

RSVP Activities and Accomplishments Survey



NOTE: DATES TO BE UPDATED BASED ON DATE OF OMB CLEARANCE FOR THE INFORMATION COLLECTION.

Your organization has been chosen to complete this survey. Reflecting a national random selection method, your organization represents similar programs we could not include in this year's assessment. While participation in the survey is voluntary, your response is critical to providing a complete picture of our volunteer programs. The results of this survey will help convey to Congress the accomplishments of the RSVP program and will more clearly establish its value to organizations like your own.

Please know that your responses to this data collection will be used only for purposes of this research. The reports prepared for this study will summarize findings across the sample and will not associate responses with a specific organization or individual. We will not provide information that identifies individuals or their districts to anyone outside the study team, except as required by law.

COMPLETING THIS SURVEY:

- This survey has been customized to address the types of activities carried out by RSVP volunteers for your organization. This determination was based on communications with the Senior Corps Project Director who coordinates with your organization. If you have not received the appropriate survey sections, please contact: Kathy Morehead, survey coordinator at Westat: 1-888-446-1292, or by e-mail, Kathymorehead@Westat.com.
- Please respond to the sections regarding your volunteers, your organization, and volunteer management.
- The survey asks about RSVP volunteer activities and accomplishments during the 12-month period from October 1, 2002 to September 30, 2003. For school-based activities and accomplishments, the relevant period is the September 2002-June 2003 school year.
- Please review the Background Section and make corrections to the identifier information as needed.
- Please fill in the next section(s) with information about each of the activities that RSVP volunteers carry out for your organization, specifically the numbers of RSVP volunteers, RSVP volunteer hours, and the nature of the accomplishments for a particular activity. Please avoid duplicating services—select the single best place, in your view, to describe an activity. Please refer to the sample item on page 9 as an example of how to complete the section(s). If numbers are hard to specify, please provide your best estimate.
- Describe any RSVP volunteer activity for your organization that does not seem to fit any of the categories included here in the Other Services Section at the end of the survey form.

AFTER YOU HAVE COMPLETED THE SURVEY:

- After completing all parts of the survey, please make a copy for your records.
- Staple originals together and seal them in the envelope that is provided by Westat, the firm contracted to administer the survey.
- Return all sections of the survey to Westat by <u>Friday, May 14</u>. The full address is: Westat, Room RA 1225, 1650 Research Blvd., Rockville, MD 20850. If you wish to <u>fax</u> it: 1-888-377-5716.

If you have any questions about the survey, please contact Westat at (1-888-446-1292, Kathymorehead@Westat.com).

Public reporting burden for this collection of information is estimated to average 45 minutes per submission, including reviewing instructions, gathering and maintaining the data needed, and completing the form. Comments on the burden or content of this instrument may be sent to the Corporation for National and Community Service, Department of Research and Policy Development, 1201 New York Avenue, N.W., Washington DC 20525.

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The Agency informs the potential person(s) who are to respond to this collection of information that such persons are not required to respond to the collection of information unless it displays a currently valid OMB control number, which is indicated on this form. (See 5 C.F.R. 1320.5(b)(2)(i))

BACKGROUND

Your Organization:					
Mailing Address:					
City/State/ZIP					
Person completing this form:					
Your Name					
Your Title					
Your Telephone number:					
Your Email:					
Is your organization faith-based?	Yes No				
	YOUR VOLUNTEERS				
RSVP Volunteers and Your Organization: (all questions for the period October 1, 2002 through September 30, 2003 or for school year 2002-2003)					
Volunteer Information					

a. Number of RSVP Volunteers during the above period (headcount)	RSVP volunteers
b. Total Number of RSVP Volunteer hours during the above period	hours
c. Number of non-RSVP Volunteers serving with your organization during the above period (headcount)	non-RSVP volunteers
d. Approximately how many of these non-RSVP volunteers were recruited, trained, managed, or coordinated by RSVP volunteers?	non-RSVP volunteers
e. Of the RSVP Volunteers serving with your organization on October 1, 2002, approximately what percentage were still volunteering at the end of the relevant period?	%
f. How long has the RSVP program served with your organization? (Please select from the following responses):	
Under 1 year 1-5 years 6-10 years 11 years or more	

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YOUR ORGANIZATION

Please check all boxes that describe your organization:

