

Review Draft 2006 EAC UOCAVA Voter Survey

Dear Voter,

We are conducting a survey of overseas and uniformed services absentee voters and are inviting you to tell us about your experiences with the election process. The United States Congress has asked for this study because of the reports that uniformed services and overseas voters often have problems when trying to vote. We are working with the United States Election Assistance Commission to make sure that your experiences and suggestions are being collected and forwarded to Congress.

Your responses are confidential so please take 8-10 minutes to fill out this survey, and tell us about your voting experience in November of 2006. This is a great opportunity to help improve the system and your participation matters: we can not do a good job without your help!

Thank you so much!

[Start Survey!](#)

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ALL SURVEY TAKERS ANSWER THIS QUESTION
"Yes" answers take the Main Line of questions
"No" answers take the Did Not Vote Line of questions

1

Were you an overseas citizen or a member of the Uniformed Services, spouse or dependent on November 7, 2006?

- Overseas Citizen
- Uniformed Services member
- Spouse or dependent of Uniformed Services member

2

Did you vote on November 7, 2006?

- Yes, I voted
- No, I did not try to vote
- No, I tried but was unable to complete the process

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DID NOT VOTE LINE

Please note: The Federal Post Card Application (FPCA) is the federal form for both voter registration and absentee ballot request for overseas citizens, active duty military within and outside of the U.S., and their spouses and dependents.

3

Why didn't you vote? (check all that apply)

- My ballot did not arrive
- My ballot was late
- Forgot to send my ballot
- Registration/ballot request FPCA form was denied
- Missed the registration deadline
- I thought I was registered, but wasn't

- My address changed
 - Could not meet my state's notarization requirements
 - Could not meet my state's witness requirements
 - I did not know what I needed to do to register and vote
 - Didn't think my vote would matter
 - The process was too complicated
 - Lacked candidate information
 - No interest
 - Other, please specify
-

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DID NOT VOTE LINE



4

If you had been in the U.S. on November 7, 2006, Election Day, how likely is it that you would have voted?

Very likely
 Somewhat likely
 Neither likely or unlikely
 Somewhat unlikely
 Very unlikely

1
2
3
4
5

5

In which U.S. state or territory would you have voted had you been in the U.S.?

6

On November 7th, in which country were you living or serving?

7

What filing status did you use, or would you have used, on the registration/ballot request FPCA form?

- U.S. citizen living outside the U.S. temporarily
- U.S. citizen living outside the U.S. indefinitely
- Uniformed Services, spouse or dependent

8

Describe your voting history: (check all that apply)

- This would have been my first time voting in my life
- This would have been my first time voting as an overseas citizen
- This would have been my first time voting as an absentee military service member
- This would have been my first time voting as an absentee military spouse
- This would have been my first time voting as an absentee military dependent
- Voted before as an overseas citizen

- Voted before as an absentee military services member
- Voted before as a military absentee spouse
- Voted before as a military absentee dependent
- Voted before locally in the US
- Voted before as a domestic absentee in the US

9

Did you try to register to vote and/or request an absentee ballot for the November 7, 2006 election?

- Yes, I tried to request my ballot with the FPCA form
- Yes, I used a state absentee ballot request form
- Yes, but I am not sure which form I used
- No, I didn't even try
- No, I thought I was registered
- No, I had confirmed that I was registered

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DID NOT VOTE LINE

10

Who did you go to for your FPCA form to register to vote and/or request an absentee ballot? (check all that apply)

- Looked in the Internet
- Federal Voting Assistance Program
- Voting Assistance Officer (VAO)
- Consulate/Embassy
- Local election office
- IVAS service from DOD
- Political party
- Nonpartisan voter organization
- Voter registration event
- Employer
- Friend
- I did not request or look for an FPCA form
- Other, please specify

11

How did you get your registration/ballot request FPCA form?

- Downloaded the blank FPCA form from a website
- Filled-out the FPCA form online and printed it
- Used the online IVAS system

- In person, I received a hardcopy paper form
- Received it in the mail
- It was FAXed to me
- Received it as an email attachment
- I did not receive the form
- Other, please specify

12

When, in 2006, did you send in your registration/ballot request FPCA form?

- From January through June 2006
- July
- August
- First half of September
- Second half of September
- First half of October
- Second half of October
- November
- I was already registered from a previous year
- I never sent it in

13

How did you SEND IN your registration/ballot request FPCA form?

- FAX
- FAX + original FPCA by mail
- Email
- Email + original FPCA by mail
- Used IVAS service for DOD
- Regular Mail
- Certified or Express Mail / Courier
- Military Postal Service (APO/FPO)
- Sent through Consulate/Embassy mail pouch
- In person visit to election office
- Other, please specify

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MAIN LINE OF QUESTIONS

Please note: The Federal Post Card Application (FPCA) is the federal form for both voter registration and absentee ballot request for overseas citizens, active duty military within and outside of the U.S., and their spouses and

dependents.

