

# Introductory Section

Hello / Good morning / Good afternoon. May I speak with the [MALE/FEMALE] veteran in your household who was discharged or separated from active military duty on [SEPARATION DATE]?

RESPONDENT IS AVAILABLE.....SKIP TO INTRO1

RESPONDENT NOT AVAILABLE.....SKIP TO CALLBACK

<CALLBACK>

When is a good time to call [RESPONDENT'S NAME] back?

RECORD TIME: \_\_\_\_\_

RECORD DAY: \_\_\_\_\_

Thank you very much and have a good day.

## **IF RESPONDENT IS AVAILABLE:**

<INTRO1>

My name is [INTERVIEWER NAME] and I am calling on behalf of the Department of Veterans Affairs from Abt Associates Inc. We are conducting a study regarding the experiences of young veterans in the job market.

We would like to conduct an interview with you to learn about your employment experiences since your separation from the military. Your participation in this study will help the VA better understand the experiences of young veterans in the job market. Your participation in this study is voluntary. Your name was randomly selected from a list of young veterans. Your cooperation is important to the success of this study. All answers will be kept strictly confidential and will be used only for this research. You may choose not to answer any question or end the interview at any time. On average, the interview takes about 20 minutes. If you choose to participate or not, your VA benefits and services will not be affected in any way.

## **Demographics:**

**First, I will ask you for some demographic information.**

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**D1. What is your marital status? Are you...(NSV)**

1. Married, living with your spouse,
  2. Married, not living with your spouse,
  3. Widowed,
  4. Divorced,
  5. Legally separated, or
  6. Never been married?
  7. REFUSED
  8. DON'T KNOW
- 

**D2. During the past 12-months, how many children depended on you for at least half of their support? (NSV)**

NUMBER..... |\_\_|\_\_|

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**D3. Are your living quarters... (CPS)**

READ ANSWER CATEGORIES

1. Owned or being bought by you or someone in your household?
  2. Rented for cash?
  3. Occupied without payment of cash rent?
- 

**D4. In what type of place are you currently living? (NLSY)**

1. House
  2. Condo
  3. Apartment/Flat
  4. Dormitory (inc. fraternity/sorority) or Military Barracks
  5. Hotel, Motel, Rooming, or Boarding House
  6. Shelter (for homeless or abused) or on street
  7. In Jail/Prison/Detention/Work Release
  8. Mobile Home
  9. Hospital
  10. Group Home or Treatment Center
  11. Other Type of Housing
  12. Farm or Ranch
- 

**D5. How long have you been living in this place? Has it been... (NLSY)**

1. less than 1 week
  2. at least a week but less than a month
  3. one to three months
  4. more than 3 months but less than a year
  5. one year or more
-

**D6. What is your current zip code? (Where you live.)**

ZIP |\_|\_|\_|\_|\_|\_|\_|\_|\_|\_|

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**D7. In what country were you born? (CPS)**

1. United States
2. Puerto Rico
3. Outlying Area of the U.S. (American Samoa, Guam, U.S. Virgin Islands, Northern Marianas, Other U.S. Territory.)
4. Canada
5. Cambodia
6. China
7. Colombia
8. Cuba
9. Dominican Republic
10. Ecuador
11. El Salvador
12. England
13. France
14. Germany
15. Greece
16. Guatemala
17. Guyana
18. Haiti
19. Honduras
20. Hong Kong
21. Hungary
22. India
23. Iran
24. Ireland/Eire
25. Italy
26. Jamaica
27. Japan
28. Laos
29. Mexico
30. Nicaragua
31. Peru
32. Philippines
33. Poland
34. Portugal
35. Russia
36. Scotland
37. Korea/South Korea
38. Taiwan
39. Thailand
40. Trinidad & Tobago
41. Vietnam
42. Yugoslavia
43. OTHER COUNTRY==> \_\_\_\_\_

## **Military Service**

**Next, I have a few questions to ask you about your separation from military service.**

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**M1. Have you ever been awarded a campaign or expeditionary medal? (CPS-VET)**

1. Yes
  2. No
  3. Don't know
  4. Refused
- 

**M2. Has the Department of Defense determined that you have a service-connected disability; that is, a health condition or impairment caused or made worse by military service? (CPS-VET)**

1. Yes
  2. No (SKIP TO M4)
  3. Don't know (SKIP TO M4)
  4. Refused (SKIP TO M4)
- 

**M3. What is your current DOD service-connected disability rating? (CPS-VET)**

1. 0 percent
  2. 10 percent
  3. 20 percent
  4. 30 percent
  5. 40 percent
  6. 50 percent
  7. 60 percent
  8. 70 percent
  9. 80 percent
  10. 90 percent
  11. 100 percent
  12. Don't know
  13. Refused
- 

