

RECLAMATION

Managing Water in the West

OMB No. 1006-00XX
Expiration Date: xx/xx/2009

New Melones Lake Sonora, California **OUTDOOR RECREATION TELEPHONE SURVEY INSTRUMENT**

Conducted for

The Bureau of Reclamation

Paperwork Reduction Act (PRA): This survey is being conducted to assess the current recreation environment at New Melones Lake Area. The information will be used to determine the recreation opportunities and facilities visitors would like to see developed at New Melones. Response to this survey is voluntary. The reporting burden to the public for this form is estimated to average 15 minutes per response, including time for reviewing the instructions and completing and reviewing the form. An Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget control number. Direct comments regarding the burden estimate or any other aspect of these forms to the Bureau of Reclamation, Attn: E. Vasquez, 7794 Folsom Dam Road, Folsom, CA 95630 or call (916) 988-1707 or e-mail evasquez@mp.usbr.gov.

Privacy Act Statement: No Privacy Act information is being collected, and complete anonymity is guaranteed. Information collected will be compiled in a statistical database; therefore, no direct link to the individual(s) filling out the questionnaire will be available.



U.S. Department of the Interior
Bureau of Reclamation

HELLO This is ____ and I'm conducting a survey on recreation at New Melones Lake for the Bureau of Reclamation. Have I reached [READ RESPONDENT'S TELEPHONE NUMBER]?

- CONTINUE
- TERMINATE

SELSUBJ May I speak to the person who had the most recent birthday and is at least 18 years old?

- YES [SKIP TO INTRO1]
- NO [go to CALLBAK1]

CALLBAK1 Can you suggest a better time to call back?

- [specify time]_____ am / pm
- REFUSED

INTRO1 The survey I'm conducting is on outdoor recreation. The information you provide will be used by the Bureau of Reclamation to help determine recreation management at New Melones Lake for the next 15 years. Response to this survey is voluntary and all responses will be kept completely anonymous. This survey is estimated to take 15 minutes. This collection has been approved by the Office of Management and Budget and I can provide you with contact information for comments regarding this survey.

If it is all right with you, I would like to ask you the survey questions now.

- YES [SKIP TO Q1]
- Please give me that contact information. [go to CONTAC1]
- This is not a good time for me. [SKIP TO CALLBAK2]
- NO [SKIP TO CONCLUD2]

CONTAC1 The OMB approval number is 1006-00XX and you can contact the Bureau of Reclamation by phone at (916) 988-1707, via e-mail at evasquez@mp.usbr.gov, or mail your comments to the Bureau of Reclamation, Attn: E. Vasquez, 7794 Folsom Dam Road, Folsom, CA 95630.

If it is all right with you, I would like to ask you the survey questions now.

- YES [SKIP TO Q1]
- This is not a good time for me. [go to CALLBAK2]
- NO [SKIP TO CONCLUD2]

CALLBAK2 Can you suggest a better time for us to call you back?

- [specify time]_____ am / pm
- REFUSED

Q1. I'd like to begin by asking how important **public outdoor recreation areas and facilities** are to you and your family? That is, recreation areas and facilities managed by any government agency – city, county, state and Federal. Would you say they are...

- Not at all important,
- Somewhat important,
- Important, or
- Very important?
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q2. In general, do you spend more time, about the same amount of time, or less time in outdoor recreation activities now than you did 5 years ago?

- More time
- About the same
- Less time
- DON'T KNOW/ NO RESPONSE
- REFUSED

RECREATN These next few questions focus on your recreation activities on or near water.

Q3. In the past 5 years have you participated in outdoor recreation on or near water such as a lake, reservoir, or river? (swimming, hiking, bicycling, camping, water skiing, fishing, boating, picnicking)

- Yes
- No [skip to **DEMOGRAF**]
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q4. What is the name of the lake, river, or other waterbody **where you most often participate** in outdoor recreation?

