

# HUD Master Models (2007)

*Hispanic-Serving Institutions Asst. Communities*

## **HSIAC Hispanic-Serving Institutions Asst. Communities**

To assist Hispanic Serving Institutions to expand their role in addressing community development needs in their localities, including neighborhood revitalization, housing, and economic development principally for low- and moderate-income persons.

### **Need Statements**

#### **Need for HSI Support**

There is a need for Hispanic Serving Institutions to utilize the skills and talents available at their institutions to assist communities in undertaking community and economic development activities which benefits low- and moderate-income persons.

There is a need for Hispanic Serving Institutions to utilize the skills and talents available at their institutions to assist communities in undertaking community and economic development activities which aids in the prevention of elimination of slums and blight.

There is a need for Hispanic Serving Institutions to utilize the skills and talents available at their institutions to assist communities in undertaking community and economic development activities which meet urgent community development needs that poses serious and imminent threat to the health and welfare of the community when other financial resources are not available.

### **Activities and Outputs**

|  |                |
|--|----------------|
| Acquisition of real property                             | Units          |
| Administrative/Planning                                  | Planning       |
| Best practices training                                  | Trainings      |
| Business and industry provide job training for employees | Businesses     |
| Business contacts  | Contacts       |
| Business counseling                                      | Persons        |
| Business opportunities-Other – Dollars                   | Dollars        |
| Business opportunities-Other – Dollars                   | Businesses     |
| Business opportunities-Section 3 – Dollars               | Dollars        |
| Business opportunities-Section 3 –Businesses             | Businesses     |
| Business presentations                                   | Presentations  |
| Business training/education                              | Persons        |
| CDBG Community Economic Development Programs             | Programs       |
| CDBG energy conservation projects                        | Projects       |
| CDBG neighborhood revitalization                         | None           |
| Childcare training                                       | Persons        |
| Clearance and demolition                                 | Units          |
| Computer certification training and education            | Persons        |
| Computer lab with learning software                      | Labs           |
| Construction of affordable housing                       | Units          |
| Construction of facility                                 | Facilities     |
| Construction of units                                    | Units          |
| Coordinate programs with local schools                   | Schools        |
| Design satellite counseling center                       | Centers        |
| Design website for technology center                     | Websites       |
| Develop multi-lingual curriculum/program                 | Curriculum     |
| Develop practicum  | Practicum      |
| Develop recruitment plan                                 | Plan           |
| Develop special needs program                            | Programs       |
| Direct homeownership assistance                          | Persons        |
| Education  | Persons        |
| Educational workshops                                    | Workshops      |
| Employment opportunities-Other – Available jobs          | Available jobs |
| Employment opportunities-Other – Persons                 | Persons        |
| Employment opportunities-Section 3 – Available jobs      | Available jobs |
| Employment opportunities-Section 3 – Persons             | Persons        |

