

Form Approved
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Federal Energy Management Program Web Site Evaluation

The purpose of this survey is to let us know how useful the U.S. Department of Energy Federal Energy Management Program (FEMP) Web site is for you. It should take you approximately 5 minutes to answer the questions below. All responses will remain anonymous.

Your feedback is important to us as we continue efforts to improve our service!

Please submit at least one answer for each question.

1. How did you first become aware of the FEMP Web site?

- Internet search engine such as Google or Yahoo
- Magazine, newspaper, or professional publication
- Personal recommendation
- Link from another Web site; if so, which one? _____
- Other; please specify _____

2. How often do you visit the FEMP Web site, on average?

- This is my first visit
- Daily
- Weekly
- Monthly
- Once every 3 months
- Once every 6 months
- Once a year

3. Please indicate how useful you find the following aspects of the FEMP Web site.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a. Easy to access					
b. Easy to navigate					
c. Effective and useful search function					
d. Easy to understand					
e. Easy to read or scan					
f. Accurate information					
g. Useful information					
h. Timely and up-to-date information					
i. Primary information source for federal energy management issues and news					

4. Which function do you use the most on the FEMP Web site to find information?

- Search function/internal search engine
- External search engine such as Google and Yahoo
- Browse
- Site map

5. How do you use the information from the FEMP Web site? Please check all that apply.

- Implementing technologies
- Incorporating ideas into energy-efficient strategies
- Submitting energy assessment proposals
- Developing an energy management plan
- Attending a FEMP-sponsored training, workshop, or event
- Referring a colleague/friend
- Other; please specify _____

6. What information do you most often access on the FEMP Web site? Please check all that apply.

- Equipment procurement
- Utility management
- New construction/retrofits
- News and events
- Financing mechanisms
- Technologies
- Other; please specify _____

7. How satisfied are you with the site's assistance in helping you complete the following tasks? Select N/A if you've never tried or needed to complete the task.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Strongly Dissatisfied	N/A
a. Buying energy-efficient products						
b. Financing energy projects						
c. Making your federal fleet energy efficient						
d. Managing energy on federal lands						
e. Measuring energy use						
f. Meeting performance standards for federal buildings						
g. Purchasing renewable energy						
h. Attending a FEMP-sponsored event						

8. Please rank the following FEMP-related Web site tasks in order of importance to you, with #1 being the most important.

- ___ Buying energy-efficient products
- ___ Financing energy projects
- ___ Making your federal fleet energy efficient
- ___ Managing energy on federal lands
- ___ Measuring energy use
- ___ Meeting performance standards for federal buildings
- ___ Purchasing renewable energy
- ___ Attending a FEMP-sponsored training, workshop, or event
- ___ Other; please specify _____

9. Would you be interested in FEMP Web-based training?

- Yes
- No
- Maybe

10. What best describes your affiliation/organization?

- Federal government
- State/local government
- Military
- Utility/ESCO
- Commercial – large business
- Commercial – small business
- National laboratory
- Media
- Nonprofit organization
- Consumer/private citizen
- Other; please specify _____

11. What best describes your role/function?

- Facility manager
- Energy manager
- Utility services manager
- Architect
- Engineer
- Consultant
- Scientist/researcher
- Educator
- Other; please specify _____

12. What suggestions do you have for improving the FEMP Web site?

Please add comments.

FEMP will use the responses to these questions as input to improve the content and site architecture for its customers. No personal or corporate data submitted will be used for marketing purposes or shared with any other organization.

SUBMIT