HEALTH	COMMUNITY AND ECONOMIC DEVELOPMENT
 Hospital/Medical Center/Clinic Nursing Home/Convalescent Center/Hospice Home Health Care Agency Non-Residential Mental Health Agency Non-Residential Developmental Disability/ Rehabilitation Center Residential Long-Term Care Agency (MH/MR/DD) Congregate Meal/Meals on Wheels Agency Food Bank 	 Community Development Program or Non-Profit Agency Thrift Shop/Coop/Craft Shop Chamber of Commerce Government Agency Other Community and Economic Development Organization or Agency; please specify
Government Agency	PUBLIC SAFETY
Other Health Care Organization or Health Department; please specify HUMAN NEEDS	 Court Juvenile Correctional Agency Adult Correctional Agency Police/Law Enforcement Agency Other Public Safety Organization, please specify
Adult Day Care Center Transitional Shelter/Center (Homeless, Battered, etc.)	
Multi-Purpose Center (including senior centers)	DISASTER
 Public Housing Agency Day Care (Pre-Elementary) Center Government Agency Other Social Service/Human Needs Agency, please specify 	 Red Cross Government Agency Other Disaster Organization, please specify
EDUCATION	HOMELAND SECURITY
 Head Start Center Non-Head Start Educational Pre-School Public/Private School (K-6/Elementary) Public/Private School (Middle School/Junior High School) Public/Private School (Senior High School) 	 Red Cross Other Community-based Organization/Agency Government Agency Other Homeland Security Agency, please specify
Native American School	ENVIRONMENT
 Post Secondary Institution Library Museum Adult Education Organization Government Agency Other Educational Organization, please specify 	 Parks/Recreation Agency Animal Care Organization Community Based Environmental Organization Government Agency Other Environmental Organization, please specify

HOUSING	OTHER
 Homeless Center Housing Referrals/Relocation Agency Housing Rehabilitation/Construction Organization Transitional Housing Center/Organization Community-based Housing Organization Government Agency Other Housing Organization, please specify 	Other Organization or Agency, please specify

VOLUNTEER MANAGEMENT

(For the period October 1, 2002 through September 30, 2003)

1. Please describe the extent to which RSVP volunteers provide the following benefits to your organization. (Check one choice for each statement)

		True to a great extent	True to a moderate extent	Not true	Not applic- able	Don't Know
a.	RSVP volunteers help expand the <i>types</i> of service to clients.					
b.	RSVP volunteers help increase the <i>number</i> of clients served.					
C.	RSVP volunteers help improve the <i>quality</i> of services provided.					
d.	RSVP volunteers help free up paid staff time.					
e.	RSVP volunteers bring specialized skills, such as legal, financial management, or computer expertise.					
f.	RSVP volunteers help increase public support for our organization and/or improve community relations.					
g.	RSVP volunteers help recruit other volunteers (non-RSVP).					
h.	RSVP volunteers help manage other volunteers (non-RSVP).					
i.	The RSVP project reduces the time and effort needed to recruit volunteers who can help meet our agency's needs.					
j.	Other reason (Specify):					

2. Please describe the extent to which your organization uses tools to manage RSVP volunteers. (Check one choice for each statement)

Ма	nagement of RSVP volunteers	Used to a great extent	Used to a moderate extent	Not used	Not applic- able	Don't Know
a.	Written policies and volunteer assignment descriptions for RSVP volunteers.					
b.	Additional liability coverage or insurance protection for RSVP volunteers beyond what Senior Corps already offers.					
c.	Recognition activities, such as award ceremonies, for RSVP volunteers.					
d.	Regular collection of information on numbers and hours of RSVP volunteers.					
e.	Annual measurement of the impacts of RSVP volunteers.					
f.	Training and professional development activities for volunteers.					
g.	Screening procedures to identify suitable RSVP volunteers, and to match them with appropriate tasks or jobs.					
h.	Regular supervision of and communication with RSVP volunteers.					

3. We are interested in knowing if anyone in your organization is primarily responsible for volunteer management. (*Please check "yes" or "no"*)

Staff responsibility for volunteer management	Yes	No	Don't know
a. Does your organization have a paid staff person whose responsibilities include management of volunteers?		Go to Item 4)	
b. Does your organization have a volunteer who is responsible for the management of other volunteers?			