**M4. Have you ever applied for VA disability benefits? (NSV)**

1. YES (GO TO M5)
  2. NO (SKIP TO M7)
  3. REFUSED (SKIP TO M7)
  4. DON'T KNOW (SKIP TO M7)
- 

**M5. What is the status of your most recent claim application? Is it... (NSV)**

1. Approved,
  2. Waiting for decision from VA regional office,
  3. Waiting for decision about appeal, or
  4. Denied?
  5. REFUSED
  6. DON'T KNOW
- 

**M6. What is your current [VA] service-connected disability rating? (CPS-VET)**

1. 0 percent
2. 10 percent
3. 20 percent
4. 30 percent
5. 40 percent
6. 50 percent
7. 60 percent

8. 70 percent
  9. 80 percent
  10. 90 percent
  11. 100 percent
  12. Don't know
  13. Refused
- 

**M7. Do you have a service-connected disability; that is, a health condition or impairment caused or made worse by military service? (CPS-VET)**

5. Yes
  6. No (SKIP TO M10)
  7. Don't know
  8. Refused
- 

**M8. Did your service-connected disability ever prevent you from getting or holding a job in the past? (CPS-VET)**

1. Yes
  2. No
  3. Don't know
  4. Refused
- 

**M9. Does this disability currently keep you from getting or holding a job? (CPS-VET)**

1. Yes
2. No
3. Don't know
4. Refused

IF NO VA RATING, SKIP TO M11.

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**M10. My next questions are about disability payments. Are you currently receiving regular payments from the VA? (NSV) (ASK IF M6 = 1 or 3)**

1. YES
  2. NO
  3. REFUSED
  4. DON'T KNOW
- 

**M11. Have you ever received regular monetary benefits from any (other) source due to any disability? (NSV)**

1. YES
  2. NO (GO TO M13)
  3. REFUSED
  4. DON'T KNOW
- 

**M12. From whom have you received these benefits? [Any others?] (NSV)**

[CODE UP TO 7 RESPONSES.]

1. MILITARY DISABILITY
  2. SOCIAL SECURITY
  3. STATE, MEDICAID, SSI
  4. WORKERS COMPENSATION
  5. LONG-TERM DISABILITY INSURANCE [FROM EMPLOYER OR SELF-PURCHASED]
  6. OTHER [SPECIFY] \_\_\_\_\_
  7. REFUSED
  8. DON'T KNOW
- 

**M13. While still on active duty, did you attend any of the Transition Assistance Program workshops, know as TAP or A-CAP or D-TAP? (CPS-VET)**

[READ IF NECESSARY: These workshops provide information about finding civilian jobs, obtaining training, securing veteran's benefits, and obtaining other services available to veterans.]

1. Yes (Go to M13a)
  2. No (Skip to M13e)
  3. Don't know (Skip to L1 Intro)
  4. Refused (Skip to L1 Intro)
- 

**M13a. Was information provided during this workshop useful to you in finding a job or obtaining job-related training after you left the service? (CPS-VET)**

1. Yes (Go to M13b)
  2. No (Go to M13b)
  3. Other [Specify: \_\_\_\_\_.] (Go to M13b)
  4. Don't know (Go to M13b)
  5. Refused (Skip to L1 Intro)
- 

**M13b. Did you find the transition program useful in providing information on veterans' benefits, such as VA educational, medical or housing benefits? (CPS-VET)**

1. Yes (Go to M13c)
  2. No (Go to M13c)
  3. Other [Specify: \_\_\_\_\_.] (Go to M13c)
  4. Don't know (Go to M13c)
  5. Refused (Skip to L1 Intro)
- 

**M13c. Thinking back, what advice or information provided during the transition workshop proved to be most useful to you after leaving military service? (CPS-VET)**

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. Advice on JOB-SEARCH behavior and strategies, for example, NETWORKING
  2. Advice on ways to improve JOB INTERVIEWING SKILLS
  3. Advice on RESUME WRITING
  4. Information on VETERANS BENEFITS (e.g., medical, education, housing)
  5. Information on availability of UNEMPLOYMENT BENEFITS
  6. Importance of copying SERVICE and MEDICAL RECORDS
  7. Importance of developing a CIVILIAN MIND-SET
  8. Everything, but nothing in particular
  9. Nothing: did not find any advice or information to be useful
  10. Other [Specify: \_\_\_\_\_.]
  11. Don't know
  12. Refused
- 

