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When Will This Start?

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Confirmation

Direct Deposit Survey 1

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Social Security Online

Social Security Online Services

www.socialsecurity.gov



Acknowledgement For Online Services

IMPORTANT: You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation

1. that is false to obtain information from Social Security records, and/or
2. that is intended to deceive the Social Security Administration as to the true identity of the individual,

could be punished by a fine or imprisonment, or both. The OMB control number for this form is 0960-0632

I have read and agreed to the above statement. I am the individual whose personal information I am requesting.

If you need immediate assistance:

You may call us Monday through Friday: 7:00 AM - 7:00 PM at:
1-800-772-1213

If you are deaf or hard-of-hearing, call our toll-free TTY number:
1-800-325-0778

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Social Security Online

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Log In - Enter Your SSN And Password

Please provide the following information:

**Enter your Social Security
number:**

Enter numbers without dashes, for
example, 123456789

Enter your password:

Exit

Continue

Social Security Online

Start or Change Direct Deposit

www.socialsecurity.gov



About Direct Deposit

Social Security provides this web site for your convenience.

Limitations:

- This web site can be used to start or change direct deposit only for your own Social Security benefits. **If you are a representative payee** for another person, you should contact an SSA representative to start or change direct deposit for that person.
- This web site is **not** to be used by employees of financial institutions to establish direct deposit for their customers.
- For security reasons, there are time limits for your work on each page. You will receive a warning after 25 minutes, and you will be able to extend your time on the page. After the third warning on a page, you must move to another page or your time will run out, and your work on that page will be lost. If you have turned JavaScript off in your browser, you will not receive these warnings. After spending 30 minutes on a page, you must move to another page or you will be logged out.

Do not use the Back button on your browser to move backward. Use the Prior Page button instead.

Do not use the Enter key to move around in the form. Use the Continue button instead.

Special Instructions for Blind Users

By using this web site, you agree to accept its limitations.

The Privacy Act Statement

The Social Security Administration is authorized to collect the information requested on this form, including the individual claim number, under 31 USC 3322 and 31 CFR 210. The information is confidential and is needed to prove entitlement to payments. We need this information to process payment to the financial institution and/or its agent. Your response to this request is voluntary; however, not providing the requested information may delay or prevent receipt of payments through the Direct Deposit/Electronic Funds Transfer Program.

Although the information you furnish on the form is rarely

used for any other purpose than stated, there is a possibility that information may be disclosed to another person or to another governmental agency to comply with Federal laws requiring the release of information from Social Security records. For example, we may provide information in response to a request from a Congressional office or the Office of the President.

We may also use the information you give us when we match records by computer. Matching programs compare our records with those of other Federal, State or local government agencies. Many agencies may use matching programs to find or prove that a person qualifies for benefits paid by the Federal government. The law allows us to do this even if you do not agree to it.

Explanations about these and other reasons why information you provide us may be used or given out are available in Social Security Offices. If you want to learn more about this, contact any Social Security Office.

Paperwork Reduction Act

See Revised PRA

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. *You may send comments on our time estimate above to: SSA, 1338 Annex Building, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.***

The OMB control number for this Direct Deposit application is 0960-0634; expiration date 06/30/2007.

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Start or Change Direct Deposit



What You Will Need

To start or change direct deposit, you will need to have the Routing Number which identifies your bank or financial institution and your Account Number.

Direct Deposit Checklist

If you are starting/changing direct deposit to a...	You will need to...
Checking account	Have your checkbook ready
Savings account	<ol style="list-style-type: none"> 1. Call your bank or credit union 2. Ask for the Routing Number 3. Have your statement or passbook with your Account Number
Investment account	<ol style="list-style-type: none"> 1. Call your investment company 2. Ask for the Routing Number and Account Number for direct deposit

To protect everyone's privacy, each person who wants to start or change direct deposit for Social Security benefits must request it. For example, each spouse will need to start or change his or her direct deposit separately.

Do you have what you need?

Yes
 No
 I don't know

Exit

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Social Security Online

Start Direct Deposit

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**Welcome, RODNEY I
KEZER**

Our records show that you currently do not have direct deposit of your Social Security benefits.

Before you start, we need to know whether you live in the United States, which includes:

- one of the 50 states,
- the District of Columbia,
- Puerto Rico,
- the U.S. Virgin Islands,
- Guam (no APO or FPO addresses),
- the Northern Mariana Islands, or
- American Samoa.

