

Reminder Phone Call Script for Clinic Visits and Caregiver Interview

Hello, may I speak with *<first and last name of participant>*?

IF PARTICIPANT IS UNAVAILABLE:

When would be a good time to call them back?

IF AVAILABLE:

My name is *<name>* and I am calling from *<site>*. I would like to remind you that *<you and/or child>* has/have *<event>* scheduled on *<date>* *<time>* at *<location>* with *<person>*.

Will this still work for you?

IF NO:

What would be a better *<day and time>* for you?

Do you have any questions?

I'd like to remind you to *<bring materials, have pregnancy reference form ready, etc>*.

If you have any questions or you need to reschedule please call *<person>* at *<number>*. Thank you and we look forward to *<seeing/talking with>* you.