4. Some organizations encounter challenges with RSVP or the RSVP project. Please note the degree to which each of the following issues has been a challenge for your organization. (*Please check one choice for each statement below*)

	allenges in the development of RSVP Junteer assignments	A major challenge	Not a challenge at all	Not applic- able	Don't Know
a.	Responsiveness of the RSVP project when:				
	 More RSVP volunteers are requested. 				
	 RSVP volunteers with the right skills or expertise are needed. 				
	 RSVP volunteers are needed for specific schedules. 				
b.	Lack of paid staff time to properly train and supervise RSVP volunteers.				
C.	Lack of adequate funds for supporting RSVP volunteer involvement.				
d.	Regulatory, legal, or liability constraints on RSVP volunteer involvement.*				
e.	Absenteeism, unreliability, or low quality service provided by RSVP volunteers.				
f.	Other challenge (Specify):				

* constraints might include reporting, background checks, or liability insurance

5. To what extent would each of the following factors increase your capacity to involve volunteers in service (both RSVP and non-RSVP)?

		Would increase to a great extent	Would increase to a moderate extent	Would not increase at all	Don't Know
a.	More training or professional development in how to work more effectively with volunteers.				
b.	Greater availability of potential volunteers with specialized skills, such as legal, financial management, or computer expertise.				
C.	A one-year, full-time volunteer with a living stipend, and with responsibility for volunteer recruitment and management.				
d.	Fewer regulatory, legal, or liability constraints on volunteer involvement.				
e.	More information about people in the community who want to volunteer.				
f.	Other factor (Specify):				

6. We'd like to know about the methods your organization uses to locate and recruit RSVP volunteers. Does your organization...

		Yes	No	NOT applic- able	Don't Know
a.	Do public speaking before groups?				
b.	Use radio?				
C.	Use the Senior Corps JASON web-based recruitment system?				
d.	Use other (non-JASON) Internet recruiting system(s)?				
e.	Use television?				
f.	Use newspapers, trade papers, billboards, or fliers?				
g.	Register with other organizations to receive referrals?				
h.	Use special events, such as volunteer fairs or organizational open houses?				
i.	Use word of mouth?				
j.	Other method (Specify):				

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SAMPLE RSVP VOLUNTEER ACTIVITY

Below is an example of how to complete the items regarding accomplishments.

Sample. Delivery of Health Services

Number of RSVP Volunteers who provided these services:	30
Total number of RSVP Volunteer hours:	3,000
Type of Service <u>Number</u>	
Provided escort and support services in community clinics, home health agencies, and other health settings to <u>150</u> people.	
Provided health services at a clinic, hospital, mobile-unit, skilled nursing facility, or adult day care center to	

HUMAN NEEDS: HEALTH/NUTRITION (HN)

HN-a. <u>Total</u> estimated number of people who benefited:_____

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

HN-1. Delivery of Health Services

Type of Service	<u>Number</u>	
Provided escort and support services in community clinics, home health agencies, and other health settings to		people.
Provided health services at a clinic, hospital, mobile-unit, skilled nursing facility, or adult day care center to		people.
Provided information, class enrollment, or referrals on the delivery of health services to		people.
Helped people to prepare for/recover from hospital stays and operations; helped		people.

HN-2. Health Education

Number of RSVP Volunteers who provided these services:	
Total number of RSVP Volunteer hours:	

Number

Taught health practices, including first aid or CPR, to	 people.
Provided information, class enrollment or referrals for health services, including first aid or CPR, to	people.

Type of Service

HN-3. Maternal/Child Health Services

Number of RSVP Volunteers who provided these services:..... Total number of RSVP Volunteer hours:.....

Type of Service	<u>Number</u>	
Provided support/services for post-natal care and well-child clinics for		children.
Provided pre-natal care and family planning services and support for		women.
Provided information, referrals, and class enrollment on pre-and post-natal care, and child health for		women.

HN-4. Mental Health

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Helped deliver services to mental health patients in residential and non-residential settings; helped		mental health patients.
Disseminated information, or provided out-patient planning or reality orientation for		mental health patients.
Provided information, program enrollment, or referrals on mental health to		people.
HN-5. Congregate Meals		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Prepared and/or served food, cleaned up, planned menus or assisted with recordkeeping for		meals.
Prepared and/or served food, cleaned up, planned menus or assisted with recordkeeping for		people.
HN-6. Developmental Disabilities		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Assisted in programs or advocacy for		individuals with developmental disabilities.
Provided information, program enrollment or referrals on programs serving individuals with developmental		
disabilities Provided services in residential or non-residential settings		people.
for		individuals with developmental disabilities.

