

## Review Draft 2006 EAC UOCAVA Voter Survey

Dear Voter,

We are conducting a survey of overseas and uniformed services absentee voters and are inviting you to tell us about your experiences with the election process. The United States Congress has asked for this study because of the reports that uniformed services and overseas voters often have problems when trying to vote. We are working with the United States Election Assistance Commission to make sure that your experiences and suggestions are being collected and forwarded to Congress.

Your responses are confidential so please take 8-10 minutes to fill out this survey, and tell us about your voting experience in November of 2006. This is a great opportunity to help improve the system and your participation matters: we can not do a good job without your help!

Thank you so much!

[Start Survey!](#)

## U.S. EAC - 2006 Overseas and Military Voter Survey

Note to survey reviewers: This and other page headers in this review version of the survey will be removed prior to survey launch.

ALL SURVEY TAKERS ANSWER THIS PAGE OF QUESTIONS

Q5 will divide respondents:

"Yes" respondents skip to Main Line of questions

"No" respondents continue on Did Not Vote Line of questions

Welcome! This survey will take approximately 7 minutes to complete. You may use your browser "back" button if you need to return to a previous page. The questions will first cover your registration and ballot request experience and then your voting experience before asking a few general questions. Thank you for your participation!

If you encounter a technical problem in the survey, please 'Reply' to your survey invitation email to report it. The Zoomerang survey tool uses browser cookies (a small text file stored on your computer) to track your progress during a survey. If cookies are blocked by your web browser or another program on your PC, the survey will repeat the questions from the first page while numbering the questions as if they were new. Let us know if you encounter that problem and we will send you some simple instructions for what to do. Thank you!

- 1 Were you an overseas citizen or a member of the Uniformed Services, a spouse or dependent of a uniformed service member on November 7, 2006?

- U.S. citizen living outside the U.S. temporarily
- U.S. citizen living outside the U.S. indefinitely/permanently
- Uniformed service member
- Spouse or dependent of a uniformed service member

- 2 On November 7th, in which country were you living or serving?

- 3 In which U.S. state or territory did you vote, or would you have voted, had you been in the U.S. on November 7, 2006?

- 4 Describe your voting history: (check all that apply)

- This was or would have been my first time voting in my life as an overseas citizen
- This was or would have been my first time voting as an absentee military service member, spouse or dependent

- Voted before as an overseas citizen
- Voted before as an absentee military services member, spouse or dependent
- Voted before locally in the US
- Voted before as a domestic absentee in the US
- I don't remember

5 Did you vote in the November 7, 2006 election? 

- Yes, I voted
- No, I did not vote or try to vote
- No, I tried but was unable to complete the process

Continue

Survey Page 1

## U.S. EAC - 2006 Overseas and Military Voter Survey

DID NOT VOTE LINE

6 Why didn't you vote? (check all that apply)

- My ballot did not arrive
- My ballot was late
- My ballot arrived while I was traveling
- My ballot arrived while I was on duty somewhere else
- I moved and my ballot was sent to my old address
- I forgot to send my ballot
- My voter registration/ballot request was denied
- I missed the registration deadline
- I thought I was registered, but wasn't
- My address changed
- I could not meet my state's notarization requirements
- I could not meet my state's witness requirements
- I did not know what I needed to do to register and vote
- I didn't think my vote would matter
- I found the process too complicated
- I lacked candidate information
- I had no interest in voting
- Other, please specify

- 7 If you had been in the U.S. on November 7, 2006, Election Day, how likely is it that you would have voted?

| Very likely             | Somewhat likely         | Neither likely or unlikely | Somewhat unlikely       | Very unlikely           |
|-------------------------|-------------------------|----------------------------|-------------------------|-------------------------|
| <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3    | <input type="radio"/> 4 | <input type="radio"/> 5 |

- 8 Did you complete a form to register to vote and/or request an absentee ballot for the November 7, 2006 election?

- Yes
- No
- I don't remember



Continue

Survey Page 2

## U.S. EAC - 2006 Overseas and Military Voter Survey

DID NOT VOTE LINE

- 9 How did you get your voter registration/ballot request form?


