NO0	NO0
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
 HOURS PER WEEK	 HOURS PER WEEK	L  HOURS PER WEEK
99 OR MORE HOURS PER WEEK99	99 OR MORE HOURS PER WEEK99	99 OR MORE HOURS PER WEEK99
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr

		JOB   <u>01  </u> JOB   <u>02  </u>
E13. How much (do/did) you make on this job, before taxes and other deductions? Please include any tips, bonuses, and commissions.		\$  _ ,  . _
	PER HOUR	
	CIRCLE PAY PERIOD CODE.	PER WEEK
	ACCEPT MOST CONVENIENT TIME PERIOD.	TWICE A MONTH
	<b>PROBE:</b> Your best estimate is fine.	PER YEAR
	PROBE, IF PER JOB/PIECE/ UNIT: How much did you earn in a typical week?	REFUSEDr REFUSEDr
E14.	(Are/Were) the following benefits available to you on your job at [fill E5 EMPLOYER]?	a. Health YES NO DK R a. Health
	READ CATEGORIES.	insurance or membership in an HMO or insurance or membership in an HMO or
	CIRCLE YES OR NO FOR <u>EACH</u> .	PPO plan? 0 d r PPO plan? 1 0 d r
		b. Paid sick leave, paid holidays or paid vacation?
		c. Retirement, pension benefits, or a 401K plan?1 0 d r

JOB <u>  03  </u>	JOB <u>  04  </u>	JOB <u>  05  </u>
\$  _ ,  . _ . _	\$  _ , _ .	\$  _ ,  .
PER HOUR	PER HOUR       1         PER WEEK       2         ONCE EVERY TWO WEEKS       3         TWICE A MONTH       4         PER MONTH       5         PER YEAR       6         DON'T KNOW       d         REFUSED       r	PER HOUR
YES NO DK R	YES NO DK R	YES NO DK R
a. Health insurance or membership in an HMO or PPO plan?	a. Health insurance or membership in an HMO or PPO plan?	a. Health insurance or membership in an HMO or PPO plan?
b. Paid sick leave, paid holidays or paid vacation?1 0 d r	b. Paid sick leave, paid holidays or paid vacation?1 0 d r	b. Paid sick leave, paid holidays or paid vacation?1 0 d r
c. Retirement, pension benefits, or a 401K plan?1 0 d r	c. Retirement, pension benefits, or a 401K plan?1 0 d r	c. Retirement, pension benefits, or a 401K plan?1 0 d r

		JOB <u>  01  </u>	JOB <u>  02  </u>
E15.	INTERVIEWER: CHECK E8. IS CODE "-4," STILL AT JOB,	YES (GO TO NEXT JOB OR SECTION F)1	YES (GO TO NEXT JOB OR SECTION F)1
CIRCLED?		NO0	NO0
E16.	Why did you stop working at [fill E5	QUIT1	QUIT1
	EMPLOYER]? Did you quit, retire, were you laid off or fired, or did the	RETIRE2	RETIRE2
	period you were scheduled to work	LAID OFF3	LAID OFF3
	there just end?	FIRED4	FIRED4
	<b>PROBE:</b> What reason were you given by your employer?	WORK PERIOD ENDED5	WORK PERIOD ENDED5
		OTHER (SPECIFY)6	OTHER (SPECIFY)6
		DON'T KNOWd	DON'T KNOWd
		REFUSEDr	REFUSEDr
E17.	When that job ended, did you	YES1	YES1
	receive severance pay?	NO0	NO0
		DON'T KNOWd	DON'T KNOWd
		REFUSEDr	REFUSEDr
E18.	When that job ended, did you look	LOOK FOR WORK1	LOOK FOR WORK1
	for work, begin work somewhere else, enter a training program, or	BEGIN WORK SOMEWHERE2	BEGIN WORK SOMEWHERE2
	something else?	ENTER A TRAINING PROGRAM3	ENTER A TRAINING PROGRAM3
		SOMETHING ELSE (SPECIFY)4	SOMETHING ELSE (SPECIFY)4
		DON'T KNOWd	DON'T KNOWd
		REFUSEDr	REFUSEDr
		GO TO NEXT JOB OR SECTION F	GO TO NEXT JOB OR SECTION F

