

## Appendix G

### “Biologic Sample Collection Discussion Groups”

#### Reminder Telephone Script – Westat Scheduler Atlanta Center

---

Hello, may I please speak with <Mother’s first and last name>?

NO. Leave message with another person

YES. This is <caller name> calling for the National Birth Defects Prevention Study. I am calling to remind you of your group discussion on <day> at <time>. The location of your group discussion is at <facility>.

Your group discussion will take about two and one-half hours, plus travel time. Refreshments will be provided. You should have received a packet in the mail that contained directions to the discussion facility. It also contained the time and location of pick-up if you are using our taxi service. Please remember to bring your photo ID so you can enter the building.

Please plan to arrive at least 15 minutes early for a chance to win an additional \$25.

We hope to gain valuable information from these group discussions to help improve the birth defects study you participated in. Thank you again for your time and effort.

---

**Message for answering machine:**

My name is <caller name>. I am calling <Mother’s first and last name> to remind her of a discussion group appointment she has on <day> at <time>. Please call me at <scheduler phone number> with any questions. I will also try calling her again.

**Message left with another person:**

My name is <caller name>. I am calling <Mother’s name> to remind her of a discussion group appointment she has on <day> at <time>. Please have her call me at <scheduler phone number> with any questions. I will also try calling her again. When would be a good time to reach her later today or tomorrow?