HN-7. Substance Abuse

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Provided rehabilitation services to		people with substance addictions and their families.
Disseminated informational fliers on the abuse of alcohol, drugs, and over the counter medications, to		people.
Provided services for		drug or alcohol addicted infants
Provided services for		drug or alcohol addicted adults.
Provided services for		drug or alcohol addicted children or teens.
HN-8. Physical Disabilities Programs		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Assisted during Special Olympics with		participants.
Provided information, program enrollment, or referrals on physical disabilities to		people.
Provided rehabilitation and exercise assistance to		people with physical disabilities.
HN-9. In-Home Care		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Provided supportive health and social services for		individuals who needed long term care in their homes.
Provided information, program enrollment or referrals on in-home care to		people.
Provided services such as light housekeeping, meal preparation, referral and service coordination to		individuals who needed long term care in their homes.

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Total number of RSVP Volunteer hours:	Number	
	Number	
Provided information, program enrollment, or referrals on terminal illness and hospice to		people.
Provided nurturing and support to		terminally ill patients (except for those with HIV/AIDS) and their families.
HN-11. Food Distribution/Collection		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Delivered meals to		individuals in their homes.
Delivered		meals.
Distributed informational fliers on food distribution and collection to		people.
Gleaned, organized, packed, or distributed		pounds of food for a food bank.
Gleaned, organized, packed, or distributed food for		people.
Participated in nutrition education services attended by		people.
HN-12. Boarder Babies		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Cared for		infants or young children who were hospitalized because of lack of placement alternatives (except for children with HIV/AIDS).

HN-13. HIV/AIDS

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:			
Type of Service		<u>Number</u>	
Cared for			boarder babies with HIV/AIDS
Provided information, program enrollment or referrals HIV/AIDS programs to			people.
Provided services and support for			HIV/AIDS patients in institutions and hospices, and their families.
Provided services and support for			HIV/AIDS patients in their own or their families' homes.
HN-14. Immunization			
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:			
Type of Service		<u>Number</u>	
Assisted in providing immunizations in clinics, hospita and other community-based settings to			people of all ages.
Assisted in providing school immunizations to			children.
Urged parents to obtain follow-up immunizations for.			infants.
Provided information, clinic enrollment or referrals on immunizations to			people.
HN-15. Other Health/Nutrition Services			
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:			
Type of Service		<u>Number</u>	
Provided information program/class enrollment or ref on other health and nutrition services to			people.
Please specify these other health/nutrition services:			
Type of Service		<u>Number</u>	
(1)	_, to		people.
(2)	_, to		people.
(3)	, to		people.

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OTHER HUMAN NEEDS (O)

O-a. <u>Total</u> estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

O-1. Adult Day Care

	er of RSVP Volunteers who provided these services: umber of RSVP Volunteer hours:		
	Type of Service	<u>Number</u>	
	Coordinated and/or provided services at adult day care centers for		older individuals.
0-2.	Companionship/Outreach		
	er of RSVP Volunteers who provided these services: umber of RSVP Volunteer hours:		
	Type of Service	<u>Number</u>	
	Provided support, wrote letters, listened, read or spoke to		people to ease their feelings of isolation and loneliness.
	Visited, called or provided bereavement support to		people.
	Visited with		hospitalized patients.
0-3.	Crisis Intervention		
	er of RSVP Volunteers who provided these services: umber of RSVP Volunteer hours:		
	Type of Service	<u>Number</u>	
	Participated in crisis intervention programs serving		people of all ages.
	Provided information or referrals on crisis intervention services to		people.

people.

Provided telephone/hotline crisis counseling to.....

O-4. Family Violence

	eers who provided these services: olunteer hours:		
	Type of Service	<u>Number</u>	
Helped			victims of family violence.
	tion, program enrollment, or referrals on		people.
	in prevention awareness and self defense		people.
O-5. Child Abus	e/Neglect		
	eers who provided these services:		
	Type of Service	<u>Number</u>	
Provided aid, assi	stance, and guidance to		child victims of abuse or neglect, and their families.
Provided informati child abuse to	ion, program enrollment, or referrals on		people.
Served as guardia	ans ad litem (legally-appointed) to		abused/neglected children.
O-6. Mentoring			
	eers who provided these services:		
	Type of Service	<u>Number</u>	
prosocial behavio	ng by developing relationships, reinforcing ors and providing constructive guidance		children.
prosocial behavio	ng by developing relationships, reinforcing ors and providing constructive guidance		
and feedback to			children in foster care.
Mentored			children of prisoners.
Coordinated grou	ıp activities for		children of prisoners.
Distributed holida	ay gifts to		children of prisoners.
Provided advoca	cy for		children of prisoners.