JOB <u>  03  </u>	JOB <u>  04  </u>	JOB <u>  05  </u>
YES (GO TO NEXT JOB OR SECTION F)1	YES (GO TO NEXT JOB OR SECTION F)1	YES (GO TO NEXT JOB OR SECTION F)1
NO0	NO0	NO0
QUIT1	QUIT1	QUIT1
RETIRE2	RETIRE2	RETIRE2
LAID OFF3	LAID OFF3	LAID OFF3
FIRED4	FIRED4	FIRED4
WORK PERIOD ENDED5	WORK PERIOD ENDED5	WORK PERIOD ENDED5
OTHER (SPECIFY)6	OTHER (SPECIFY)6	OTHER (SPECIFY)6
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
YES1	YES1	YES1
NO0	NO0	NO0
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
LOOK FOR WORK1	LOOK FOR WORK1	LOOK FOR WORK1
BEGIN WORK SOMEWHERE2	BEGIN WORK SOMEWHERE2	BEGIN WORK SOMEWHERE2
ENTER A TRAINING PROGRAM3	ENTER A TRAINING PROGRAM3	ENTER A TRAINING PROGRAM3
SOMETHING ELSE (SPECIFY)4	SOMETHING ELSE (SPECIFY)4	SOMETHING ELSE (SPECIFY)4
DON'T KNOWd	DON'T KNOWd	DON'T KNOWd
REFUSEDr	REFUSEDr	REFUSEDr
GO TO NEXT JOB OR SECTION F	GO TO NEXT JOB OR SECTION F	GO TO NEXT JOB OR SECTION F

#### F. INCOME SOURCES AND AMOUNTS

F1. The next questions are about your household's total income and the types of payments that you and other members of your household may be receiving.

Thinking about the last 12 months, from [fill 13 MONTHS BACK FROM CURRENT MONTH AND YEAR] to [fill MONTH PRIOR TO CURRENT MONTH AND YEAR], what was the total income for you and all the members of your household, before taxes and other deductions? Please include income from jobs, public assistance, food stamps, child support, lottery winnings, rent from roomers or tenants, interest, dividends, and all other income sources.

INTERVIEWER: PROBE FOR ESTIMATE, IF NECESSARY.

- \$ < > [GO TO F5]
- <d> DON'T KNOW/CAN'T REMEMBER
- <r> REFUSED
- F2. Would you say your household income in [fill LAST YEAR] was more than \$30,000 or less than \$30,000?

**GO TO F5** 

- <1> MORE THAN \$30,000
- <2> LESS THAN \$30,000 [GO TO F4]
- <3> \$30,000 EXACTLY —
- <d> DON'T KNOW
- <r> REFUSED -
- F3. Would you say it was . . .
  - <1> less than \$40,000,
  - <2> between \$40,000 and \$50,000,
  - <3> between \$50,000 and \$60,000,
  - <4> between \$60,000 and \$75,000, or
  - <5> more than \$75,000?
  - <d> DON'T KNOW
  - <r> REFUSED

GO TO F5

- F4. Would you say it was . . .
  - <1> more than \$20,000,
  - <2> between \$10,000 and \$20,000,
  - <3> between \$5,000 and \$10,000, or
  - <4> less than \$5,000?
  - <d> DON'T KNOW
  - <r> REFUSED

## **UNEMPLOYMENT COMPENSATION (UI)**

F5. Now I would like to ask you about sources of income and support you or anyone else in your household may have received since [fill RANDOM ASSIGNMENT DATE].

Since [fill RANDOM ASSIGNMENT DATE], have <u>you</u> or anyone else in your household received unemployment compensation?



- F6. Since [fill RANDOM ASSIGNMENT MONTH], for approximately how many weeks did you or anyone else in your household receive unemployment compensation?

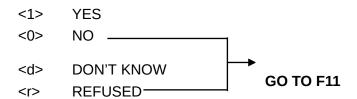
  - <d> DON'T KNOW
  - <r> REFUSED
- F7. How much was received in unemployment compensation each week since [fill RANDOM ASSIGNMENT MONTH]?

