

## Attachment 1-5: ATTC Follow-up Event Customer Satisfaction Survey—Training

**Personal Code:** First letter of mother's first name: \_\_\_\_ First letter of mother's maiden name: \_\_\_\_  
 First digit of social security number: \_\_\_\_ Last digit of social security number: \_\_\_\_

**ATTC staff – enter Event Code in this box.**

**Please check here ( ) if you have received this survey in error, (i.e., you did not attend the training listed above) and return the uncompleted survey in the enclosed postage-paid envelope.**

| PLEASE BASE YOUR ANSWER ON HOW YOU FEEL ABOUT THE SESSION NOW.       | Very Satisfied           | Satisfied                | Neutral                  | Dissatisfied             | Very Dissatisfied        |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. How satisfied are you with the overall quality of this training?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. How satisfied are you with the quality of the instruction?        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. How satisfied are you with the quality of the training materials? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Overall, how satisfied are you with your training experience?     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| PLEASE INDICATE YOUR AGREEMENT WITH THESE STATEMENTS ABOUT THE TRAINING.                       | Strongly Agree           | Agree                    | Neutral                  | Disagree                 | Strongly Disagree        |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 5. The training was relevant to substance abuse treatment.                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. The material presented in this class has been useful to me in dealing with substance abuse. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. The training enhanced my skills in this topic area.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. The training was relevant to my career.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. The training has enabled me to serve my clients better.                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. This training was relevant to substance abuse treatment.                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. I would recommend this training to a colleague.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. I would take additional training from CSAT.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. I have adequate knowledge in this topic area.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. I possess the skills required in this topic area.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. I am currently effective when working in this topic area.                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

|  | <u>Very Useful</u>       | <u>Useful</u>            | <u>Neutral</u>           | <u>Useless</u>           | <u>Not Applicable</u>    |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 16. How useful was the information you received during the training? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

|   | <u>Yes</u>               | <u>No</u>                |
|---|--------------------------|--------------------------|
| 17. Did you share any of the information from this training with others?  | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. Did you share any of the materials from this training with others?  | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. Have you applied any of what you learned in the training to your work?  | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. Which of the following have been barriers to applying the information/skills learned in this training to your current job? (Check all that apply) |                          |                          |

- |  |   |
|--|---|
| <input type="checkbox"/> Colleagues          | <input type="checkbox"/> Staff resources              |
| <input type="checkbox"/> Client needs        | <input type="checkbox"/> Policies and procedures      |
| <input type="checkbox"/> Time                | <input type="checkbox"/> Need for additional training |
| <input type="checkbox"/> Financial resources | <input type="checkbox"/> Other (specify: _____)       |
| <input type="checkbox"/> Supervisor          | <input type="checkbox"/> No barriers                  |

What about the training was most useful in supporting your work responsibilities?

How can the ATTC Network improve its training?

**Thank you for completing our survey.**  
*Return your survey in the enclosed reply envelope.*

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information to the SAMHSA Reports Clearance Officer, Room 7-1044, 1 Choke Cherry Road, Rockville, MD 20857. An agency may not conduct or sponsor and a person is not required to respond to a

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