



National Evaluation of a Mileage-Based Road User Charge Questionnaire 1

PAPERWORK BURDEN DISCLOSURE NOTICE

This collection of information is voluntary, and will be used to assess your acceptance of the National Evaluation of a Mileage-Based Road User Charge. Public reporting burden for this questionnaire is estimated to average 15 minutes. The burden estimate includes the time for reviewing instructions searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Your responses will be kept confidential to the extent permitted by law. To further protect your privacy, the researchers have obtained a Certificate of Confidentiality from the Department of Health and Human Services (DHHS). This Certificate means that the researchers cannot be forced (for example by court subpoena) to disclose information that may identify you in any federal, state, or local civil, criminal, administrative, legislative, or other proceeding. The OMB control number for this collection is 2125-XXXX (state OMB #). Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Federal Highway Administration, 400 Seventh Street, SW, Washington, DC 20590.

Please pick the answer that best reflects your feelings about the following questions:

1. How do you feel about the idea of replacing the gas tax with a mileage-based road user fee?
 - Very positive
 - Somewhat positive
 - Neither positive nor negative
 - Somewhat negative
 - Very negative

2. Please give us some reasons why you answered question 1 the way you did.

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The following questions are about the training session for the Road Use Study. Please tell us how satisfied or dissatisfied you were with the following:

3. How satisfied or dissatisfied were you with the way information was presented at the training session?
 - Highly satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Highly dissatisfied

4. How satisfied or dissatisfied were you with how long the training session was?
 - Highly satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Highly dissatisfied

5. How satisfied or dissatisfied were you with the time you had to review the Informed Consent Document?
 - Highly satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Highly dissatisfied

6. How satisfied or dissatisfied were you with the time it took to register for the study (including the signing the Informed Consent Document)?
 - Highly satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Highly dissatisfied

7. How satisfied or dissatisfied were you with the meeting room at the training session?
 - Highly satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Highly dissatisfied

8. Overall, how satisfied or dissatisfied were you with the training session?
 - Highly satisfied
 - Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Highly dissatisfied

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9. Comments about the training session:

The next questions ask about having the on-board computer installed in your vehicle. Please tell us how satisfied or dissatisfied you were with each of the following:

10. How satisfied or dissatisfied were you with the installation sites (i.e., were they easy to get to?)

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

11. How satisfied or dissatisfied were you with the choice of installation times?

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

12. How satisfied or dissatisfied were you with the time it took to have the on-board computer installed?

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

13. How satisfied or dissatisfied were you with the how well the on-board computer was installed in your vehicle?

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

14. Overall, how satisfied or dissatisfied were you with the installation process?

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

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15. Comments about the on-board computer installation:

The next question is about the on-board display. Please tell us how satisfied or dissatisfied you were with the following:

16. How much of a problem is it to enter the number of gallons you buy in the on-board display?

- Not a problem
- Some what of a problem
- Big problem

17. Comments about the on-board-display:

The following questions are about contacting the study team at the Public Policy Center.

18. Have you had any problems with the on-board computer so that you had to contact the study team at the Public Policy Center?

- Yes
- No

19. Have you had other questions where you had to contact the study team at the Public Policy Center?

- Yes
- No

If you answered **yes** to question 18 or 19, please answer the following two questions.

20. How satisfied or dissatisfied were you with how easy it was to contact the study team at the Public Policy Center?

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

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21. How satisfied or dissatisfied were you with the response of the study team at the Public Policy Center?

- Highly satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Highly dissatisfied

22. Comments about the study team at the Public Policy Center:

23. How did you learn about the Road User Study?

- Radio advertisement
- Radio public service announcement
- Newspaper advertisement
- Newspaper article
- Magazine article
- Billboard advertisement
- Internet
- A friend/family member
- Other _____ (please specify)



VERY IMPORTANT

PLEASE PROVIDE YOUR PARTICIPANT ID NUMBER BELOW TO ENSURE THAT WE CAN MAIL YOU YOUR COMPENSATION PAYMENT PROMPTLY.

For assistance please call 866-363-1975.

PARTICIPANT ID # _____

Thank you for completing this questionnaire.

Please return your survey in the enclosed envelope to:

The University of Iowa
Public Policy Center
227 South Quad
Iowa City, IA 52242-1192