- | | |
|---|---|
| <input type="checkbox"/> New Melones Lake | <input type="checkbox"/> American River |
| <input type="checkbox"/> Tulloch Lake | <input type="checkbox"/> Sacramento Delta |
| <input type="checkbox"/> Don Pedro Lake | <input type="checkbox"/> Tuolumne River |
| <input type="checkbox"/> Pardee Lake | <input type="checkbox"/> Folsom Lake |
| <input type="checkbox"/> New Hogan Lake | <input type="checkbox"/> Clear Lake |
| <input type="checkbox"/> Camanche Lake | <input type="checkbox"/> Lake Berryessa |
| <input type="checkbox"/> Pine Crest Lake | <input type="checkbox"/> San Francisco Bay |
| <input type="checkbox"/> Stanislaus Rive | <input type="checkbox"/> North Coast (Monterey Bay to Oregon) |
| <input type="checkbox"/> Merced River in Yosemite | <input type="checkbox"/> South Coast (Big Sur to Mexico) |
| <input type="checkbox"/> Lake Tahoe | <input type="checkbox"/> Out of state or out of country |
| <input type="checkbox"/> Lake Shasta | |
| <input type="checkbox"/> Other _____[specify] | |
| <input type="checkbox"/> DON'T KNOW/ NO RESPONSE [skip to Q6] | |
| <input type="checkbox"/> REFUSED [skip to Q6] | |

Q5. What is the **name of your favorite lake, river, or other waterbody** where you participate in outdoor recreation?

- | | |
|---|---|
| <input type="checkbox"/> New Melones Lake | <input type="checkbox"/> American River |
| <input type="checkbox"/> Tulloch Lake | <input type="checkbox"/> Sacramento Delta |
| <input type="checkbox"/> Don Pedro Lake | <input type="checkbox"/> Tuolumne River |
| <input type="checkbox"/> Pardee Lake | <input type="checkbox"/> Folsom Lake |
| <input type="checkbox"/> New Hogan Lake | <input type="checkbox"/> Clear Lake |
| <input type="checkbox"/> Camanche Lake | <input type="checkbox"/> Lake Berryessa |
| <input type="checkbox"/> Pine Crest Lake | <input type="checkbox"/> San Francisco Bay |
| <input type="checkbox"/> Stanislaus Rive | <input type="checkbox"/> North Coast (Monterey Bay to Oregon) |
| <input type="checkbox"/> Merced River in Yosemite | <input type="checkbox"/> South Coast (Big Sur to Mexico) |
| <input type="checkbox"/> Lake Tahoe | <input type="checkbox"/> Out of state or out of country |
| <input type="checkbox"/> Lake Shasta | |
| <input type="checkbox"/> Other _____ [specify] | |
| <input type="checkbox"/> DON'T KNOW/ NO RESPONSE [skip to Q6] | |
| <input type="checkbox"/> REFUSED [skip to Q6] | |

NEWMELO The next few questions focus on outdoor recreation at **New Melones Lake.**

Q6. Have you ever visited New Melones Lake?

- Yes [go to **Q7**]
- No [skip to **BARRIERS**]
- DON'T KNOW/ NO RESPONSE [skip to **BARRIERS**]
- REFUSED [skip to **BARRIERS**]

Q7. During a typical visit, approximately how many days and hours do you stay at New Melones Lake?

Hours _____ [specify]

Days _____ [specify]

Q8. To the best of your recollection, which of the following areas have you visited at New Melones Lake in the past 12 months?

<input type="checkbox"/> Glory Hole Recreation Area	<input type="checkbox"/> Tuttleton Recreation Area
<input type="checkbox"/> Visitor Center	<input type="checkbox"/> Camp Nine
<input type="checkbox"/> Natural Bridges	<input type="checkbox"/> Mark Twain
<input type="checkbox"/> Peoria Wildlife Area	
<input type="checkbox"/> Other [specify]	

Q9. About how many visits did you make to New Melones Lake during the past 12 months?

- _____ [specify]
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q10. During the past 12 months, which months did you visit New Melones Lake?