**M13d. How might the transition workshop be improved to make it more useful to veterans? (CPS-VET)**

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. Make workshop MANDATORY
2. LENGTHEN WORKSHOP by a day or two
3. Offer workshop six-months (or more) prior to discharge
4. Provide participants with SYLLABUS prior to attending TAP
5. LIMIT ATTENDANCE at workshop (e.g., no more than fifty attendees)
6. UPDATE/IMPROVE the TAP MANUAL periodically
7. Improve the interview-skill module or job-interview simulations
8. Improve quality of workshop INSTRUCTORS and/or workshop PRESENTATIONS
9. Include presentations by employers and human-resource professionals
10. Include presentations by former TAP attendees who are now working in the civilian labor force
11. Develop a TAP WEBSITE and/or TAP videos/CDs for use after discharge
12. Increase COMMAND SUPPORT for TAP workshop
13. Involve/include SPOUSES in workshop

14. Other [Specify: \_\_\_\_\_.]
15. Don't know
16. Refused

Note: All entries skip to L1 Intro.

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**M13e. While still on active duty, were you ever given the opportunity to attend any of the Transition Assistance Program workshops? (CPS-VET)**

1. Yes (Go to M13f)
  2. No (Skip to L1 Intro)
  3. Other [Specify: \_\_\_\_\_.] (Skip to L1 Intro)
  4. Don't know (Skip to L1 Intro)
  5. Refused (Skip to L1 Intro)
- 

**M13f. Why did you choose NOT to attend one of these transition workshops? (CPS-VET)**

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. Already HAD JOB WAITING after discharge
  2. DID NOT KNOW that workshop was being offered or FOUND OUT TOO LATE
  3. Thought workshop would be a WASTE OF TIME
  4. COULD NOT ATTEND workshop when offered or CONFLICT with mission
  5. TAP workshop was NOT OFFERED at base
  6. Had plans to attend COLLEGE or JOB-TRAINING PROGRAM
  7. Commanding officer WOULD NOT AUTHORIZE attendance or DID NOT SUPPORT transition workshop
  8. Other [Specify: \_\_\_\_\_.]
  9. Don't know
  10. Refused\_
-

## **Labor Force**

**L1\_INTRO. I am going to ask a few questions about work-related activities.**

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**L1. Are you currently working for pay or in a family business whether or not you are paid?**

1. YES (SKIP TO L3) (R = CURRENTLY EMPLOYED)
  2. NO
- 

**L2. Since your date of separation, that is since [fill with date] have you done ANY WORK AT ALL for which you were paid or in a family business whether or not you were paid? (NLSY)**

3. YES (R = PREVIOUSLY EMPLOYED)
  4. NO (SKIP TO L22) (R = UNEMPLOYED SINCE SEPARATION)
- 

**L3. When did you start working for your first employer after your separation from military service? (Month/Year)**

IF MONTH/YEAR = SEPARATION MONTH/YEAR, R=EMPLOYED<30DAYS AFTER SEPARATION

**IF MONTH/YEAR = 2+ MONTHS AFTER SEPARATION, R=UNEMPLOYED>30 DAYS AFTER SEPARATION**

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**L4. IF MONTH = MONTH OF SEPARATION+1 ASK: Did you start working for this employer within 30 days of your separation from military service?**

1. Yes (R=EMPLOYED<30DAYS AFTER SEPARATION)
  2. No (R=UNEMPLOYED>30 DAYS AFTER SEPARATION)
- 

**IF CURRENTLY EMPLOYED AND EMPLOYED WITHIN 30 DAYS OF SEPARATION:**

**L5. How many days was the longest period that you were unemployed since your separation from the military?**

IF PERIOD = 0-13 DAYS, R=EMPLOYED SINCE SEPARATION WITH NO 2-WEEK BREAKS

IF PERIOD = 14+ DAYS, R=>2-WEEK UNEMPLOYMENT PERIOD

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### **CATEGORIES OF RESPONDENTS AND ITEM SETS:**

