

4. How satisfied are you with the content of the publication?

| | | | | | | |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|
| Extremely dissatisfied <input type="radio"/> | Very dissatisfied <input type="radio"/> | Dissatisfied <input type="radio"/> | Satisfied <input type="radio"/> | Very satisfied <input type="radio"/> | Extremely satisfied <input type="radio"/> | N/A <input type="radio"/> |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|

5. How satisfied are you with the understandability of the publication?

| | | | | | | |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|
| Extremely dissatisfied <input type="radio"/> | Very dissatisfied <input type="radio"/> | Dissatisfied <input type="radio"/> | Satisfied <input type="radio"/> | Very satisfied <input type="radio"/> | Extremely satisfied <input type="radio"/> | N/A <input type="radio"/> |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|

6. How satisfied are you with the graphics?

| | | | | | | |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|
| Extremely dissatisfied <input type="radio"/> | Very dissatisfied <input type="radio"/> | Dissatisfied <input type="radio"/> | Satisfied <input type="radio"/> | Very satisfied <input type="radio"/> | Extremely satisfied <input type="radio"/> | N/A <input type="radio"/> |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|

7. How satisfied are you with the usability?

| | | | | | | |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|
| Extremely dissatisfied <input type="radio"/> | Very dissatisfied <input type="radio"/> | Dissatisfied <input type="radio"/> | Satisfied <input type="radio"/> | Very satisfied <input type="radio"/> | Extremely satisfied <input type="radio"/> | N/A <input type="radio"/> |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|

8a. How satisfied are you with the information it provides for *Lean Practitioners*?

| | | | | | | |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|
| Extremely dissatisfied <input type="radio"/> | Very dissatisfied <input type="radio"/> | Dissatisfied <input type="radio"/> | Satisfied <input type="radio"/> | Very satisfied <input type="radio"/> | Extremely satisfied <input type="radio"/> | N/A <input type="radio"/> |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|

8b. How satisfied are you with the information it provides for *EH&S Professionals*?

| | | | | | | |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|
| Extremely dissatisfied <input type="radio"/> | Very dissatisfied <input type="radio"/> | Dissatisfied <input type="radio"/> | Satisfied <input type="radio"/> | Very satisfied <input type="radio"/> | Extremely satisfied <input type="radio"/> | N/A <input type="radio"/> |
|---|--|---------------------------------------|------------------------------------|---|--|------------------------------|

9a. What part of the publication did you find most useful?



9b. What part of the publication did you find least useful?



10. Is there anything we could add or revise that would make you more satisfied with this publication?



Questions about the customer

11. Who are you? (check all that apply)

- Shop-floor lean practitioner
- Lean Consultant
- Environmental Consultant
- EH&S professional
- Educator
- Student
- Other



12. May we contact you to discuss your responses?

- Yes
- No

If yes, please provide contact information:

Name:

Company:

Email:

Phone Number:

Thank You!

Burden Statement: Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, gathering information, and completing and reviewing the collection of information. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggestions for reducing the burden, including the use of automated collection techniques to the Director, OEI Collections Strategies Division, United States Environmental Protection Agency, Mail Code 2822T, 1200 Pennsylvania Avenue, N.W., Washington, DC 20460-0001; and to the Office of Information and Regulatory Affairs, Office of Management & Budget, 725 17th Street NW, Washington, DC 20503. Attention: Desk Officer for EPA. Include the EPA ICR number (1711.05) and the OMB control number (2090-0019) in any correspondence.