Do you live in the United States?

Yes No

Are you listed as an owner or co-owner of the account where you want to deposit your check? Examples of account ownership

Yes No I don't know

Social Security Online

Start Direct Deposit

www.socialsecurity.gov



About Your Account

Please select the type of account where you want your direct deposit to go.

- Checking account** (including money market and credit union "share draft" accounts)
- Savings account**
- An account at an investment company or broker**
- Other**

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Start Direct Deposit



Your Checking Account

Look at a check, not a deposit slip, from your account to find your Bank's Routing Number and your Account Number. Then type them in the spaces below.



Note: Some checks show these numbers in a different order.

[Check Description](#)

Routing Number (9 digits)

Account Number

Important: If your account is at a credit union, investment company, or a small bank, look below your bank's name on the check. If it says "Payable through" and shows the name of another bank, it means your bank processes checks through a different bank. You will need to contact your bank and ask for the correct Routing Number to use for direct deposit.

Social Security Online

Start Direct Deposit

www.socialsecurity.gov



Your Savings Account

To identify your savings account, you will need to enter the Routing Number, which identifies your bank or financial institution, and your Account Number.

The Routing Number is not usually shown on your passbook or account statement. If you do not have this information, you should call your bank or financial institution to get it.

Routing Number (9 digits)

Account Number

Exit

Prior Page

Continue

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Start Direct Deposit

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Your Investment Account

When Social Security sends a direct deposit to an investment account, it goes into a special account that the investment company has set up for this purpose.

You will need to contact your investment company to:

- Get the correct Routing Number for this special account. Ask if this account is held in another institution. If so, you will see this other name when we confirm your direct deposit information.
- Verify the Account Number to use. (It may be different than the number shown on your investment account statement.)

Routing Number (9 digits)

Account Number

Exit

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Continue

Social Security Online

Start Direct Deposit

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When Will This Start?

Let us know how soon you want your direct deposit to start.

Important

- Be sure that the first payment has been direct deposited in your account before you begin withdrawing funds from the account.
- Your normal payment date will remain the same.

When do you want this to take effect?

- As Soon As Possible** (Note: it may not take effect before your next payment.)
- Wait until my payment in December 2006**
- Wait until my payment in January 2007**

Exit

Prior Page

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Social Security Online

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Start Direct Deposit



Verify Your Information

You requested we start your direct deposit to this account:

Bank name: **SECURITYPLUS FEDERAL
CREDIT UNION**
Routing number: **252076714**
Account number: **0987654321**
Account type: **Savings Account**
To take effect: **November 2006**

If this information is correct, tell us to complete your request by selecting "Confirm."

If this information is NOT correct, you can change it now.

Social Security Online

Start Direct Deposit

www.socialsecurity.gov

Confirmation

Thank you. We received your request to start your direct deposit. This is your online confirmation. You will also get a confirmation letter from Social Security shortly before the first payment goes to your new account.

You requested to start direct deposit to:

Bank name: **SECURITYPLUS FEDERAL
CREDIT UNION**
Routing number: **252076714**
Account number: **0987654321**
Account type: **Savings Account**
To take effect: **November 2006**

If you have a spouse who also needs to start or change direct deposit, you will have to log out and your spouse will have to do this for him or herself.

We suggest you print this page for your records.

[Continue](#)

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Start or Change Direct Deposit

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Direct Deposit Survey

We'd like to know what you think of our online "Start or Change Direct Deposit" service. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

Skip Survey and Continue

Was it easy to find the "Start or Change Direct Deposit" service? Yes No

Was it easy to understand what information you needed to provide? Yes No

Were the instructions easy to understand? Yes No

Did we tell you everything you needed to know about your direct deposit request? Yes No

Overall, did you think it was easy to complete your request for direct deposit? Yes No

Would you do business with us online again based on your experience today? Yes No

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

Thank you for responding!

Submit

Privacy Act

The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

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The OMB control number for this Direct Deposit application is 0960-0634; expiration date 06/30/2007.

Additional Information

If you need additional information, we can help you.

- You can call us at **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST.
- You can visit your local Social Security Office. You can get directions and a map to your local Social Security Office by visiting the [Field Office Locator](#).
- If you are outside of the United States, contact your nearest Social Security office, [U.S. Embassy or consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

Submit

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Social Security Online

Start or Change Direct Deposit

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About Direct Deposit

We're sorry you decided not to complete your online request using our "Start or Change Direct Deposit" service today. We'd like to understand why so we can improve this service in the future. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

[Prior Page](#)
[Skip Survey and Continue](#)

Did you decide not to finish your request today because:

You didn't have the information you needed to complete your request?

