

# Survey Processing Center

PO Box 344  
Claysburg, PA 16625 USA

January 18, 2007

12184I 0000060  
SAMPLE NAME 1  
SAMPLE ADDRESS 1  
SAMPLE ADDRESS 2  
SAMPLE ADDRESS 3  
SAMPLE ADDRESS 4  
SAMPLE ADDRESS 5  
ANYTOWN, US 12345-6789

Dear SAMPLE NAME 1:

Recently you received a survey requesting your views about the Internal Revenue Service (IRS). So far, we have not received your completed survey. If you have not already done so, please take a few minutes to fill in your responses. If another person was primarily responsible for dealing with the IRS on this matter, please pass the survey on to them and encourage them to respond.

As described in our previous communication, we are administering a nationwide survey among people who have had contact with the IRS. We want to know your opinions regarding the service you received in a recent Exempt Organization Examination (Audit). Your responses are critical to the accuracy of this evaluation of the IRS's service.

Your name was selected through a scientific random sampling process to receive this survey. Your participation is voluntary. An independent research company will keep your responses confidential. Your responses will be grouped with others, so that no individual reply can be traced back to a person or case number. No identifying information will be associated with your responses.

The survey takes less than 8 minutes to complete. Use the postage-paid reply envelope to return your completed survey. If you have any questions or concerns, please feel free to call us at 1-866-377-8208.

The IRS is committed to improving its performance and service to the American public. A vital step in this process is to gather reliable information from those who have had contact with IRS employees and services. Your honest opinions will help bring about these changes.

Thank you in advance for your cooperation.

Sincerely,



Larry Luskin  
Project Director