

Federal Deposit Insurance Corporation

**30-45 DAY POST-CLOSING STRATEGIC EXECUTIVE LEVEL QUESTIONS**

**INSTRUCTIONS:** The below questions should be asked 30 - 40 days after the Assuming Institution (AI) acquisition date. Please record responses in the provided space.

| QUESTIONS   | RESPONSES |
|---|-----------|
| 1. After reviewing your initial survey responses, we would like to better understand why you rated us low on (Discuss any survey scores of 2-1).  |           |
| 2. How would you describe your team's access to FDIC leadership/management during the closing process and subsequent days?  |           |
| 3. What items in the Settlement process have been challenges for your team?   |           |
| 4. How did the FDIC support your community and media relations needs?   |           |
| 5. What aspect of the FDIC closing experience do you feel needed improvement? What aspect exceeded your expectations?   |           |
| 6. What has been the feedback from former failed bank personnel concerning employee benefits or payroll? Describe any other employee issues that still need to be resolved?   |           |
| 7. What has the local customer reaction been to your institution entry into the market?   |           |
| 8. What other issues remain unresolved?   |           |
| 9. What is your overall impression of how FDIC handled the pre-closing, closing, and post closing process for you? Were you satisfied with the information given to you? How could the overall process be improved? |           |
| 10. What FDIC workgroup worked the best with your acquisition team to meet the operational goals of your organization?  |           |
| 11. Would you be interested in purchasing more failing banks from FDIC? If so, when will you be ready? If not, why not?   |           |
| 12. Would you like to comment on any additional aspect of your FDIC post closing experience?  |           |

**BURDEN STATEMENT**

Public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to, the Public Reporting Act Clearance Officer, Legal Division, FDIC, 550 17<sup>th</sup> St. NW, Washington, D.C. 20429 and to the Office of Management and Budget Paperwork Reduction Project (3064-0143), Washington, D.C. 20503.