- | | | | |
|-----------------------------------|--------------------------------|------------------------------------|-----------------------------------|
| <input type="checkbox"/> January | <input type="checkbox"/> April | <input type="checkbox"/> July | <input type="checkbox"/> October |
| <input type="checkbox"/> February | <input type="checkbox"/> May | <input type="checkbox"/> August | <input type="checkbox"/> November |
| <input type="checkbox"/> March | <input type="checkbox"/> June | <input type="checkbox"/> September | <input type="checkbox"/> December |

Q11. When you participate in outdoor recreation at New Melones Lake, do you typically recreate alone, with friends and/or family, or some type of organized group (sports team, civic group, church, scouts, school, work, etc.)?

- Alone
- Family and/or Friends
- Organized Group
- Other (specify) _____

NMLSERVS Now, I'm going to read you a list of services and facilities at New Melones Lake. I'd like you to tell me how satisfied you were with the quality of services and facilities at New Melones Lake.

Q12. I'd like to begin with the safety of areas and facilities at New Melones Lake? Were you very satisfied, mostly satisfied, an even mix of satisfied and dissatisfied, mostly dissatisfied, or very dissatisfied with the level of safety at New Melones Lake?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q13. How about the frequency of ranger patrols?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q14. Were you very satisfied, mostly satisfied, an even mix of satisfied and dissatisfied, mostly dissatisfied, or very dissatisfied with maintenance of campsites?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q15. How about the size and lay-out of campsites?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q16. How satisfied were you with the maintenance of restrooms?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q17. What about the maintenance of picnic areas?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q18. Were you very satisfied, mostly satisfied, an even mix of satisfied and dissatisfied, mostly dissatisfied, or very dissatisfied with maintenance of trails at New Melones Lake?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q19. What about the length of trails?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q20. What about the quality of marina services such as the fueling docks and slips?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q21. What about the quality of interpretive programs?

- Very satisfied
- Mostly satisfied
- An even mix of satisfied and dissatisfied
- Mostly dissatisfied
- Very dissatisfied
- DON'T KNOW/ NO RESPONSE
- REFUSED

NMLFACTS Now, I'm going to read you a list of facilities and services at New Melones Lake. I'd like you to tell me if the quantity of each facility or service is way too many, too many, just right, too few, or way too few.

Q22. Were there way too many, too many, just right, too few, or way too few campground hosts?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q23. What about the number of restroom facilities at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q24. What about the number of unpaved hiking and biking trails at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q25. What about the number of equestrian trails?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q26. What about the number of tent campsites with showers at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q27. Did you find the number of RV campsites with hookups to be way too many, too many, just right, too few, or way too few?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q28. What about the number of group campsites at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q29. Did you find the number of lake access points at New Melones Lake to be way too many, too many, just right, too few, or way too few?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q30. How about the number of boat launch facilities at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q31. What about the number of docks or temporary moorage?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q32. What about the number of parking spaces at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q33. What about the number of fish cleaning stations at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q34. What about the number of group picnic sites at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q35. What about the number of swimming areas at New Melones Lake?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

Q36. How about the number of education and interpretive programs?

- Way too many
- Too many
- Just right
- Too few
- Way too few
- DON'T KNOW/ NO OPINION
- REFUSED

BARRIERS These next few questions ask about **possible barriers** to people using outdoor recreation areas and facilities at New Melones Lake. Please tell me if you strongly disagree, disagree, somewhat agree and somewhat disagree, agree, or strongly agree with each statement.

Q37. I don't have the time or I'm too busy for outdoor recreation. Do you....

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree or
- Strongly agree.
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q38. I no longer go out or travel, or don't get around much anymore. Do you....

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree or
- Strongly agree.
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q39. It takes too long to get to New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q40. Some facilities at New Melones Lake are too expensive.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q41. I prefer to go some other place to recreate than New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q42. My friends and family don't go to New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q43. Some rowdy undesirable people go to New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q44. I prefer a different physical environment than New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q45. New Melones Lake doesn't offer the kinds of recreation that are interesting to me.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q46. I do not feel safe using outdoor recreation areas like New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q47. Some facilities at New Melones Lake are too crowded.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q48. I don't know anything about the facilities or recreation at New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree [Go To **DEMOGRAF**]
- Strongly agree [Go To **DEMOGRAF**]
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q49. Most of the staff at New Melones Lake are unfriendly or unhelpful.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q50. Better enforcement of rules and regulations is needed in the outdoor recreation areas at New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q51. Most facilities at New Melones Lake are poorly maintained or unclean.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q52. More camping or overnight use facilities are needed at New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q53. More day use facilities, such as picnic areas and beaches, are needed at New Melones.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q54. More developed campgrounds with hot showers, electrical, water, and sewer hook-ups are needed at New Melones Lake.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

Q55. More outdoor recreation services at New Melones Lake should be provided by private businesses.