1. IF UNEMPLOYED SINCE SEPARATION ASK L22 – L32 ABOUT CURRENT UNEMPLOYMENT.
  2. IF EMPLOYED SINCE SEPARATION WITH NO >2-WK BREAK ASK L6\_INTRO - L21 ABOUT CURRENT EMPLOYMENT.
  3. IF PREVIOUSLY EMPLOYED (CURRENTLY UNEMPLOYED) AND EMPLOYED W/IN 30 DAYS OF SEPARATION ASK L6\_INTRO – L21 ABOUT MOST RECENT EMPLOYMENT AND L22 – L32 ABOUT CURRENT UNEMPLOYMENT.
  4. IF CURRENTLY EMPLOYED BUT UNEMPLOYED 30+ DAYS AFTER SEPARATION ASK L6\_INTRO – L21 ABOUT CURRENT EMPLOYMENT AND L22 – L32 ABOUT POST-SEPARATION UNEMPLOYMENT.
  5. IF PREVIOUSLY EMPLOYED (CURRENTLY UNEMPLOYED) BUT NOT EMPLOYED W/IN 30 DAYS OF SEPARATION, ASK L6\_INTRO – L21 ABOUT MOST RECENT EMPLOYMENT AND L22-L32 ABOUT UNEMPLOYMENT POST-SEPARATION AND L22-L32 AGAIN ABOUT CURRENT UNEMPLOYMENT.
  6. IF CURRENTLY EMPLOYED AND EMPLOYED WITHIN 30 DAYS OF SEPARATION, BUT HAD PERIOD OF UNEMPLOYMENT THAT LASTED 2+ WEEKS, ASK L6\_INTRO – L21 ABOUT CURRENT EMPLOYMENT AND L22-L32 ABOUT PERIOD OF UNEMPLOYMENT.
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**L6\_INTRO. Next I am going to ask you about hours worked for your [current/most recent] employer.**

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**L6. How many hours per week do/did you USUALLY work for your [current/most recent] employer? (CPS)**

1. Hours each week = \_\_\_\_\_
2. Hours vary each week

IF hours < 35 SKIP TO L8. IF hours >35 SKIP TO L11. IF hours varied GO TO L7.

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**L7. Do/did you usually work 35 hours or more per week for your [current/most recent] employer? (CPS)**  
ONLY ASK IF HOURS VARY

1. Yes (SKIP TO L11)
  2. No
  3. Hours vary
- 

**L8. Do/did you want to work a fulltime workweek of 35 hours or more per week? (CPS)** ONLY ASK IF RESPONDENT DOES/DID NOT WORK 35+ HOURS TOTAL

1. Yes
  2. No
  3. Regular hours are fulltime (SKIP TO L11)
- 

**L9. What is the main reason you worked less than 35 hours at [Job1-N]? (CPS)** - ONLY ASK IF WORKED LESS THAN 35 HOURS TOTAL

1. Slack work/business conditions
  2. Seasonal work
  3. Job started or ended during week (SKIP TO L11)
  4. Waiting for a new job to begin (SKIP TO L11)
  5. Vacation/personal day (SKIP TO L11)
  6. Own illness/injury/medical problems/rehabilitation or treatment (SKIP TO L11)
  7. Holiday (legal or religious) (SKIP TO L11)
  8. Child care problems (SKIP TO L11)
  9. Maternity/paternity leave (SKIP TO L11)
  10. Other family/personal obligations (SKIP TO L11)
  11. Labor dispute (SKIP TO L11)
  12. Weather affected job (SKIP TO L11)
  13. School/training (SKIP TO L11)
  14. Civic duty or volunteer work (SKIP TO L11)
  15. Military duty (SKIP TO L11)
  16. Other reason (SKIP TO L11)
  17. Could only find part-time work
  18. Other, specify \_\_\_\_\_
- 

**L10. Could you have worked fulltime at [Job1-N] if the hours had been available? (CPS)**

1. Yes
  2. No
- 

**L11. Now I have a few questions about your work for your [current/most recent] employer. In your work for your [current/most recent] employer, (are/were) you employed by government, by a private company, a nonprofit organization, or (are/were) you self employed (or working in the family business?) (CPS)**

1. Government
  2. Private for profit company
  3. Nonprofit organization including tax exempt and charitable organizations
  4. Self employed
  5. (Working in the family business)
- 

**L12. What kind of business or industry is this? READ IF NECESSARY: What do they make or do where you (work/worked)? (for this job?) (CPS)**  
(PLEASE PROVIDE MORE DETAILED INFORMATION FOR THE CODERS.)

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**L13. ASK IF NECESSARY: Is this business or organization mainly manufacturing, retail trade, wholesale trade, or something else? (CPS)**

1. Manufacturing

2. Retail trade
3. Wholesale trade
4. Something else

**L14. What kind of work (do/did) you do, that is, what (is/was) your occupation? (For example: plumber, typist, farmer) (CPS)**  
 (PLEASE PROVIDE MORE DETAILED INFORMATION FOR THE CODERS.)