O-7. Respite

	Type of Service	<u>Number</u>	
	Provided information, program enrollment, or referrals on respite programs to		people.
	Provided respite for		caregivers.
0-8.	Teen Pregnancy/Parenting Support and Educ	ation	
	er of RSVP Volunteers who provided these services: number of RSVP Volunteer hours: <u>Type of Service</u>		
	Conducted parenting classes for		teen parents.
	Conducted parenting classes for Provided informational materials to		teen parents. teen parents.
	Provided informational materials to Provided one-on-one services on parenting skills, child		teen parents. teen parents.
	Provided informational materials to Provided one-on-one services on parenting skills, child health and safety and similar topics for Provided teen pregnancy information, program enrollment,		teen parents. teen parents.

Coordinated and/or delivered supportive services or social		
activities for	 people at senior o	enters.

O-10. Elder Abuse/Neglect

	rs who provided these services:		
	Type of Service	Number	
Assisted			abused elders and their families.
Conducted		··	elder abuse prevention programs.
Conducted elder a	buse prevention programs attended by.		people.
0-11. CHIPS/SCHI	PS		
Number of RSVP Voluntee Total number of RSVP Vol	rs who provided these services: unteer hours: Type of Service	Number	
Enrolled			people in these programs.
	on or referrals about CHIPS/SCHIPS to		people in these programs. people.
Provided information	on or referrals about CHIPS/SCHIPS to		
Provided information O-12. Other Human Number of RSVP Voluntee Total number of RSVP Vol	on or referrals about CHIPS/SCHIPS to n Needs Services ars who provided these services:		people.
Provided information O-12. Other Human Number of RSVP Voluntee Total number of RSVP Vol	on or referrals about CHIPS/SCHIPS to n Needs Services rs who provided these services:		people.
Provided information O-12. Other Human Number of RSVP Voluntee Total number of RSVP Voluntee Please specify thes	on or referrals about CHIPS/SCHIPS to n Needs Services ars who provided these services:		people.
Provided information O-12. Other Human Number of RSVP Voluntee Total number of RSVP Voluntee Please specify thes (1)	on or referrals about CHIPS/SCHIPS to n Needs Services ars who provided these services: unteer hours: se other human needs services: Type of Service		people.

EDUCATION (ED)

ED-a. Total estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

ED-1. Pre-Elementary Day Care

Number of RSVP Volunteers who provided these services:.... Total number of RSVP Volunteer hours:.... Type of Service Number Assisted at..... pre-elementary learning and day care programs (not including Head Start). Assisted in pre-elementary and day care programs (not including Head Start) serving..... children. ED-2. Head Start/School Preparedness Number of RSVP Volunteers who provided these services:.... Total number of RSVP Volunteer hours:..... Number Type of Service Providing mentoring in Head Start Programs by developing relationships with children, reinforcing prosocial behaviors, and providing constructive guidance and feedback to..... children in Head Start classes. Provided meals and nutritional information and monitored the health status of..... children in Head Start classes. Provided child development or school readiness skills activities for..... children in Head Start classes. children in Head Start Provided nurturing for..... classes.

ED-3. Elementary Education

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:	
Type of Service	Number
Served as classroom aides, playground aides, one-on-one student assistants, or computer aides in	elementary school classrooms.
Served as classroom aides, playground aides, one-on-one student assistants, or computer aides for	elementary school students.
Assisted with extracurricular activities, clubs, physical education classes, physical fitness or sports programs involving	elementary school students.
Participated in character education programs, including anti-bullying programs for	elementary school students in schools.
Participated in character education programs, including anti-bullying programs for	elementary school students in community settings.
ED-4. Secondary Education	
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:	
Type of Service	Number
Served as field trip aides, teacher's aides, one-on-one classroom assistants, or career counselors in	7 th through 12 th grade classrooms.
Served as field trip aides, teacher's aides, one-on-one classroom assistants, or career counselors for	students in 7 th through 12 th grade.
Assisted with extracurricular activities, clubs, physical education classes, physical fitness or sports programs involving	students in 7 th through 12 th grade.
Participated in character education programs, including anti-bullying programs for	secondary school students in schools.
Participated in character education programs, including	

secondary school students in community settings.