- I downloaded the blank form from a website
- I filled-out the form online and printed it
- I received it from my state/local election office
- I picked it up at the US Embassy/Consulate
- I used the online IVAS system
- I registered and/or received a form in person
- I received it in the mail
- It was faxed to me
- I received it as an email attachment
- Other, please specify

- 10 When, in 2006, did you send in your voter registration/ballot request form?

- Between January and July 2006
- August
- September

- Second half of October
- November
- I never sent the form
- I don't remember

**11** How did you SEND IN your voter registration/ballot request form?

- FAX
- FAX + original form by mail
- Email
- Email + original form by mail
- I used the IVAS service for the DOD
- Regular Mail
- Courier/Certified or Express Mail
- Military Postal Service (APO/FPO)
- Sent through Consulate/Embassy mail pouch
- In person at my election office
- I never sent the form 
- Other, please specify


Continue

Survey Page 3

## U.S. EAC - 2006 Overseas and Military Voter Survey

### MAIN LINE OF QUESTIONS - VOTERS

**12** Did you complete a form to register to vote and/or request an absentee ballot for the November 7, 2006 election?

- Yes
- No 
- I don't remember

Continue

Survey Page 4

## U.S. EAC - 2006 Overseas and Military Voter Survey

### MAIN LINE OF QUESTIONS

OMB Control No. 3265-0005

Exp. 5/31/2007

**13** How did you get your voter registration/ballot request form?

- I downloaded the blank form from a website
- I filled-out the form online and printed it
- I received it from my state/local election office
- I picked it up at the US Embassy/Consulate
- I used the online IVAS system
- I registered and/or received a form in person
- I received it in the mail
- It was faxed to me
- I received it as an email attachment
- Other, please specify

**14** When, in 2006, did you send in your voter registration/ballot request form?

- Between January and July 2006
- August
- September
- First half of October
- Second half of October
- November
- I never sent the form
- I don't remember

**15** How did you send in your voter registration/ballot request form?

- FAX
- FAX + original form by mail
- Email
- Email + original form by mail
- I used the IVAS service for the DOD
- Regular Mail
- Courier / Certified or Express Mail
- Military Postal Service (APO/FPO)
- Sent through Consulate/Embassy mail pouch
- In person at my election office
- I never sent the form
- Other, please specify

[Continue](#)

## U.S. EAC - 2006 Overseas and Military Voter Survey

### MAIN LINE

**16** When did you receive your blank ballot for the November 7, 2006 election?

- August
- September
- First half of October
- Second half of October
- The week before the election
- Election Day
- After Election Day
- I don't remember

**17** How was your blank ballot delivered to you?

- FAX
- Email
- Downloaded through DOD IVAS service
- Regular Mail
- Courier / Certified or Express Mail
- Military Postal Service (APO/FPO)
- Other, please specify

**18** Had you ever received a blank ballot in this way before?

**19** How would you describe the way you received your blank ballot?  
(check all that apply)

- Fast
- Easy
- Practical
- Slow
- Difficult
- Impractical

- No opinion
- Other, please describe:

**20** Did you feel it was a secure way to receive your blank ballot?

- Very secure      Secure      Neutral      Insecure      Very insecure
- 1**      **2**      **3**      **4**      **5**

**21** Was the ballot easy to complete?

- Easy      Somewhat easy      Neither      Somewhat difficult      Difficult      Don't know
- 1**      **2**      **3**      **4**      **5**      **6**


Continue

Survey Page 6

## U.S. EAC - 2006 Overseas and Military Voter Survey

MAIN LINE

**22** What method did you use to SEND IN your VOTED ballot?

- Email
- Email + original ballot in mail
- FAX machine 
- FAX machine + original ballot in mail
- Internet FAX transmission
- Internet FAX transmission + original ballot in mail
- Regular Mail
- Courier / Certified or Express Mail
- Military Postal Service (APO/FPO)
- Sent through Consulate/Embassy mail pouch
- I dropped it off or voted at my local election office in the US
- Other, please specify