**L15. What (are/were) your usual activities or duties at this job? (For example: typing, keeping account books, filing, selling cars, operating printing press, laying brick.) (CPS)**  
 (PLEASE PROVIDE MORE DETAILED INFORMATION FOR THE CODERS.)

**L16. Does/Did [your most recent civilian work/your current work] generally match the occupations you were trained for while you were in the military?**

- YES .....1
- NO.....2
- REFUSED.....7
- DON'T KNOW.....8

**L17. How much do/did the training, skills or experiences you gained in the military apply to [your most recent civilian work/your current work]?**

- A lot .....1
- Some.....2
- A little .....3
- Not at all.....4
- REFUSED.....7
- DON'T KNOW.....8

**L18\_INTRO. Now I have a few questions about earnings. These questions are for statistical purposes only.**

**L18. What is/was your [current] salary or wage rate?**  
 ENTER \$ AMOUNT \_\_\_\_\_ PER HOUR/WEEK/BIWEEKLY/MONTH/YEAR

**L19. In addition to your wage/salary, do you earn tips, bonuses, or commissions?**

1. Yes
2. No (SKIP TO L21)
3. Don't Know
4. Refused

**L20. How much additional income do you get from tips, bonuses, and commissions?**  
 ENTER \$ AMOUNT \_\_\_\_\_ PER HOUR/WEEK/BIWEEKLY/MONTH/YEAR

**L21. (IF CURRENTLY EMPLOYED) How far is your current employer from your current residence? (NAWS)**

1. I'M LOCATED AT THE JOB
2. WITHIN 9 MILES
3. 10-24 MILES
4. 25-49 MILES
5. 50-74 MILES
6. 75 OR MORE

IF CURRENTLY MARRIED SKIP TO L33.

IF CURRENTLY NOT MARRIED SKIP TO A1\_INTRO.

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**L22. What is/was the main reason you are/were unemployed [during this period of unemployment]?**

(CPS) DO NOT READ ANSWER CATEGORIES

1. On layoff (temporary or indefinite)
  2. Slack work/business conditions
  3. Waiting for a new job to begin
  4. Vacation/personal days
  5. Own illness/injury/medical problems/rehabilitation or treatment
  6. Child care problems
  7. Other family/personal obligation
  8. Maternity/paternity leave
  9. Labor dispute
  10. Weather affected job
  11. School/training
  12. Civic duty or volunteer work
  13. Military duty
  14. Quit job
  15. Can not find a job
  16. Previous job (before deployment) was not available [Reserve/National Guard]
  17. Other (specify) ENTER VERBATIM RESPONSE
- 

**L22a. Are/Were there any other reasons? (CPS)**

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**L22b. Are/Were there any other reasons? (CPS)**

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**L22c. Are/Were there any other reasons? (CPS)**

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**L23. [Have you been doing/Did you do] anything to find work [after separation/during the period of unemployment/ since separation]? (CPS)**

1. Yes
  2. No (SKIP TO L28)
- 

**L24. [After separation/during the period of unemployment/ since separation], what are all of the things [you have done/did] to find work? (CPS)**

DO NOT READ ANSWER CATEGORIES

1. Sent out resumes/filled out applications
  2. Contacted employer / interviewed with an employer
  3. Contacted friends or relatives
  4. Looked at Newspaper ads or help-wanted ads
  5. Placed or answered ads
  6. Attended a job fair
  7. Used a public service program or agency (veteran representative, state employment/rehabilitation)
  8. Used Private employment agency
  9. Used internet job searches
  10. Contacted school or university employment center
  11. Checked union/professional registers/networking services
  12. Nothing
  13. Other active ==> \_\_\_\_\_
- 

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**L24a. Anything else? (CPS)**

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**L24b. Anything else? (CPS)**

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**L24c. Anything else? (CPS)**

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**INTERVIEWER: Record verbatim any comments the respondent makes with respect to useful strategies used and/or why they were useful**

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**L25. Were any of these strategies useful in identifying employment opportunities, applying for jobs, getting a job, or obtaining the job-related training you were seeking? (CPS-VET)**

1. Yes
  2. No
  3. Other [Specify: \_\_\_\_\_.]
  4. Don't know
  5. Refused
- 

**L26. Exactly how many weeks have/had you been looking for work? (CPS)**

ENTER NUMBER OF WEEKS

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**L27. Have/Had you been looking for fulltime work of 35 hours or more per week? (CPS)**

1. Yes
2. No
3. Doesn't matter

ALL SKIP TO L33.