14

How satisfied were you with the process of obtaining and casting a ballot in 2006?

| | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Satisfied | Somewhat satisfied | Neutral | Somewhat dissatisfied | Dissatisfied |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

15

What filing status did you use on the FPCA form? (Please check the same status as you indicated on your voter registration/ballot request FPCA form)

- U.S. citizen living outside the U.S. temporarily
- U.S. citizen living outside the U.S. indefinitely
- Uniformed Services, spouse or dependent

16

In which U.S. state or territory did you vote by absentee ballot on November 7, 2006?

17

In which country were you residing or serving on November 7, 2006?

18

Describe your voting history: (check all that apply)

- This was my first time voting in my life
- This was my first time voting as an overseas citizen
- This was my first time voting as an absentee military service member
- This was my first time voting as an absentee military spouse
- This was my first time voting as an absentee military dependent
- Voted before as an overseas absentee citizen
- Voted before as an absentee military services member
- Voted before as a military absentee spouse
- Voted before as a military absentee dependent
- Voted before locally in the US
- Voted before as a domestic absentee in the US

19

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- Consulate/Embassy
- Local election office
- IVAS service from DOD

- Political party
- Nonpartisan voter organization
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- Friend
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20

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MAIN LINE

21

When, in 2006, did you send in your registration/ballot request FPCA form?

- From January through June 2006
- July
- August
- First half of September
- Second half of September
- First half of October
- Second half of October
- November
- I was already registered from a previous year
- I never sent it in

22

How did you send in your registration/ballot request FPCA form?

- FAX

- FAX + original FPCA by mail
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- Email + original FPCA by mail
- Used IVAS service for DOD
- Regular Mail
- Certified or Express Mail / Courier
- Military Postal Service (APO/FPO)
- Sent through Consulate/Embassy mail pouch
- In person visit to election office
- Other, please specify

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MAIN LINE



23

When did you receive your blank ballot for the November 7, 2006 election?

- Early to mid September
- Mid to end of September

- Early to mid October
- One to two weeks before the election
- Less than a week before the election
- Election Day
- After Election Day

24

How was your blank ballot delivered?

- FAX
- Email
- Downloaded through DOD IVAS service
- Regular Mail
- Certified or Express Mail/courier
- Military Postal Service (APO/FPO)
- Other, please specify

25

Had you ever received a blank ballot in this way before?

26

Please rate this method of receiving your blank ballot:

| | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Easy | Somewhat easy | Neutral | Somewhat difficult | Difficult |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1 | 2 | 3 | 4 | 5 |

27

How would you describe the way you received your blank ballot?
(check all that apply)

- Practical
- Fast
- Easy
- Slow
- Difficult
- Other, please describe:

28

Did you feel it was a secure way to receive your blank ballot?

| | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Very secure | Secure | Neutral | Insecure | Very insecure |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1 | 2 | 3 | 4 | 5 |

29

Was the ballot easy to complete?

| | | | | | |
|----------|---------------|----------|--------------------|-----------|------------|
| Easy | Somewhat easy | Neither | Somewhat difficult | Difficult | Don't know |
| 1 | 2 | 3 | 4 | 5 | 6 |

30

What method did you use to SEND IN your VOTED ballot?

- Email
- Email + original ballot in mail
- FAX machine
- FAX machine + original ballot in mail
- Internet FAX transmission
- Internet FAX transmission + original ballot in mail
- Regular Mail
- Certified or Express Mail/courier
- Military Postal Service (APO/FPO)
- Sent through Consulate/Embassy mail pouch
- Other, please specify

31

How would you rate the ease-of-use of this way of sending in your voted ballot?

| | | | | |
|------|---------------|---------|--------------------|-----------|
| Easy | Somewhat easy | Neutral | Somewhat difficult | Difficult |
|------|---------------|---------|--------------------|-----------|

32

When did you send in your voted ballot for the November 7, 2006 election?

- First half of September
- Second half of September
- First half of October
- Second half of October
- First week of November
- Election Day
- After Election Day
- I never sent it

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ETS USER SPECIFIC QUESTIONS

PLEASE NOTE:

The term "electronic transmission method" includes Email, FAX, Internet and online systems.

33

How would you describe the electronic transmission method you used for returning your voted ballot? (check all that apply)

- Practical
- User-friendly
- Logical
- Well-defined
- Fast
- Easy
- Slow
- Difficult
- Hard to understand
- Other, please describe:

34

Did you ever use this electronic transmission method to send a voted ballot in any other election?

35

satisfied dissatisfied

1 **2** **3** **4** **5**

36

Please rate the ease-of-use of the electronic transmission method you used to send your voted ballot?

