## SURVEY FOR THE NATIONAL APPEALS DIVISION

<ol> <li>Before today, had you ever heard of the USDA National Appeals Division?</li> <li>         □ No     </li> </ol>	<ul><li>1. Have you ever looked at a NAD written determination on the internet?</li><li>☐ No</li><li>☐ Yes</li></ul>	l
☐ Yes > Where? ☐ Farm Show ☐ USDA Agency ☐ NAD Web Site ☐ Word of Mouth ☐ Other	2. How many times have you appealed a USDA Agency adverse decision to NAD? (Circle one)	
Before today, did you know that NAD is an independent office that reports directly to the Secretary of Agriculture and is	1 2 3 4 5 More than 5	
independent of other parts of USDA? □ No □ Yes	3. How many times would you have appealed to NAD if you would have known it was possible? (Circle one)	l
Did you know that NAD publishes its decisions on the internet without	1 2 3 4 5 More than 5	
appellant names?  ☐ No ☐ Yes	Using a scale of 1-5, please circle the number that best indicates your response to a statement .	
4. Did you know that an appellant or the Agency may ask the NAD  Director to reverse a Hearing Officer's determination?	(If you had more than one hearing, please refer to the mos recent one).	şt
Director to reverse a Hearing Officer's determination?  ☐ No ☐ Yes	4. The Hearing Officer's written determination was easy to read.	
<ul><li>5. Have you ever been a participant in any program of a USDA Agency?</li><li>□ No</li></ul>	Very hard Very Easy to read to read	
☐ Yes > Which ones?     ☐ RMA    ☐ NRCS     ☐ RHS    ☐ RB	<b>1 2 3 4 5</b> 5. The Hearing Officer listened to my side of the dispute.	5
□ Other	Never Listened	
6. Are you currently participating in a USDA Agency program?  ☐ No ☐ Yes > Which ones? ☐ FSA ☐ RUS		5
☐ RMA ☐ NRCS ☐ RHS ☐ RB ☐ Other	6. The Hearing Officer was courteous to me.  Was not  Was always	
7. Have you ever been an appellant in a NAD hearing?	Courteous Courteous	<u>-</u> _
7. Have you ever been an appellant in a NAD hearing?		<u>-</u>

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