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**L28. Do you currently want a job, either full or part time? ONLY ASKED OF PEOPLE NOT LOOKING FOR JOB (CPS)**

1. Yes, or maybe, it depends
  2. No (SKIP TO L30)
  3. (Retired) (SKIP TO L31)
  4. (Disabled) (SKIP TO L31)
  5. (Unable) (SKIP TO L31)
- 

**L29. What is the main reason you are/were not looking for work during that/this period of unemployment? (CPS)**

DO NOT READ LIST

1. Believes no work available in line of work or area
  2. Couldn't find any work
  3. Lacks necessary schooling, training, skills or experience
  4. Employers think too young or too old
  5. Other types of discrimination
  6. Can't arrange child care
  7. Family responsibilities
  8. In school or other training
  9. Ill health, physical disability
  10. Transportation problems
  11. Stressed from military service/war
  12. Other ENTER VERBATIM RESPONSE ===> \_\_\_\_\_
- 

**L30. Do you intend to look for work during the next 12 months? (ONLY ASK IF CURRENTLY UNEMPLOYED AND HAS NOT BEEN LOOKING FOR WORK) (CPS)**

1. Yes, or it depends
  2. No
- 

**L31. Have you received any unemployment compensation payments during that/this period of unemployment? (NLSY) (ONLY ASK IF HAD PERIOD OF UNEMPLOYMENT)**

1. Yes
  2. No (SKIP TO A1\_INTRO)
- 

**L32. Are you currently receiving State or Federal unemployment compensation? (NLSY) (ONLY ASK IF CURRENTLY UNEMPLOYED)**

1. Yes
2. No

IF CURRENTLY MARRIED ASK TO L33.

IF CURRENTLY NOT MARRIED SKIP TO A1\_INTRO.

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**[ASK ALL MARRIED RESPONDENTS, D1 = 1 or 2]**

**L33. These next questions will refer to your spouse's work-related activities last week. Last week, did your spouse do any work for pay or profit? (NLSY)**

INTERVIEWER: READ IF NECESSARY: By last week I mean the week beginning on the Sunday before (this/this past) Sunday and (this/this past) Saturday.

1. YES (GO TO L34)
  2. NO (SKIP TO A1\_INTRO)
  3. RETIRED (SKIP TO A1\_INTRO)
  4. DISABLED (SKIP TO A1\_INTRO)
  5. UNABLE TO WORK (SKIP TO A1\_INTRO)
- 

**L34. Is your spouse currently employed full-time, part-time, or not at all? (NLSY)**

1. Full-time
  2. Part-time
  3. Not at all
-

## **Assistance**

**A1\_INTRO.** The following questions request information on any assistance you may have sought in finding a job or obtaining job-related training from specialists at a STATE EMPLOYMENT SERVICE agency or veteran representatives. In various states, these employment service agencies are also sometimes known as 'job service', 'unemployment offices', or 'one-stop career centers'.

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**A1.** Since leaving active duty in the armed forces, have you made face-to-face or telephone contact with a veteran representative or state employment service specialist for assistance in finding a job or obtaining job-related training? (CPS-VET)

1. Yes (Go to A1a)
  2. No (Skip to A2)
  3. Other [Specify: \_\_\_\_\_.] (Skip to A2)
  4. Don't know (Skip to A2)
  5. Refused (Skip to A2)
- 

**A1a.** Was the personal assistance provided by the veteran representative or employment specialist helpful in identifying employment opportunities, applying for jobs, getting a job, or obtaining the job-related training you were seeking? (CPS-VET)

1. Yes
  2. No
  3. Other [Specify: \_\_\_\_\_.]
  4. Don't know
  5. Refused
- 

**A2.** Since leaving active duty in the armed forces, have you VISITED a state employment service office or logged onto one of THEIR Internet websites to review reference materials on job openings, training opportunities, or higher-education options? (CPS-VET)

1. Yes (Go to A2a)
  2. No (Skip to A3)
  3. Other [Specify: \_\_\_\_\_.] (Skip to A3)
  4. Don't know (Skip to A3)
  5. Refused (Skip to A3)
- 

**A2a.** Was the information available at the employment service office or website useful in identifying employment or job training opportunities, in applying for jobs, or in getting the job or the training you were seeking? (CPS-VET)

1. Yes
2. No
3. Other [Specify: \_\_\_\_\_.]
4. Don't know
5. Refused

IF A1 = NO, GO TO Q A3.

IF A1 = YES, SKIP TO A4\_INTRO.

