



DEPARTMENT OF THE TREASURY
INTERNAL REVENUE SERVICE
ATLANTA, GA 30308

WAGE AND INVESTMENT DIVISION

36121999999999111122P

October 11, 2005

13423 0000001 *****SNGLP

JOHN Q & MARY Q SAMPLE

SAMPLE ADDRESS 1

SAMPLE ADDRESS 2

SAMPLE ADDRESS 3

SAMPLE ADDRESS 4

SAMPLE ADDRESS 5

ANYTOWN, US 12345-6789



Dear JOHN Q & MARY Q SAMPLE:

I need your help with an important initiative I am undertaking to improve our service to taxpayers across the country. I want to get feedback from taxpayers like you who have been through the Innocent Spouse process at the Internal Revenue Service (IRS).

In a few days, you will receive a questionnaire asking for your opinions about working with the IRS during and after the processing of your claim. The questionnaire will take about 5 minutes to complete. Your answers will be combined with others to give us an evaluation on Customer Satisfaction with the service IRS provides. To keep all replies confidential, we have asked an independent research company to administer the survey. The Survey Processing Center employees will process the questionnaires and report only statistical totals to us so that we can make improvements.

I am committed to improving IRS service to every taxpayer. Please help me in this effort by completing and returning the questionnaire as soon as possible. **If you do not receive a questionnaire within 5 to 7 business days, please contact our Survey Processing Center at 1-866-377-8208.**

Thank you in advance for your cooperation.

Sincerely,

Jim Grimes
Director, Compliance
Wage and Investment Division