DTIC New Users Feedback Questionnaire

We need your help to improve DTIC and serve you better. Please complete this short, voluntary questionnaire to tell us about your experiences using DTIC. We will use this information to improve our continuing operations and better serve your information needs.

This questionnaire should take less than three minutes and is authorized by RCS DD-AT&L(AR)2271, and the Office of Management and Budget, OMB #0704-0403, Expires 09/30/07.

Thank you for your participation!

1. What was the main purpose of registering with DTIC?

○ **To access Director, Defense Research and Engineering Portal (DDR&E Portal)**

○ **To access Private STINET (Technical Reports, Research Summaries)**

○ **To access Classified STINET (IR&D project summaries)**

○ **To access Information Analysis Centers (IACs)**

○ **To access Antiterrorism Enterprise Portal (ATEP)**

○ **Other (Please specify in the space below)**

2. How would you rate your satisfaction level on the following registration process?

	Excellent	Very Good	Good	Fair	Poor	N/A
Ease of navigating the Web-based registration process	○	○	○	○	○	○
Speed with which your request was handled	○	○	○	○	○	○
Ease of reaching someone who could assist you	○	○	○	○	○	○
Ability to meet your needs/solve your problem	○	○	○	○	○	○

3. If you could change something about DTIC's registration process what would it be?

4. How did you learn about DTIC?

○ **Previous Registered User**

○ **Internet**

○ **Conference/Presentation/Exhibit/Trade Show**

○ **Word of Mouth (friend or colleague)**

○ **Publications (articles or brochures)**

○ **Other (Please specify in the space below)**

5. Which one of the following job titles best describes your job position? (Click on one)

○ **Contracting Officer/Procurement Specialist/COTR/Sponsor**

○ **Engineer (Aeronautical, Civil, Industrial, Mechanical, or other Engineering Fields)**

○ **Librarian (Head, Technical, Research, or other Librarian Staff)**

○ **Researcher/Analyst/Program Manager (Non-Scientist)**

○ **Resource Management/Financial/Budget Analyst**

○ **Scientist (Aerospace, Biology, Chemistry, Physics, or other Scientific Field)**

○ **Technical Information Specialist**

○ **Security (Manager, Supervisor, Specialist, Analyst, Inspector, Assistant)**

○ **Other (Please specify in the space below)**

Thank you for your feedback!

Did You Know?

Providing quality service to customers outside of the Metropolitan Washington D.C. area is just what DTIC's Regional Offices do on a daily basis. Each of the four offices play an essential role in supporting the Defense research community. DTIC's Regional Offices are able to respond to customer needs directly, efficiently and speedily. Give them a call!

Northeastern Regional Office: CT, MA, ME, NH, NJ, NY, PA, RI, VT
Phone: (781) 377-2413; DSN: 478-2413; Email: boston@dtic.mil

Midwestern Regional Office: AR, IA, IL, IN, KY, MI, MN, MO OH, WI
Phone: (937) 255-7905; DSN: 785-7905; Email: dayton@dtic.mil

Southwestern Regional Office: AZ, CO, KS, MT, ND, NE, NM, OK, SD, TX, WY
Phone: (505) 846-6797; DSN: 246-6797; Email: albuq@dtic.mil

Western Regional Office: AK, CA, HI, ID, NV, OR, UT, WA
Phone: (310) 653-4028; DSN: 633-4028; Email: losangel@dtic.mil
Note: HQ DTIC: AL, DC, DE, FL, GA, LA, MD, MS, NC, SC, TN, VA, WV, AE, AP

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