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**A3.** Earlier you mentioned that you did not make face-to-face or telephone contact with a state employment service specialist for assistance in finding a job or obtaining job related training since leaving active duty in the armed forces. Why did you NOT make such contact? (ONLY ASK IF ANSWERED NO TO Q54) (CPS-VET)

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. Already have JOB lined up
2. Was not looking for JOB or WORK; did not want to work
3. Have FAMILY OBLIGATIONS
4. DISABLED or UNABLE to work

5. Did not think specialist could help (NO FAITH in system)
  6. Contacted VA or other government office for help
  7. PRIDE or STIGMA associated with going to “unemployment office”
  8. COULD NOT FIND employment service office
  9. Specialists DO NOT HAVE information on GOOD JOBS
  10. Was UNAWARE OF SERVICES provided employment offices and their specialists
  11. Too OLD to re-train, go back to school, or switch occupations
  12. Prefer or had access to INTERNET or job WEBSITES
  13. Other [Specify: \_\_\_\_\_.]
  14. Don’t know
  15. Refused
- 

**A4\_INTRO. The next questions request information about FORMAL job training, such as schooling or course work taken to improve job prospects or performance. During formal job training, which is structured and planned in advance, individuals are taught job skills or given information that helps them learn how to do specific jobs better.**

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**A4. Since leaving active duty in the armed forces, have you tried to obtain formal job training or job-related schooling? (CPS-VET)**

[INTERVIEWER NOTE: ANY HIGH SCHOOL, COLLEGE OR GRADUATE-LEVEL COURSE WORK TAKEN TO IMPROVE JOB PROSPECTS, KNOWLEDGE, OR SKILLS DOES COUNT AS FORMAL JOB TRAINING.]

1. Yes (Go to A4a)
  2. No (Skip to A5)
  3. Don’t know (Skip to A5)
  4. Refused (Skip to A5)
- 

**A4a. Were you able to obtain the training or schooling you were seeking? (CPS-VET)**

1. Yes (Skip to A4d)
  2. No (Go to A4b)
  3. Training or schooling in progress (Skip to A5)
  4. Other [Specify: \_\_\_\_\_.] (Skip to A5)
  5. Don’t know (Skip to A5)
  6. Refused (Skip to A5)
- 

**A4b. For what reason were you unable to obtain the training or schooling that you were seeking? (CPS-VET)**

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. CONFLICT with job responsibilities
  2. EMPLOYER would not support training/schooling (e.g., no funding; no time off)
  3. FAMILY OBLIGATIONS
  4. Veteran DID NOT MEET ENTRY REQUIREMENTS for training/schooling
  5. Veteran could NOT AFFORD cost of training/schooling
  6. LOCATION OR TIMING of training/schooling INCONVENIENT for veteran
  7. Type of training/schooling NOT COVERED by VA benefits programs
  8. Type of training/schooling desired by veteran was NOT AVAILABLE
  9. INFORMATION on training/schooling provided by employment specialists was INACCURATE
  10. Other [Specify: \_\_\_\_\_.]
  11. Don’t know
  12. Refused
- 

**A4c. What specific type of training or schooling were you unable to obtain and still need? (CPS-VET)**

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. COMPUTER procedures, programming or software training

2. CLERICAL or ADMINISTRATIVE support skills training
  3. MANAGEMENT training
  4. PROFESSIONAL (law, medicine) or TECHNICAL SKILLS training
  5. PRODUCTION or CONSTRUCTION - related training
  6. SALES or CUSTOMER RELATIONS training
  7. SERVICE-INDUSTRY related training
  8. Communications, employee development, or quality improvement training
  9. Occupational safety training
  10. BASIC SKILLS training (e.g., writing, reading, arithmetic, or language training)
  11. Other [Specify: \_\_\_\_\_.]
  12. Don't know
  13. Refused
- 

**A4d. What specific type of training or schooling were you able to obtain? (CPS-VET)**

[MARK ALL THAT APPLY]

DO NOT READ LIST OF RESPONSE OPTIONS

1. COMPUTER procedures, programming or software training
  2. CLERICAL or ADMINISTRATIVE support skills training
  3. MANAGEMENT training
  4. PROFESSIONAL (law, medicine) or TECHNICAL SKILLS training
  5. PRODUCTION or CONSTRUCTION - related training
  6. SALES or CUSTOMER RELATIONS training
  7. SERVICE-INDUSTRY related training
  8. Communications, employee development, or quality improvement training
  9. Occupational safety training
  10. BASIC SKILLS training (e.g., writing, reading, arithmetic, or language training)
  11. Other [Specify: \_\_\_\_\_.]
  12. Don't know
  13. Refused
- 

**A5. Currently, are you enrolled in a high school, college, or university, or formal job training program? (CPS)**

(ENTER 1 IF CURRENTLY ON HOLIDAY OR SEASONAL VACATION.