**23** How would you rate the ease-of-use of this way of sending in your voted ballot?



|                         |                         |                         |                         |                         |
|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Easy                    | Somewhat<br>easy        | Neutral                 | Somewhat<br>difficult   | Difficult               |
| <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4 | <input type="radio"/> 5 |

**24** When did you send in your voted ballot for the November 7, 2006 election?

- September
- First half of October
- Second half of October
- First week of November
- Election Day
- After Election Day
- I can't remember

**25** How satisfied were you with the process of obtaining and casting a ballot in 2006?

|                         |                         |                         |                          |                         |
|-------------------------|-------------------------|-------------------------|--------------------------|-------------------------|
| Satisfied               | Somewhat<br>satisfied   | Neutral                 | Somewhat<br>dissatisfied | Dissatisfied            |
| <input type="radio"/> 1 | <input type="radio"/> 2 | <input type="radio"/> 3 | <input type="radio"/> 4  | <input type="radio"/> 5 |

[Continue](#)

Survey Page 7

## U.S. EAC - 2006 Overseas and Military Voter Survey

### ETS USER SPECIFIC QUESTIONS

**PLEASE NOTE:**

The term "electronic transmission method" includes Email, FAX, Internet and online systems.

**26** How would you describe the electronic transmission method you used to RETURN your voted ballot? (check all that apply)

- Practical
- User-friendly
- Logical
- Well-defined
- Fast
- Easy

- Slow
- Difficult
- Hard to understand
- Other, please describe:

**27** Did you ever use this electronic transmission method to send a voted ballot in any other election?



**28** Please rate the ease-of-use of the electronic transmission method you used to send your voted ballot?

| Easy                             | Somewhat Easy                    | Neutral                          | Somewhat difficult               | Difficult                        |
|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| <input type="button" value="1"/> | <input type="button" value="2"/> | <input type="button" value="3"/> | <input type="button" value="4"/> | <input type="button" value="5"/> |

**29** If you found this method easy to use, please tell us what contributed to that ease-of-use. (check all that apply)

- Clear instructions
- Easy to understand
- Fast
- Handy
- Good format - easy to see
- Could use it from my location
- No travel required
- Not applicable; I found it difficult to use
- Other, please specify

**30** Why did you decide to send your ballot in this way? (check all that apply)

- It was easy
- It saved me time
- I didn't need to travel
- I thought it was required
- It was offered
- It was less expensive
- To get my ballot back faster

- It was suggested that I use this method
- I received an email telling me about it
- I thought it was safer than regular mail
- My blank ballot arrived late
- Other, please specify

**31** Did you have any problems with the electronic transmission method of sending your voted ballot? (check all that apply)

- There were too many steps
- I didn't understand the instructions
- I wasn't sure if I needed a witness
- I didn't understand what to do
- No, I did not have any problems
- Other, please specify

**32** How satisfied were you with the electronic transmission method you used to send in your voted ballot?

| Satisfied             | Somewhat satisfied    | Neutral               | Somewhat dissatisfied | Dissatisfied          |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 1                     | 2                     | 3                     | 4                     | 5                     |

**33** Were you asked to waive (give up) the right to a private vote?

YES  NO

Additional Comment

34 If you did waive your right to a private vote, how would you describe your feelings about that?

| Concerned | Somewhat concerned | Neutral | Somewhat unconcerned | Unconcerned | Don't know | Not Applicable |
|-----------|--------------------|---------|----------------------|-------------|------------|----------------|
| 1         | 2                  | 3       | 4                    | 5           | 6          | 7              |

Continue

Survey Page 8

## U.S. EAC - 2006 Overseas and Military Voter Survey

MAIN LINE - ETS AND NON ETS

35 Would you send in your voted ballot again in the future using the same method as you did in the election of November 7, 2006?