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|   |                   |
|---|-------------------|
| Energy efficiency training                                  | Persons           |
| ESL   | Persons           |
| Establish center for workforce development                  | Centers           |
| Establish small business incubator                          | Facilities        |
| Establishment of a Community Development Corporation        | Corporation       |
| Fair housing counseling and services                        | Persons           |
| Financial assistance for expansion of micro enterprises     | Micro-enterprises |
| Financial assistance referrals                              | Persons           |
| Financial literacy training and counseling                  | Persons           |
| Financial literacy workshops                                | Persons           |
| Furnish classrooms  | Classrooms        |
| Grant writing workshops                                     | Workshops         |
| Hire draftsman  | Draftsman         |
| Hire students   | Students          |
| Homebuyer down-payment assistance                           | Dollars           |
| Housing counseling and training                             | Persons           |
| Job placement   | Persons           |
| Job readiness and employability skill development           | Persons           |
| Job shadowing   | Persons           |
| Job training and education                                  | Persons           |
| Lead-based paint hazard evaluation                          | Evaluations       |
| Lead-based paint hazard reduction                           | Hazards           |
| Leadership training   | Persons           |
| License facility for childcare                              | Persons           |
| Marketing and Outreach                                      | Ads               |
| Multi-lingual educational programs                          | Programs          |
| Non-credit free classes                                     | Sections          |
| Obtained childcare  | Children          |
| Obtained drug abuse counseling                              | Persons           |
| Obtained healthcare   | Persons           |
| Partnership coordination on Energy Star compliance          | Partnerships      |
| Placement agreements with businesses                        | Persons           |
| Prepare bid   | Bids              |
| Provide early intervention for special needs                | Children          |
| Public facilities improvements                              | Facilities        |
| Recreational needs  | Needs             |
| Rehab/Renovate facility                                     | Facilities        |
| Rehabilitation of commercial structures                     | Units             |
| Rehabilitation of residential structures                    | Units             |
| Relocation payments   | Dollars           |
| Rental of small business incubator                          | Micro-enterprises |
| Residents who received relocation payments                  | Persons           |
| Service Learning programs                                   | Persons           |
| Skill assessment testing                                    | Persons           |
| Technical assistance for establishment of micro-enterprises | Micro-enterprises |
| Technical assistance for expansion of micro-enterprises     | Micro-enterprises |
| Technical assistance for stabilization of micro-enterprises | Micro-enterprises |
| Technology center classes                                   | Classes           |
| Train Spanish/Vietnamese/English-speaking for childcare     | Persons           |
| Training Opportunities-Other                                | Persons           |
| Training Opportunities-Section 3                            | Persons           |
| Training/Counseling for non-profits                         | Non profits       |
| Vocational/trade skills training/education                  | Persons           |
| Water and sewer facilities                                  | Facilities        |
| Write job training grants                                   | Grants            |
| Write Small Business Network grants                         | Grants            |
| Other   | Other             |

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## **Outcomes and Indicators**

|   |                   |
|---|-------------------|
| Built new affordable housing units                                  | Units             |
| Business opportunities-Other – Businesses                           | Businesses        |
| Business opportunities-Other – Dollars                              | Dollars           |
| Business opportunities-Section 3 – Businesses                       | Businesses        |
| Business opportunities-Section 3 – Dollars                          | Dollars           |
| Businesses report improvement in supply of skilled labor            | Businesses        |
| Children enrolled in child care                                     | Children          |
| Communities replicate childcare program model                       | Communities       |
| Community center completed and operational                          | Centers           |
| Employment opportunities-Other – Available jobs                     | Available jobs    |
| Employment opportunities-Other – Persons                            | Persons           |
| Employment opportunities-Section 3 – Available jobs                 | Available jobs    |
| Employment opportunities-Section 3 – Persons                        | Persons           |
| Families have access to high quality subsidized childcare           | Persons           |
| Gain employment utilizing computer skills                           | Persons           |
| Homes made lead safe  | Units             |
| Homes renovated   | Units             |
| Income generated from assessments/incubator rental                  | Dollars           |
| Increase salary   | Persons           |
| Job training grants received  | Grants            |
| Long-term job placements  | Persons           |
| Micro-enterprises established as a result of financial assistance   | Micro-enterprises |
| Micro-enterprises established as a result of technical assistance   | Micro-enterprises |
| Micro-enterprises stabilized as a result of financial assistance    | Micro-enterprises |
| Micro-enterprises stabilized as a result of technical assistance    | Micro-enterprises |
| Micro-enterprises that expanded as a result of financial assistance | Micro-enterprises |
| Micro-enterprises that expanded as a result of technical assistance | Micro-enterprises |
| Minority/women-owned businesses report improvements                 | Persons           |
| New employers locate to city  | Businesses        |
| Obtain employment   | Persons           |
| Public facilities that were improved                                | Facilities        |
| Purchase a home as a result of down- payment assistance             | Persons           |
| Purchased new home  | Persons           |
| Purchased renovated home  | Persons           |
| Residents using the improved facilities for the first time          | Persons           |
| Small Business Network grants received                              | Grants            |
| Small businesses housed incubator                                   | Micro-enterprises |
| Training Opportunities-Other  | Persons           |
| Training Opportunities-Section 3                                    | Persons           |
| Water and sewer facilities improved                                 | Facilities        |
| Other   | Other             |

