Appendix G

"Biologic Sample Collection Discussion Groups"

Reminder Telephone Script – Westat Scheduler

Atlanta Center

Hello, may I please speak with <Mother's first and last name>?NO. Leave message with another personYES. This is <caller name> calling for the National Birth Defects Prevention Study. I am calling to remind you of your group discussion on <day> at <time>. The location of your group discussion is at <facility>.

Your group discussion will take about two and one-half hours, plus travel time. Refreshments will be provided. You should have received a packet in the mail that contained directions to the discussion facility. It also contained the time and location of pick-up if you are using our taxi service. Please remember to bring your photo ID so you can enter the building.

Please plan to arrive at least 15 minutes early for a chance to win an additional \$25.

We hope to gain valuable information from these group discussions to help improve the birth defects study you participated in. Thank you again for your time and effort.

Message for answering machine:

My name is <caller name>. I am calling <Mother's first and last name> to remind her of a discussion group appointment she has on <day> at <time>. Please call me at <scheduler phone number> with any questions. I will also try calling her again.

Message left with another person:

My name is <caller name>. I am calling <Mother's name> to remind her of a discussion group appointment she has on <day> at <time>. Please have her call me at <scheduler phone number> with any questions. I will also try calling her again. When would be a good time to reach her later today or tomorrow?

Public reporting burden of this collection of information is estimated to average 2½ hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSTR Reports Clearance Officer: 1600 Clifton Road NE, MS D-74, Atlanta, GA 30333: ATTN:PRA (########)