- Strongly disagree
- Disagree
- Somewhat agree and somewhat disagree
- Agree
- Strongly agree
- DON'T KNOW/ NO RESPONSE
- REFUSED

DEMOGRAF These last few questions are for classification purposes only. Your responses will **remain anonymous** and will be combined with the responses of other survey participants for reporting as averages only.

Q56. I'd like to begin by asking about the highest grade level of education you have completed? Please stop me when I read the category that best describes your highest level of education.

- | | |
|---|--|
| <input type="checkbox"/> Did not graduate high school | <input type="checkbox"/> Bachelor's degree |
| <input type="checkbox"/> High school graduate | <input type="checkbox"/> Master's degree |
| <input type="checkbox"/> Some college but no degree | <input type="checkbox"/> Professional degree |
| <input type="checkbox"/> Associate degree | <input type="checkbox"/> Doctorate degree |

Q57. In what year were you born? _____ [specify]

- REFUSED

Q58. What is the zip code at your home? _____ [specify]

- REFUSED

Q59. Including yourself, how many persons live in your household? _____ [specify]

- REFUSED

Q60. How many of those persons are under age 18? _____ [specify]

- REFUSED

Q61. Which of the following categories best describes your total annual household income, the total combined incomes for all members of your household before taxes? Please stop me when I read the correct category.

- | | |
|---|---|
| <input type="checkbox"/> Under \$20,000 | <input type="checkbox"/> \$75,000 to \$99,999 |
| <input type="checkbox"/> \$20,000 to \$34,999 | <input type="checkbox"/> \$100,000 to \$149,999 |
| <input type="checkbox"/> \$35,000 to \$49,999 | <input type="checkbox"/> \$150,000 to \$199,999 |
| <input type="checkbox"/> \$50,000 to \$74,999 | <input type="checkbox"/> \$200,000 or more |
| | <input type="checkbox"/> REFUSED |

The next two questions are designed to describe your ethnicity and race.

Q62. **Are you Hispanic or Latino**, that is, a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race?

- Yes
- No
- REFUSED

Q63. Now I am going to read several racial categories. Please say 'no' when I say a category which does not describe you and say 'yes' when I read a racial category with which you closely identify. You can answer 'yes' to more than one category.

- | | Yes | No/No Answer |
|---|----------------------------------|---|
| American Indian or Alaska Native | <input type="checkbox"/> | <input type="checkbox"/> |
| Asian | <input type="checkbox"/> | <input type="checkbox"/> |
| Black or African American | <input type="checkbox"/> | <input type="checkbox"/> |
| Native Hawaiian or other Pacific Islander | <input type="checkbox"/> | <input type="checkbox"/> |
| White | <input type="checkbox"/> | <input type="checkbox"/> [Go to CONCLUD1] |
| | <input type="checkbox"/> REFUSED | <input type="checkbox"/> [Go to CONCLUD1] |

CONCLUD1:That concludes our survey.

If you would like further information on recreation or the resource management plan for New Melones Lake I can provide you contact information.

- YES [Go to **CONTAC2**]
- NO [Go to **CONCLUD2**]

CONTAC2: The OMB approval number is 1006-00XX and you can contact the Bureau of Reclamation by phone at (916) 988-1707, via e-mail to evasquez@mp.usbr.gov, or mail your comments to the Bureau of Reclamation, Attn: E. Vasquez, 7794 Folsom Dam Road, Folsom, CA 95630.

CONCLUD2: Thank you very much for your time and cooperation!

END CALL.

INTERVIEWER CODE: Gender of respondent Male Female Unsure