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## ***Measurement Tools***

|   |
|---|
| <b>A. Tools to Track Outputs and Outcomes</b> |
| Bank accounts                                 |
| Construction log                              |
| Database                                      |
| Enforcement log                               |
| Financial aid log                             |
| Intake log                                    |
| Interviews                                    |
| Mgt. Info. System-automated                   |
| Mgt. Info. System-manual                      |
| Outcome scale(s)                              |
| Phone log                                     |
| Plans   |
| Pre-post tests                                |
| Post tests                                    |
| Program specific form(s)                      |
| Questionnaire                                 |
| Recruitment log                               |
| Survey  |
| Technical assistance log                      |
| Time sheets                                   |
| Other   |
| <b>B. Where Data are Maintained</b>           |
| Agency database                               |
| Centralized database                          |
| Individual case records                       |
| Local precinct                                |
| Public database                               |
| School  |
| Specialized database                          |
| Tax Assessor database                         |
| Training center                               |
| Other   |
| <b>C. Source of Data</b>                      |
| Audit report                                  |
| Business licenses                             |
| Certificate of Occupancy                      |
| Code violation reports                        |
| Counseling reports                            |
| Employment records                            |
| Engineering reports                           |
| Environmental reports                         |
| Escrow accounts                               |
| Financial reports                             |
| GED certification/diploma                     |
| Health records                                |
| Inspection results                            |
| Lease agreements                              |
| Legal documents                               |

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|   |
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| Loan monitoring reports                       |
| Mortgage documents                            |
| Payment vouchers                              |
| Permits issued                                |
| Placements                                    |
| Progress reports                              |
| Referrals                                     |
| Sale documents                                |
| Site reports                                  |
| Statistics                                    |
| Tax assessments                               |
| Testing results                               |
| Waiting lists                                 |
| Work plan reports                             |
| Other   |
|   |
| <b>D. Frequency of Data Collection</b>        |
|   |
| Daily   |
| Weekly  |
| Monthly                                       |
| Quarterly                                     |
| Biannually                                    |
| Annually                                      |
| Upon incident                                 |
| Other   |
|   |
| <b>E. Process of Collection and Reporting</b> |
|   |
| Computer spreadsheets                         |
| Flat file database                            |
| Manual tallies                                |
| Relational database                           |
| Statistical database                          |
| Other   |

## **Evaluation Process – These are standard requirements that HUD will expect every program manager receiving a grant to do as part of their project management.**

- An evaluation process will be part of the on-going management of the program.
- Comparisons will be made between projected and actual numbers for both outputs and outcomes.
- Deviations from projected outputs and outcomes will be documented and explained.
- Analysis of data to determine the relationship of outputs to outcomes; what outputs produce which outcomes.

## **HUD Will Use The Following Questions To Evaluate Your Program**

1. How many jobs were created as result of new businesses?
2. How many new businesses were created?
3. How many persons purchased a home?
4. How many homes were made lead safe?
5. How many persons obtained employment?
6. What was the amount of funds leveraged from grants?

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7. What was the magnitude of improvements to public facilities?
8. How many persons completing training? and what type of training?
9. How many Micro-enterprises were established as a result of technical assistance?
10. How many Micro-enterprises were stabilized as a result of technical assistance?
11. How many Micro-enterprises were expanded as a result of technical assistance?
12. How many Micro-enterprises were established as a result of financial assistance?
13. How many Micro-enterprises were stabilized as a result of financial assistance?
14. How many Micro-enterprises were expanded as a result of financial assistance?
15. How many new affordable housing units were created?

## **Carter-Richmond Methodology**

The above Management Questions developed for your program are based on the Carter-Richmond Methodology<sup>1</sup>. A description of the Carter-Richmond Methodology appears in the General Section of the NOFA.

<sup>1</sup>© The Accountable Agency – How to Evaluate the Effectiveness of Public and Private Programs,” Reginald Carter, ISBN Number 9780978724924.