**IF VARIED, PROBE:** Please tell me the average amount received.

- \$< > PER WEEK
- <d> DON'T KNOW
- <r> REFUSED

# TRADE READJUSTMENT ALLOWANCE OR TRADE ADJUSTMENT ASSISTANCE (TRA/TAA)

F8. Since [fill RANDOM ASSIGNMENT DATE] have <u>you</u> or anyone else in your household received Trade Readjustment Allowance (TRA) or Trade Adjustment Assistance (TAA)?



F9. Since [fill RANDOM ASSIGNMENT MONTH], for approximately how many weeks did you or anyone else in your household receive TRA or TAA?

| | |# OF WEEKS

<d> DON'T KNOW

<r> REFUSED

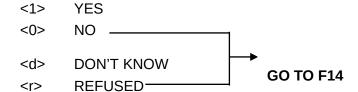
F10. How much was received in TRA or TAA each week since [fill RANDOM ASSIGNMENT MONTH]?

**IF VARIED, PROBE:** Please tell me the average amount received.

- \$< > PER WEEK
- <d> DON'T KNOW
- <r> REFUSED

#### **FOOD STAMPS**

F11. Since [fill RANDOM ASSIGNMENT DATE] have <u>you</u> or anyone else in your household received Food Stamps?



F12. Since [fill RANDOM ASSIGNMENT MONTH], for approximately how many months did you or anyone else in your household receive Food Stamps? <d> DON'T KNOW <r> **REFUSED** F13. How much in Food Stamps was received each month since [fill RANDOM ASSIGNMENT MONTH]? **IF VARIED, PROBE:** Please tell me the average amount received. \$< > PER MONTH <b DON'T KNOW <r> REFUSED **CASH ASSISTANCE** Since [fill RANDOM ASSIGNMENT DATE] have you or anyone else in your household F14. received cash assistance from [fill LOCAL TANF NAME] or welfare, Supplemental Security Income (SSI), Social Security Retirement, Disability, or Survivors Benefits (SSA), or General Assistance (GA)? <1> YES <0> NO -<d> DON'T KNOW GO TO G1 <r> REFUSED-F15. Since [fill RANDOM ASSIGNMENT MONTH], for approximately how many months did you or anyone else in your household receive this cash assistance? <b> DON'T KNOW **REFUSED** <r> F16. How much was received in cash assistance each month since [fill RANDOM ASSIGNMENT MONTH]? **IF VARIED, PROBE:** Please tell me the average amount received. \$< > PER MONTH

DON'T KNOW REFUSED

<d>

<r>

#### G. DEMOGRAPHICS AND CONTACT INFORMATION

- G1. We're almost finished. I just have a few more questions about you and your household. Not counting yourself, how many people currently live or stay with you?
  - > # OTHER PEOPLE IN HOUSEHOLD
  - <0> NONE, I LIVE ALONE [GO TO G3]
  - <d> DON'T KNOW
  - <r> REFUSED
- G2. How many of these people are children under 18 who are dependent on you?
  - > # CHILDREN UNDER 18 YEARS
  - <0> NONE
  - <d> DON'T KNOW
  - <r> REFUSED
- G3. Are you currently married, separated, divorced, widowed, living together unmarried, or have you never been married?
  - <1> MARRIED
  - <2> SEPARATED
  - <3> DIVORCED
  - <4> WIDOWED
  - <5> SINGLE, NEVER MARRIED
  - <d> DON'T KNOW
  - <r> REFUSED

- G4. Finally, what is your present, permanent address?<1> ENTER ADDRESSINTERVIEWER: IF A P.O. BOX, ASK FOR A STREET ADDRESS.
  - RECORD ZIP CODE AND, IF APPROPRIATE, APARTMENT NUMBER.
  - < > ENTER STREET ADDRESS
  - < > ENTER STATE
  - < > ENTER ZIP
  - < > ENTER PHONE NUMBER

Thank you very much for the time you have spent on this important research survey. Good luck.

INTERVIEWER: ENTER TIME ENDED.

< > > < > < > < AM < < > PM

TIME ENDED:   _ :   am/pm	
ELAPSED TIME:      :      minutes	