Easy Somewhat Easy Neutral Somewhat difficult Difficult

1 **2** **3** **4** **5**

37

What made this electronic transmission method to return your voted ballot easy for you to use? (check all that apply)

- Clear instructions
 - Easy to understand
 - Fast
 - Handy
 - Good format - easy to see
 - Low cost or no cost
 - Could use it from my location
 - No travel required
 - Other, please specify
-

38

Did you have any problems with the electronic transmission method of sending your voted ballot? (check all that apply)

- Too many steps
- Didn't understand the instructions
- Wasn't sure if I needed a witness
- I didn't understand what to do
- No, I did not have any problems
- Other, please specify

39

Why did you decide to send your ballot in this way? (check all that apply)

- It was easy
- It saved me time
- I didn't need to travel
- I thought it was required
- It was offered
- To get my ballot back faster
- It was suggested that I use this method
- I received an email telling me about it
- I thought it was safer than regular mail
- My blank ballot arrived late

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43

Would you send your voted ballot in the same way again in the future?

MAIN LINE - ETS AND NON ETS

44

How did you find out about the voting method you used? (check all that apply)

- Internet Search
- Got an Email
- Local Election Official
- Consulate/Embassy
- Voting Assistance Officer
- Federal Voter Assistance Program
- IVAS Website from DOD
- Newspaper
- Newsletter
- State Election Office web site

Local Election Office web site

Political party

Voter organization

Can't remember

Other, please specify

45

How did you feel about the security of your actual VOTE?

| Concerned | Somewhat concerned | Neutral | Somewhat unconcerned | Unconcerned | Don't know |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

46

What security concerns did you have in regards to your vote?
(check all that apply)

Not sure my voted ballot actually arrived

Concerned that my voted ballot could get lost

Concerned that someone saw how I voted

Concerned someone could change my vote

None, no concerns

Other, please specify

47

Did you confirm that your ballot arrived?

- Yes, checked through state or county online tracking tool
- Yes, contacted my election office
- No, I did not confirm my ballot arrival
- Other, please specify

48

How much time would you estimate the entire process of voting took you from the time you started till the time you sent your voted ballot? Include registration/ballot request, paperwork processing, phone calls or visits to official offices, as applicable to you.

- Less than 2 weeks
- 2 - 4 weeks
- 5 - 6 weeks
- 7 - 8 weeks
- More than 8 weeks

49

What was the TOTAL cost to you to return your registration AND ballot materials? (in \$USD)

- None
- Under \$5

- \$ 5 - \$10
- \$10 - \$25
- \$25 - \$50
- \$50 - \$100+
- Other, please specify

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ALL SURVEY TAKERS RECEIVE THESE FINAL QUESTIONS

50

Which FAX services do you use: (check all that apply)

- FAX machine always available
- Pay-per-use FAX services
- Internet FAX program
- No FAX services
- Other, please specify

51

How often do you access the Internet?

- Daily
- 2-3 times a week
- Once a week
- Sometimes
- Almost Never
- Never

52

Where do you access the Internet? (check all that apply)

- Home
- Work
- Internet Cafe
- Library
- Other, please specify

53

What kind of Internet access location do you use: (check all that apply)

- Public
- Private

Business

Other, please specify

54

In a future election, would you be comfortable sending in a voted ballot electronically by email, FAX or voting online?

Yes

No

Not sure

Other, please specify

55

What concerns would you have about sending in a voted ballot electronically by email, FAX or voting online? (check all that apply)

I do not have any concerns about voting online

I do not have any concerns about voting by FAX

I do not have any concerns about voting by email

Privacy concerns

Security concerns

I don't trust the Internet

I don't want to share personal information on the Internet

I'm concerned that my election official will see how I voted

I'm afraid that people could see how I voted

Other, please specify

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ALL SURVEY TAKERS

56

When did you last live in the US?

- Less than 1 year ago
- At least 1 year but less than 2 years ago
- At least 2 years but less than 5 years ago
- At least 5 year but less than 10 years ago
- 10 or more years ago
- Does not apply - I am active duty within the US

57

How old were you on November 7, 2006?

- 18 to 24 years

- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 years and older

58

What is the highest level of formal education you have completed?

- Less than high school graduate
- High school graduate or GED
- Trade school
- College or associate's degree
- Bachelor's degree
- Advanced degree
- Other, please specify

59

Did you need to go to the US Embassy or Consulate at any time in the voting process?

60

How often do you go to the US Embassy or Consulate during an average election year?

- Never
- Once
- Twice
- Three times or more
- Other, please specify

61

How long would it take to travel to the closest US Consulate/Embassy from where you live right now?

- Less than 1 hour
- 2-3 hours
- 4 or more hours

62

Would a Consulate/Embassy visit require time off work?

- Yes
- No
- Not applicable

63

Please indicate your gender:

Male

Female

64

Please provide other comments or suggestions that you may have here: