DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



«fname» «lname»
«nadd1» «nadd2»
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«ncity», «nstate» «nzip»-«nplus4»

Dear Medicare Beneficiary:

The Centers for Medicare & Medicaid Services (CMS) is the Federal agency that administers the Medicare program. Our responsibility is to make sure that you get high quality care. One of the ways we can fulfill that responsibility is to find out directly from you about how the care you are currently receiving under the Medicare program affects your health.

CMS is conducting a survey of people with Medicare called the Medicare Health Outcomes Survey-Modified. Your name was selected at random by CMS from among the people in your health plan with Medicare. We would greatly appreciate your taking the time to fill out this questionnaire. A postage-paid return envelope is enclosed.

Your answers to the survey will provide information about the state of your health and help determine if the care you receive is keeping you as healthy as possible. After the study is completed, your responses will be shared with your health plan. Your plan will use this information to improve the quality of care.

Learning about the state of your health is very important to us. While your participation is voluntary, we hope that you will take the time to answer the questionnaire. Your answers will have no effect on your Medicare benefits.

DataStat is a survey research organization working with us to carry out this survey. If you have any problems completing the survey or have other questions about it, please don't hesitate to call DataStat toll free at 1-877-455-3387 or e-mail DataStat at CMS@datastat.com.

Thank you for your help with this important survey.

Sincerely,

Walter Stone

CMS Privacy Officer

P.S. If you have trouble completing the survey, a relative, friend, or caregiver, who knows about your health, can fill out the survey for you.



MEDICARE HEALTH OUTCOMES SURVEY

Hello!

About a week ago you received the Medicare Health Outcomes Survey-Modified in the mail.

This is a **reminder** that we would like you to fill out the questionnaire and mail it back in the postage-paid envelope that came with it. We need your answers. This is your chance to help your health plan serve you better.

If you have returned the completed questionnaire, thank you!

If you did not get the questionnaire or have misplaced it, please call DataStat at 1-877-455-3387 or e-mail DataStat at CMS@datastat.com and we will mail a questionnaire to you.

Thank You!

DataStat

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Hello!

Modified in the mail.

DataStat

CGK03

CGK03

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«ncity», «nstate» «nzip»-«nplus4»

Dear Medicare Beneficiary:

The Centers for Medicare & Medicaid Services (CMS) is conducting a survey of people with Medicare in managed care plans to learn if the care you receive is keeping you as healthy as possible. Your name was randomly selected from your health plan.

Recently, we mailed the Medicare Health Outcomes Survey-Modified to you but have not received your response. We are enclosing another copy and would greatly appreciate your taking the time to complete the survey. Please return it in the enclosed postage-paid envelope.

Learning about the state of your health is very important to us. While your participation is voluntary, we hope you will help us by completing the questionnaire. Your answers will have no effect on your Medicare benefits.

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