ENTER 2 FOR SUMMER VACATION.)

1. Yes
  2. No (SKIP TO A8)
- 

**A6. Would that be high school, college, or university, or a formal job training program? (CPS)**

1. High School
  2. College or university
  3. Formal job training program
- 

**A7. Are you enrolled in school as a full-time or part-time student/Are you currently enrolled in the program full-time or part-time? (CPS)**

1. Full-time
  2. Part-time
- 

**A8. What is the highest level of school you have completed or the highest degree you have received? (CPS)**

1. Less than High School - NO DIPLOMA
2. HIGH SCHOOL GRADUATE high school DIPLOMA or the equivalent (For example: GED)
3. Some college but no degree
4. Associate degree in college Occupational/vocational program
5. Associate degree in college Academic program
6. Bachelor's degree (For example: BA, AB, BS)
7. Master's degree (For example: MA, MS, MEng, MEd, MSW, MBA)
8. Professional School Degree (For example: MD,DDS,DVM,LLB,JD)

9. Doctorate degree (For example: PhD, EdD)

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**A9. Have you ever used vocational rehabilitation services from the VA? (NSV)**

1. Yes
  2. No
  3. Don't know
  4. Refused
  5. Not aware of the program
- 

**A10. Other than vocational rehabilitation, have you received any education or training benefits from the VA since you left the military? (NSV)**

1. Yes
  2. No
  3. Not aware of the program
- 

**A11. Were any of your educational expenses since separation paid for by any other type of educational assistance or financial aid? (SIPP)**

READ IF NECESSARY: Include financial assistance such as loans, grants, scholarships, employer assistance, veterans benefits, or any other type of financial aid.

1. Yes (GO TO A12)
2. No

IF NO VA AND NO OTHER, SKIP TO A14.

IF YES VA AND NO OTHER, SKIP TO A13.

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**A12. What kind of non-VA educational assistance did you receive? Anything else? (SIPP)**

1. Federal PELL Grant
2. College (or Federal) Work Study Program
3. Any other Federal grant or program; for example, SEOG, Health or Nursing Grant, ROTC, NSF Grant
4. A loan that has to be repaid, for example, Stafford, Perkins, or SLS
5. A grant, scholarship, or tuition remission from the school attended
6. A teaching or research assistantship from the school attended
7. A grant or scholarship from the state, such as SSIGP, Douglas Scholarships
8. A grant or scholarship from some other source, such as a foundation, corporation, or community group, National Merit Scholarship, etc.
9. Assistance provided by your employer
10. Aid from some other source (EXCLUDE all direct aid from parents, including trusts or college savings funds)

IF NO VA SOURCES USED, SKIP TO A14.

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**A13. How did you use the VA educational benefit? Did you... (NSV)**

1. Take college or university coursework leading to a bachelor or graduate degree?
  2. Attend business, technical or vocational school training leading to a certificate or diploma?
  3. Participate in an apprenticeship or on-job training program?
  4. Take correspondence courses?
  5. Take flight training?
  6. Get tutorial assistance, refresher courses, or deficiency training?
  7. Attend a teacher certification program?
  8. Do something else? [SPECIFY] \_\_\_\_\_
- 

**A14. How likely are you to use (additional) VA benefits for education or training within the next 3 years? Would you say... (NSV)**

1. Very likely,
  2. Somewhat likely, or
  3. Not at all likely?
  4. REFUSED
  5. DON'T KNOW
- 

**A15\_INTRO. These next questions ask about other VA benefits you may have used since discharge or separation**

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**A15. Have you ever used any VA health care benefits that you're entitled to because of your military service?** (NSV)

1. Yes
  2. No
  3. Don't know
  4. Refused
  5. Not aware of the program
- 

**A16. Since you left the military, have you gotten any VA loans to purchase a home, make home improvements, or refinance a home loan?** (NSV)

1. Yes
  2. No
  3. Don't know
  4. Refused
  5. Not aware of the program
- 

**A17. Are you currently covered by life insurance from the VA?** (NSV)

1. Yes
  2. No
  3. Don't know
  4. Refused
  5. Not aware of the program
- 

### **Statement of Burden**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is OMB Control No. 2900--New (EHSRDV). The time required to complete this information collection is estimated to average 20 minutes per response, including the time to be introduced to the study, review any instructions, and complete the information collection. Your obligation to respond is voluntary. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: Office of Policy, Planning and Preparedness, Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420.