

**FEMP Web Site Evaluation
DRAFT Questionnaire**

In our continuing efforts to improve Federal agency customer service, FEMP would like to know how useful the FEMP Web site is for Federal agencies and other target audiences. Please take a few minutes to answer the questions below. It should take no more than 5 minutes.

Your response is important to us. All responses will remain anonymous. Once you have finished and clicked the SAVE button, you will be able to contact us if you have questions or were unable to locate information. Thank you.

1. How did you first become aware of the FEMP Web site?

- Internet search engine (e.g. Google, Yahoo, etc.)
- Magazine, newspaper, or professional publication
- Personal recommendation
- Link from another Web site.
 - i. If so, which one?
- Other
 - i. Please specify

2. How often do you visit the FEMP Web site on average?

- Daily
- Weekly
- Monthly
- Quarterly
- Once every 6 months
- Once a year
- This is my first visit

3. For each of the following statements, please indicate how strongly you agree or disagree using the following five point scale.

1. Strongly agree | 2. Agree | 3. Neither agree nor disagree | 4. Disagree | 5. Strongly disagree

a. The FEMP Web site is easy to navigate.

- 1. Strongly agree
- 2. Agree
- 3. Neither agree nor disagree
- 4. Disagree
- 5. Strongly disagree

If you disagree, what about the FEMP Web site is difficult to navigate?

b. Information presented on the FEMP Web site is easy to understand.

- 1. Strongly agree
- 2. Agree
- 3. Neither agree nor disagree
- 4. Disagree
- 5. Strongly disagree

If you disagree, what about the FEMP Web site is not presented clearly?

c. Information presented on the FEMP Web site is accurate and current.

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree

If you disagree, what about the FEMP Web site is inaccurate or out of date?

4. What information do you often access on the FEMP Web site (please check all that apply)?

- Equipment procurement
- Renewable energy
- Water efficiency
- Fleet management
- Utility management
- Sustainable design and operations
- Financing mechanisms
- Laws, regulations, and guidance
- News
- Events
- Other
 - i. Please specify

5. Why do you visit the FEMP Web site (please check all that apply)?

- To learn about FEMP
- To learn about Federal energy management laws and regulations
- To learn about energy management strategies and projects
- To learn about renewable energy
- To learn about energy-efficient products
- To learn about alternative financing mechanisms
- To learn about FEMP training and workshops
- To learn about FEMP awards
- To access "You Have The Power Campaign" materials
- Other
 - i. Please specify

6. What type(s) of information would you like to see more of on the FEMP Web site (please check all that apply)?

- Case studies on successful projects
- Detailed project reviews describing how projects are accomplished
- Examples of how to develop strategic energy management plans
- Funding sources for projects
- Information resources including related links, publications, and software tools
- Information on renewable energy, energy efficiency, and water efficiency
- Training opportunities
- News and events
- Other
 - i. Please specify

7. Which of the following best describes your affiliation/organization (please check one)?

- Federal Government
- State/Local Government
- Military
- Utility/ESCO
- Commercial – Large Business
- Commercial – Small Business
- National Laboratory
- Media
- Nonprofit Organization
- Consumer/Private Citizen
- Other
 - i. Please specify

8. Which of the following best describes your role/job function (please check one)?

- Facility Manager
- Fleet Manager
- Energy Manager
- Utility Services Manager
- Finance Specialist
- Architect
- Engineer
- Consultant
- Scientist/Researcher
- Educator
- Other
 - i. Please specify

9. What suggestions do you have for improving the FEMP Web site?

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