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NSCEP Web Site Customer Satisfaction Survey

OMB CONTROL NO: 2090-0019 EXPIRATION DATE: 06/30/2006

Welcome to the NSCEP Web site survey. We want to know how well we are meeting your needs and expectations for the Wastes Web site. **NOTE: This survey covers ONLY the NSCEP Web site; it does NOT cover any other EPA Web site.**

Questions About You As Our Customer

1a. How satisfied are you with the ease of finding us?

Extremely dissatisfied	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Extremely satisfied	N/A
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

1b. Please check the method that best describes how you found us:

- Link from EPA Home Page
- Link from other Web site
- From a friend or colleague
- Federal Register Notice
- Magazine
- Newspaper
- Other (e.g., surfing the Net, other publications)

2. How often have you used the NSCEP Web site?

- Daily

8. How satisfied are you with how easy it is to understand the language on the website?

Extremely dissatisfied	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Extremely satisfied	N/A
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9a. How satisfied are you with the performance of the NSCEP Web site?

Extremely dissatisfied	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Extremely satisfied	N/A
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9b. If extremely dissatisfied, very dissatisfied, please check as many items as apply:

- Broken links
- Navigational difficulty (e.g., not finding what I need)
- Lengthy download time
- Other:

10. What would make the NSCEP Web site even more satisfactory for you?

Thank you for taking the time to fill out our survey. Based on all the comments we receive, we hope to make improvements to the site to make it easier for you to use.

Burden Statement: Public reporting burden for this collection of information is estimated to average ten (10) minutes per response, including the time for reviewing instructions, gathering information, and completing and reviewing the collection of information. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggestions for reducing the burden, including the use of automated collection techniques to the Director, OEI Collection Strategies

Division, United States Environmental Protection Agency (Mail Code 2822T), 1200 Pennsylvania Avenue, Washington, DC 20460; and to the Office of Information and Regulatory Affairs, Office of Management and Budget, 725 17th Street NW, Washington, DC 20503, Attention: Desk Officer for EPA. Include the EPA ICR number (1711.04) and the OMB control number (2090-0019) in any correspondence.

**Click the SUBMIT button if you're finished,
or click RESET to start again.**

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URL: <http://www.epa.gov/epaoswer/osw/survey.htm>