

# Survey Processing Center

PO Box 344  
Claysburg, PA 16625 USA

September 1, 2006

12184I 0000120  
SAMPLE NAME 1  
SAMPLE ADDRESS 1  
SAMPLE ADDRESS 2  
SAMPLE ADDRESS 3  
SAMPLE ADDRESS 4  
SAMPLE ADDRESS 5  
ANYTOWN, US 12345-6789

Dear SAMPLE NAME 1:

A few days ago you received a letter from IRS Commissioner Steven Miller asking for your help with an important research project. The Internal Revenue Service (IRS) is committed to improving its performance and service to the American public. As part of this process, we are administering a nationwide survey to gather reliable information from those who have had contact with IRS employees and services.

Your name was selected through a scientific random sampling process to receive this survey. We want to know your opinions regarding the service you received in a recent Exempt Organization Examination (Audit). Your responses are critical to the accuracy of this evaluation of the IRS's service. If another person was primarily responsible for dealing with the IRS on this matter, please pass the survey on to them and encourage them to respond.

Your participation is voluntary. An independent research company will keep your responses confidential. Your responses will be grouped with others, so that no individual reply can be traced back to a person or case number. No identifying information will be associated with your responses.

This brief survey should take less than 8 minutes to complete. Use the postage-paid reply envelope to return your completed survey. If you have any questions or concerns, please feel free to call us toll free at 1-866-377-8208.

Thank you in advance for your cooperation. Your honest opinions will help bring about improvements in service for all Exempt Organizations.

Sincerely,



Larry Luskin  
Project Director