NASA-TV User Survey NASA-sponsored Classroom of the Future Center for Educational Technologies[®] Wheeling Jesuit University October 2006

In 2005, NASA-TV switched from analog to digital transmission. This survey will document:

- The current NASA-TV user base at formal and informal locations.
- Current use or non-use of NASA-TV by previous NASA-TV users and reasons for current non-use if applicable.
- Possible additional uses of NASA-TV from the user's point of view.

The total potential respondent universe for the NASA-TV survey consists of the current, past, and potential future users of NASA-TV. This includes anyone who has used, is currently using, or will shortly use a digital receiver as well as former viewers who no longer use NASA-TV. The NASA-sponsored Classroom of the Future will contact individuals and organizations known to have purchased the digital decoder and will solicit participation by individuals and organizations that have previously contacted NASA Central Operation of Resources for Educators (CORE) in order to obtain NASA-TV-related resources. The Classroom of the Future[™] will contact individuals and organizational representatives via telephone and e-mail. The questionnaire will be online for all respondents. Response time is estimated to be 10 minutes. The Classroom of the Future's goal is 1,020 completed individual surveys.

NASA-TV Survey Questions

Questions will be formatted for online delivery (e.g., using radio buttons to select choices or fill in items)

1) ZIP code

2) Where NASA-TV is used?

Home	School	Museum	Other
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3) Are you a current user of NASA-TV programming and or NASA-TV content?

Yes	No
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4) Are you a former user of NASA-TV programming and or NASA-TV content?

Yes	No
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If you no longer watch NASA-TV, why not?

5) How do you receive the NASA-TV programming?

Digital satellite	Cable	Internet	Videotape	Other

6) If you are a former user of NASA-TV, how did you receive the NASA-TV programming?

Digital satellite	Cable	Internet	Videotape	Other
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7) What is your frequency of use?

Yearly	Monthly	Weekly	Daily	Other
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8) What programming segments or features do you use?

Education channelMissions	Special broadcasts	Other
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9) How many viewers do you estimate you show NASA-TV programming to?

	Estimated number of viewers served
On a daily basis	
On a weekly basis	
Other	

10) How did you use the NASA-TV programming?

Teacher	Administrator	Professor	Personal interest	Other
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11) What programming feature from NASA-TV is used the most often?

Video news file	NASA gallery	Educatio	In-flight missions	Special events	Other
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12) If you are an educator, what is the importance of access to NASA-TV programming for your work?

Very important	Somewhat	Not very	Other	Doesn't apply to me
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13) What is the importance of access to NASA-TV programming to an administrator's work?

Very important	Somewhat	Not very	Other	Doesn't apply to me
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14) What is the importance of access to NASA-TV programming to a NASA employee's work?

Very important	Somewhat	Not very	Other	Doesn't apply to me
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15) If you are an educator, for what grade level do you use NASA-TV programming and content?

K-45-8	8-12	Adult	Doesn't apply to me
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16) What content would you like to be available on NASA-TV?

17) How could NASA-TV be changed to become more useful to you?