Yes No

The questions were hard to fill out?

Yes No

The instructions or questions were not clear?

Yes No

It was taking too long to complete the request?

Yes No

Do you still plan to start or change direct deposit of your benefits?

No
 Yes, using the online service
 Yes, but not online

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

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PRR Revised

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Submit

Change Path Screens

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We Cannot Process Your Request at This Time
This Service Is Not Available at This Time
We Are Processing Your Request...
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Change Account Information
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Not Owner of the Account
Other Accounts
Your New Checking Account Information
Examples of Account Ownership
We Cannot Process Your Request
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Social Security Online

Social Security Online Services

www.socialsecurity.gov



Log In - Enter Your SSN And Password

Please provide the following information:

**Enter your Social Security
number:**

Enter numbers without dashes, for
example, 123456789

Enter your password:

Exit

Continue

Social Security Online

Start or Change Direct Deposit

www.socialsecurity.gov



About Direct Deposit

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- This web site is **not** to be used by employees of financial institutions to establish direct deposit for their customers.
- For security reasons, there are time limits for your work on each page. You will receive a warning after 25 minutes, and you will be able to extend your time on the page. After the third warning on a page, you must move to another page or your time will run out, and your work on that page will be lost. If you have turned JavaScript off in your browser, you will not receive these warnings. After spending 30 minutes on a page, you must move to another page or you will be logged out.

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used for any other purpose than stated, there is a possibility that information may be disclosed to another person or to another governmental agency to comply with Federal laws requiring the release of information from Social Security records. For example, we may provide information in response to a request from a Congressional office or the Office of the President.

We may also use the information you give us when we match records by computer. Matching programs compare our records with those of other Federal, State or local government agencies. Many agencies may use matching programs to find or prove that a person qualifies for benefits paid by the Federal government. The law allows us to do this even if you do not agree to it.

Explanations about these and other reasons why information you provide us may be used or given out are available in Social Security Offices. If you want to learn more about this, contact any Social Security Office.

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See Revised PRA

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The OMB control number for this Direct Deposit application is 0960-0634; expiration date 06/30/2007.

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Start or Change Direct Deposit



What You Will Need

To start or change direct deposit, you will need to have the Routing Number which identifies your bank or financial institution and your Account Number.

Direct Deposit Checklist

If you are starting/changing direct deposit to a...	You will need to...
Checking account	Have your checkbook ready
Savings account	<ol style="list-style-type: none"> 1. Call your bank or credit union 2. Ask for the Routing Number 3. Have your statement or passbook with your Account Number
Investment account	<ol style="list-style-type: none"> 1. Call your investment company 2. Ask for the Routing Number and Account Number for direct deposit

To protect everyone's privacy, each person who wants to start or change direct deposit for Social Security benefits must request it. For example, each spouse will need to start or change his or her direct deposit separately.

Do you have what you need? Yes No I don't know

Exit

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Continue

Social Security Online

Change Direct Deposit

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**Welcome, HARRY
RICHARDSON**

Our records show that you already have direct deposit of your Social Security benefits to:

Your current bank name: MEMBERS 1ST CREDIT UNION

The bank's routing number: 321174806

Last 4 digits of your current account: 8001

Before you start, we need to know whether you live in the United States, which includes:

- one of the 50 states,
- the District of Columbia,
- Puerto Rico,
- the U.S. Virgin Islands,
- Guam (no APO or FPO addresses),
- the Northern Mariana Islands, or
- American Samoa.

Do you live in the United States?

Yes No

Are you listed as an owner or co-owner of the account where you want to deposit your check? Examples of account ownership

Yes No I don't know

Exit

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Social Security Online

Change Direct Deposit

www.socialsecurity.gov



About Your Account

Please select the type of account where you want your direct deposit to go.

- Checking account** (including money market and credit union "share draft" accounts)
- Savings account**
- An account at an investment company or broker**
- Other**

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Change Direct Deposit



Your Checking Account

Look at a check, not a deposit slip, from your account to find your Bank's Routing Number and your Account Number. Then type them in the spaces below.



Note: Some checks show these numbers in a different order.