YES

NO

36 How did you find out about the voting method you used? (check all that apply)

- Internet Search
- Got an Email
- Local Election Official
- Consulate/Embassy
- Voting Assistance Officer
- Federal Voter Assistance Program
- IVAS Website from DOD
- Newspaper
- Newsletter
- State Election Office web site
- Local Election Office web site
- Political party
- Voter organization
- Can't remember
- Other, please specify

37 How did you feel about the security of your actual VOTE?

Concerned      Somewhat concerned      Neutral      Somewhat unconcerned      Unconcerned      Don't know

**1**      **2**      **3**      **4**      **5**      **6**

**38** What security concerns did you have in regard to your vote? (check all that apply)

- I was not sure my voted ballot actually arrived
- I was concerned that my voted ballot could get lost
- I was concerned that someone saw how I voted
- I was concerned someone could change my vote
- I had no concerns
- Other, please specify

**39** Did you confirm that your ballot arrived?

- Yes, I checked through state or county online tracking tool
- Yes, I contacted my election office
- No, I did not confirm my ballot arrival
- Other, please specify

**40** How much time would you estimate the entire process of voting took you from the time you started till the time you sent your voted ballot for November 7, 2006? Include registration/ballot request, paperwork processing, phone calls or visits to official offices, as applicable to you.

- Less than 2 weeks
- 2 - 4 weeks
- 5 - 6 weeks
- 7 - 8 weeks
- More than 8 weeks
- I don't know

**41** What was the TOTAL cost to you to return your registration AND ballot materials, including postage and any other costs? (in \$USD)

- None
- Under \$5
- \$ 5 - \$10
- \$10 - \$25
- \$25 - \$50
- \$50 - \$100+

Other, please specify

Continue

Survey Page 9

## U.S. EAC - 2006 Overseas and Military Voter Survey

ALL SURVEY TAKERS RECEIVE THESE FINAL QUESTIONS

**42** If you were to send a FAX, what type of FAX service would you use:  
(check all that apply)

- FAX machine always available
- Pay-per-use FAX services
- Internet FAX program
- No FAX services available
- I don't use FAX services
- Other, please specify

**43** How often do you access the Internet?

- Daily
- 2-3 times a week
- Once a week
- Sometimes
- Almost Never
- Never

**44** Where do you access the Internet? (check all that apply)

- Home
- Work
- Internet Cafe
- Library
- Other, please specify

45 What kind of Internet access location do you use: (check all that apply)

- Public
- Private
- Business
- Other, please specify

46 In a future election, would you be comfortable sending in a voted ballot electronically by email, FAX or voting online?

- Yes
- No
- Not sure
- Other, please specify

47 What concerns would you have about sending in a voted ballot electronically by email, FAX or voting online? (check all that apply)

- I do not have any concerns about voting online
- I do not have any concerns about voting by FAX
- I do not have any concerns about voting by email
- I have privacy concerns
- I have security concerns
- I don't trust the Internet
- I don't want to share personal information on the Internet
- I'm concerned that my election official will see how I voted
- I'm afraid that people could see how I voted
- Other, please specify

Continue

Survey Page 10

## U.S. EAC - 2006 Overseas and Military Voter Survey

ALL SURVEY TAKERS

**48** How old were you on November 7, 2006?

- 18 to 24 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 years and older

**49** Please indicate your gender:

- Male
- Female

**50** When did you last live in the US?

- Less than 1 year ago
- At least 1 year but less than 2 years ago
- At least 2 years but less than 5 years ago
- At least 5 year but less than 10 years ago
- 10 or more years ago
- Does not apply - I am active duty / active duty family member in the US

**51** What is the highest level of formal education you have completed?

- Some high school
- High school graduate or GED
- Trade school
- College or associate's degree
- Bachelor's degree
- Advanced degree
- Other, please specify

**52** Did you have to go to the US Embassy or Consulate at any time in the voting process?

- YES  NO

**53** How often do you go to the US Embassy or Consulate related to the voting process during an average election year?

- Never
- Once



- Twice
- Three times or more
- Other, please specify

**54** How long does it take to travel to the closest US Consulate/Embassy from where you live right now?

- Less than 1 hour
- 2-3 hours
- 4 or more hours

**55** Please provide other comments or suggestions that you may have here:

Continue

Survey Page 11

Thank you for participating in this EAC voter survey. Your feedback will contribute to the further development and improvement of voter services to overseas citizens and military absentee voters.