## 1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Appeal's Customer Satisfaction

Survey, CS-07-55

Attached is the documentation needed by the Office of Management and Budget for SIS Study, CS-07-55. The total estimated burden for this study is 125 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:
Cover Memorandum to OMB
OMB Form 83-C
Clearance Request
Attachments
Questionnaire

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Appeals Customer Satisfaction Survey, CS-

07-55

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 125 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.