[Check Description](#)

Routing Number (9 digits)

Account Number

Important: If your account is at a credit union, investment company, or a small bank, look below your bank's name on the check. If it says "Payable through" and shows the name of another bank, it means your bank processes checks through a different bank. You will need to contact your bank and ask for the correct Routing Number to use for direct deposit.

Exit

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Social Security Online

Change Direct Deposit

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Your Savings Account

To identify your savings account, you will need to enter the Routing Number, which identifies your bank or financial institution, and your Account Number.

The Routing Number is not usually shown on your passbook or account statement. If you do not have this information, you should call your bank or financial institution to get it.

Routing Number (9 digits)

Account Number

Exit

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Social Security Online

Change Direct Deposit

www.socialsecurity.gov



Your Investment Account

When Social Security sends a direct deposit to an investment account, it goes into a special account that the investment company has set up for this purpose.

You will need to contact your investment company to:

- Get the correct Routing Number for this special account. Ask if this account is held in another institution. If so, you will see this other name when we confirm your direct deposit information.
- Verify the Account Number to use. (It may be different than the number shown on your investment account statement.)

Routing Number (9 digits)

Account Number

Social Security Online

Change Direct Deposit

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When Will This Change Happen?

Let us know how soon you want this change to take effect.

Important

- Do not close your old account until the first payment comes to your new account.
- Be sure that the first payment has been direct deposited in your new account before you begin withdrawing funds from the account.
- Your normal payment date will remain the same.

When do you want this to take effect?

- As Soon As Possible** (Note: it may not take effect before your next payment.)
- Wait until my payment in December 2006**
- Wait until my payment in January 2007**

Exit

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Social Security Online

Change Direct Deposit

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Verify Your Information

You requested we change your direct deposit to this account:

Bank name: **SECURITYPLUS FEDERAL CREDIT UNION**
Routing number: **252076714**
Account number: **0987654321**
Account type: **Savings Account**
To take effect: **November 2006**

If this information is correct, tell us to complete your request by selecting "Confirm."

If this information is **NOT** correct, you can change it now.

Social Security Online

Change Direct Deposit

www.socialsecurity.gov

Confirmation

Thank you. We received your request to change your direct deposit. This is your online confirmation. You will also get a confirmation letter from Social Security shortly before the first payment goes to your new account.

You requested a change of direct deposit to:

Bank name: **SECURITYPLUS FEDERAL
CREDIT UNION**
Routing number: **252076714**
Account number: **0987654321**
Account type: **Savings Account**
To take effect: **November 2006**

If you have a spouse who also needs to start or change direct deposit, you will have to log out and your spouse will have to do this for him or herself.

We suggest you print this page for your records.

[Continue](#)

Social Security Online

Start or Change Direct Deposit

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Direct Deposit Survey

We'd like to know what you think of our online "Start or Change Direct Deposit" service. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

[Skip Survey and Continue](#)

Was it easy to find the "Start or Change Direct Deposit" service? Yes No

Was it easy to understand what information you needed to provide? Yes No

Were the instructions easy to understand? Yes No

Did we tell you everything you needed to know about your direct deposit request? Yes No

Overall, did you think it was easy to complete your request for direct deposit? Yes No

Would you do business with us online again based on your experience today? Yes No

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

Thank you for responding!

[Submit](#)

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See Revised PRA

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Submit

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About Direct Deposit

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Did you decide not to finish your request today because:

You didn't have the information you needed to complete your request?

Yes No

The questions were hard to fill out?

Yes No

The instructions or questions were not clear?

Yes No

It was taking too long to complete the request?

Yes No

Do you still plan to start or change direct deposit of your benefits?

No
 Yes, using the online service
 Yes, but not online

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

Thank you for responding!

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you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

Paperwork Reduction Act

This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. *You may send comments on our time estimate above to: SSA, 1338 Annex Building, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.***

*See
PRR
Revised*

The OMB control number for this Direct Deposit application is 0960-0634; expiration date 06/30/2007.

Additional Information

If you need additional information, we can help you.

- You can call us at **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST.
- You can visit your local Social Security Office. You can get directions and a map to your local Social Security Office by visiting the Field Office Locator.
- If you are outside of the United States, contact your nearest Social Security office, U.S. Embassy or consulate, or the Veterans Affairs Regional Office (VARO) in the Philippines.

Submit

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



Not Living in the United States

We're sorry you cannot change your direct deposit online. You must call or visit us to change your record.

