

Specially Adapted Housing: Eligible Non-Grantee Survey

1	<p>Prior to receiving this survey, were you aware of VA's Specially Adapted Housing grant program?</p> <p>Yes [Go to Q3] No [Go to Q2]</p>
2	<p>IF NO to Q1: Which of the following would have been the BEST way for VA to inform you about the Specially Adapted Housing grant program?</p> <p>Letter from VA which awarded benefits for my service-connected disability Pre-Discharge Briefings (TAP/DTAP) VA Benefits Counselor VA Medical Center or clinic VA pamphlet or brochure Internet site Other, Please Specify _____</p> <p>THIS ENDS THE SURVEY FOR THESE RESPONDENTS. RESPONDENTS INSTRUCTED TO GO TO SEPARATE PAGE WHERE THEY ARE THANKED FOR PARTICIPATING IN THE SURVEY.</p>
3	<p>IF YES to Q1: From which source did you first learn about the program? [Mark only one]</p> <p>Letter from VA which awarded benefits for my service-connected disability Pre-Discharge Briefings (TAP/DTAP) VA Benefits Counselor Lender or Real Estate Agent VA Medical Center or clinic Another Veteran Internet site VA pamphlet or brochure Veteran Service Organization Other, Please Specify _____</p>
4	<p>Did you ever submit an application for the Specially Adapted Housing grant program (VA Form 26-4555)?</p> <p>Yes [Go to Q6] No [Go to Q5] Don't Remember/Don't Know [Go to Q6]</p>

5	<p>IF NO to Q4: What is the major reason you never submitted an application?</p> <ul style="list-style-type: none"> • I want to apply, but am unsure about how to apply for the grant • My current home meets my needs • I do not want to use the grant • I plan on moving in the future, and want to wait to use my grant at that time • The application and/or grant process seemed too time consuming • The application and/or grant process seemed to complex or complicated • The available SAH grant amount was not large enough to accommodate my needs • I elected to use an alternative source of funding <p>THIS ENDS THE SURVEY FOR THESE RESPONDENTS RESPONDENTS INSTRUCTED TO GO TO SEPARATE PAGE WHERE THEY ARE THANKED FOR PARTICIPATING IN THE SURVEY.</p>
5.5	<p>IF YES TO Q4: Did you have an initial in-person interview with the VA Specially Adapted Housing Agent, to discuss the grant program and process?</p> <p>Yes [Go to Q5.6] No [Go to Q6] Don't Know/ Not Sure [Go to Q6]</p>
5.6	<p>IF YES TO Q5.5: After this interview, did you understand the Specially Adapted Housing grant process enough to proceed with obtaining the grant?</p> <p>Yes No</p>
6	<p>IF YES to Q5.6: Did you also submit the Supplemental Application (VA Form 26-4555c) to obtain the Specially Adapted Housing grant?</p> <p>Yes [Go to Q7] No [Go to Q6.5] Don't know/ Don't remember [Go to Q9]</p>
6.5	<p>IF NO to Q6: What is the major reason you did not submit the Supplemental Application?</p> <ul style="list-style-type: none"> • I had difficulty completing the Supplemental Application forms • I felt the Supplemental Application asked for information that I should not have to provide • The application and/or grant process seemed too time consuming

	<ul style="list-style-type: none"> • The application and/or grant process seemed to complex or complicated • I realized the SAH Grant amount was not large enough to accommodate my needs • I elected to use an alternative source of funding • Other, Please Specify_____ <p>THIS ENDS THE SURVEY FOR THESE RESPONDENTS RESPONDENTS INSTRUCTED TO GO TO SEPARATE PAGE WHERE THEY ARE THANKED FOR PARTICIPATING IN THE SURVEY.</p>
7	<p>Did you encounter any difficulties or problems during the Specially Adapted Housing grant approval process?</p> <p>Yes [Go To Q8] No [Go to Q9]</p>
8	<p>IF YES to Q7: What part or parts of the Specially Adapted Housing grant approval process presented the most difficulty for you? [Mark all that apply]</p> <p>Securing the services of a contractor Obtaining a performance bond Developing the building/ remodeling plans Obtaining medical and/or contractor bid waivers Providing all the necessary financial information Obtaining other documentation (Please Specify) _____ Other Problems (Please Specify) _____</p>
9	<p>What was the major factor that ultimately prevented you from obtaining or using Specially Adapted Housing grant funds? [Mark only one]</p> <ul style="list-style-type: none"> • My Supplemental Application (VA Form 4555c) was denied • I decided to defer using my grant to a later time • I decided that I no longer needed the grant • I did not have enough help from VA in during the grant application process • The application and/or grant process seemed to complex or complicated • I realized that the Specially Adapted Housing grant was not large enough to accommodate my needs • I found an alternative source of funding • Other, Please Specify_____