You can contact

- your nearest Social Security office,
- the closest U.S. Embassy or consulate, or
- the Veterans Affairs Regional Office (VARO) in the Philippines.

[Exit](#)

[Prior Page](#)

Social Security Online

Start or Change Direct Deposit

www.socialsecurity.gov

Special Instructions for People Who Are Blind

The following instructions are for screen reader users like JAWS and Window-Eyes and browser based readers like Home Page Reader. Filling out this application is best accomplished in a Forms or MSA mode that allows the user to tab to controls and fill-in input boxes, radio buttons, check boxes, and/or list boxes. Instructional text usually occurs at the beginning of these screens and can be accessed in non-MSAA or virtual-cursor mode. Tab indices have also been added to allow for tabbing through text. Additionally, consistent headers have been set up to access questions and examples/instructions more easily. All headers that are level 3 will have additional help text. The titles of each page are header level 1 and they will have general help information. Questions that have additional help or instructional text will be indicated by the screen reader. The user can then tab to the additional help or continue tabbing to the next question to bypass this help.

Unless you have turned Javascript off in your browser, you will receive a warning after 25 minutes and you can extend your time on the page. After the third warning, you must move to another page, or your time will run out and your work on that page will be lost.

On many screens there is a continue button at the end of the screen to allow the user to go to the next page, a prior page button to return to the previous page, and an exit button to exit the application. The hotkey ALT + C is associated with the "Continue" button, ALT + P with the "Prior Page" button, and ALT + X with the "Exit" button. In Internet Explorer, you must press Enter to execute the command of the hotkeys. However, in Netscape the hotkeys execute the command without the need for an additional Enter key.

Keyboard commands, hotkeys, or access keys will vary based upon the browser and the version of that browser you are using. A list of these commands can be found in the "Help" section of your browser. The "Help" feature can be located on the Menu bar of your browser or by using the F1 function key on the keyboard. Any assistive devices

that you may be using will also have a list of these shortcut keys in the "Help" section. Also, see our [Keyboard Commands](#) web page.

When pages are submitted that have errors, a new page will be displayed that has a list of links at the top of the page indicating each error. Selecting the link will place focus at the specific error control. Fixing the error will not be reflected in the list of links or error messages at the field until the page is re-submitted. To navigate to the next error, the user can invoke the screen reader or screen magnifier's links list or simply tab through the fields and listen to the screen reader to hear when there is an error message.

Close this window to return to the application.

Social Security Online

Start or Change Direct Deposit

www.socialsecurity.gov



Your Session Has Expired

For your security, your session has timed out due to inactivity.

[Return to Online Services](#)

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



We Cannot Process Your Request at This Time

We are sorry for the inconvenience but we cannot process your request at this time. If you wish to make your request, you may try again later.

If you need additional information, you may call us at **1-800-772-1213** Monday through Friday between 7 a.m. and 5 p.m. EST.

[Return to Online Services](#)

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



This Service Is Not Available at This Time

This service is available during the following hours
(Eastern Time):

Monday through Friday: 5:00 AM - 1:00 AM

Saturday: 5:00 AM - 11:00 PM

Sunday: 8:00 AM - 10:00 PM

Holidays: 5:00 AM - 11:00 PM

[Continue](#)

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



We Are Processing Your Request...

Please wait a moment before selecting the Continue button.

Continue

Social Security Online

Start Direct Deposit

www.socialsecurity.gov



Change Account Information

You chose to change your account information.

If you choose "Yes, Change", all your existing account information will be deleted and you will have to enter it again.

If you choose "No, Don't Change", your current account information will remain and you can continue to verify the information.

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



Change Account Information

You chose to change your account information.

If you choose "Yes, Change", all your existing account information will be deleted and you will have to enter it again.

If you choose "No, Don't Change", your current account information will remain and you can continue to verify the information.

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



This Direct Deposit Application is scheduled to shut down for the day within a half-hour.

The Direct Deposit Application is available during the following hours (Eastern Time):

Monday through Friday: 5:00 AM - 1:00 AM

Saturday: 5:00 AM - 11:00 PM

Sunday: 8:00 AM - 10:00 PM

Holidays: 5:00 AM - 11:00 PM

If you choose Continue to start the report now and the system shuts down before you finish it, you will lose your information.

You may want to consider starting the report at another time to avoid losing any information. If you decide to start this application later, you may return to your Credential Service Provider website where you began, or you may visit www.first.gov or www.socialsecurity.gov.

"Exit" will take you out of the application.

Social Security Online

Change Direct Deposit

www.socialsecurity.gov

Not Sure

It's important to be sure that you are an owner of the account. This is for your protection. If you are not an owner of the account, you would not have legal access to your benefits once they were deposited.

If you have a check or statement in front of you, please look carefully at the names shown on the account where you want your benefits to be deposited. The account title can be found printed on your check or at the top of your account statement.

Examples to help you determine if you are listed as an owner or co-owner of the account:

Both John and his wife, Mary, are owners or co-owners of these accounts:

- John Q. Public
Mary Public
- John **and** Mary Public
- Mary **or** John Public
- Mr. **and** Mrs. John Public

Only John but not Jim is an owner of these accounts:

- John Q. Public
- Jim Public **for** John Public
- John Q. Public **by** Jim Public, trustee
- John Q. Public **by** Jim Public, Guardian

If necessary, please contact your bank or financial institution to verify that you are an owner of the account before you continue.

[Exit](#)[Prior Page](#)

Social Security Online

Change Direct Deposit

www.socialsecurity.gov

Not Owner of the Account

Sorry, but we cannot deposit your benefits into an account for which you are not an owner. This is for your protection. If you are not an owner of the account, you would not have legal access to your benefits once they were deposited.

If you have a check or statement in front of you, please look carefully at the names shown on the account where you want your benefits to be deposited. The account title can be found printed on your check or at the top of your account statement.

Examples to help you determine if you are listed as an owner or co-owner of the account:

Both John and his wife, Mary, are owners or co-owners of these accounts:

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Mary Public
- John **and** Mary Public
- Mary **or** John Public
- Mr. **and** Mrs. John Public

Only John but not Jim is an owner of these accounts:

- John Q. Public
- Jim Public **for** John Public
- John Q. Public **by** Jim Public, trustee
- John Q. Public **by** Jim Public, Guardian

If you have questions about this or any other direct deposit issue, please call Social Security's toll-free number, **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST, or visit your local Social Security office.

[Exit](#)[Prior Page](#)

Social Security Online

Change Direct Deposit

www.socialsecurity.gov

Other Accounts

Direct deposit payments normally go into a checking, savings, or investment account. If you have another type of account, it cannot be processed at this web site. Please contact Social Security at **1-800-772-1213**.

Social Security is not able to direct deposit in any of the following types of accounts:

- commercial or business accounts,
- certificates of deposit (CD),
- credit card accounts,
- loan accounts,
- mortgage accounts, or
- any other account from which you cannot withdraw funds.

[Exit](#)[Prior Page](#)

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



Your New Checking Account Information

The check sample has a series of numbers in the lower left hand corner. On your check,

- the first nine digits of the number would be your 9-digit bank Routing Number,
- your account number would be the middle set of digits, and
- the last set of digits is the check number. (The check number may appear before the account number.)

Close this window to return to the application.

Social Security Online

Change Direct Deposit

www.socialsecurity.gov

Examples of Account Ownership

If you have a check or statement in front of you, please look carefully at the names shown on the account where you want your benefits to be deposited. The account title can be found printed on your check or at the top of your account statement.

Examples to help you determine if you are listed as an owner or co-owner of the account:

Both John and his wife, Mary, are owners or co-owners of these accounts:

- John Q. Public
Mary Public
- John **and** Mary Public
- Mary **or** John Public
- Mr. **and** Mrs. John Public

Only John but not Jim is an owner of these accounts:

- John Q. Public
- Jim Public **for** John Public
- John Q. Public **by** Jim Public, trustee
- John Q. Public **by** Jim Public, Guardian

Close this window to return to the application.

Social Security Online

Change Direct Deposit

www.socialsecurity.gov



We Cannot Process Your Request

We are sorry for the inconvenience but we cannot process your request.

If you need additional information, you may call us at **1-800-772-1213** Monday through Friday between 7 a.m. and 5 p.m. EST.

[Continue](#)

Social Security Online

Start or Change Direct Deposit

www.socialsecurity.gov



Additional Information

You will need to contact your financial institution to ask for:

For Savings accounts:

For Investment accounts:

- Their Routing Number
- Your Account Number
- The Routing Number is not usually shown on your passbook or account statement.
- Direct deposits typically go into a special account that the investment company has set up for this purpose. Therefore, the account number may be different than the number shown on your investment account statement.

[Exit](#)

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