_

anti-bullying programs for.....

ED-5. Special Education

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Assisted in special education programs involving		students in kindergarten through 6 ^h grade.
Assisted in special education programs involving		students in 7th through 12 ^h grade.
ED-6. Tutoring and Child Literacy		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Used evidence-based reading readiness programs with		students in pre-K.
Used evidence-based reading and tutoring programs with		students in kindergarten through 6 th grade.
Used evidence-based reading and tutoring programs with		students in 7 th through 12th grade.
Provided tutoring and support in math, science, social science, and other subjects to		students.
ED-7. Job Preparedness/Vocational Education		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Assisted in job skills training in		education programs.
Assisted in job skills training for		people.
Provided information, program enrollment, or referrals on job preparedness programs to		people.

ED-8. Library Services

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Helped at		libraries.
Started or operated	<u> </u>	bookmobiles.
Started or operated bookmobiles serving		people.
ED-9. Cultural Heritage		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Developed and/or presented		programs about cultural preservation and enrichment (e.g., historic preservation, oral history, museums, drama, the arts).
Developed and/or presented programs about cultural preservation and enrichment to		people.
ED-10. ESL		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Provided information, program enrollment, or referrals on ESL programs to		people.
Helped		ESL students (from kindergarten through high school) to learn English.
Helped		adult ESL students to learn English.

ED-11. GED/Dropouts

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Provided information, program enrollment, or referrals on GED programs to		
Tutored		students for their GED.
ED-12. Service Learning		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Reflected on their volunteer experiences and described their insights concerning service, client advocacy, social issues and their own lives by		volunteers.
Coordinated or expanded service-learning opportunities for elementary school students in		schools.
Coordinated or expanded services-learning opportunities for		elementary school students.
Coordinated or expanded service-learning opportunities for middle school students in		schools.
Coordinated or expanded services-learning opportunities for		middle school students.
Coordinated or expanded service-learning opportunities for high school students in		schools.
Coordinated or expanded services-learning opportunities for		high school students.
ED-13. Adult Education and Literacy		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Provided literacy assistance to		adults.
Recruited and trained		volunteers for literacy programs.

ED-14. Other Education Services

Number of RSVP Volunteers who provided these services:	
Total number of RSVP Volunteer hours:	_

Type of Service

<u>Number</u>

Please specify these other education services:

(1)	, to		people.
(2)	, to		people.
(3)	, to	<u> </u>	people.

ENVIRONMENT (ENV)

ENV-a. Total estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

ENV-1. Waste Reduction/Management/Recycling

Type of Service	<u>Number</u>	
Conserved, stored, treated, or disposed of		pounds of waste.
Created or staffed		recycling centers or neighborhood pick-up programs.
Recycled		pounds of materials.

ENV-2. Environmental Awareness

Number of RSVP Volunteers who provided these services:	
Total number of RSVP Volunteer hours:	

Type of Service	<u>Number</u>	
Developed a directory of		environmental groups.
Distributed directories of environmental groups to		people.
Developed or participated in		environmental education, information programs or presentations (e.g., awareness campaigns, environmental fairs, nature walks).
Developed or participated in environmental education, information programs or presentations attended by		people.
Distributed environmental awareness materials to		people.
Disseminated information or fact sheets or made presentations about environmental hazards and health to		people.

ENV-3. Clean Air

Number of RSVP Volunteers who provided these services:		
Type of Service	<u>Number</u>	
Tested and monitored air quality in		locations.
ENV-4. Clean and Safe Waters		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Adopted and cleaned		beaches and streams.
Monitored		taps for water quality.
Set up		ground water and surface protection programs.
Tested		wells, streams, and water tanks.
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Conducted information campaigns on energy saving devices reaching		people.
Winterized and weatherized		
ENV-6. Indoor Environment		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Cleaned up (excluding making repairs and providing housing services) for		contaminated housing units.
Cleaned up contaminated housing units for		people.
Tested		buildings and homes for pollutants such as lead, radon, smoke and asbestos

ENV-7. Wildlife, Land, and Vegetation Protection and Restoration

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	Number	
Developed and/or participated in		activities aimed at reducing wildlife mortality due to pesticides.
Participated in activities to reduce wildlife mortality affecting		acres of wildlife habitat.
Restored or protected		acres of degraded land.
Restored or protected		miles of degraded land.
ENV-8. Other Environmental Services		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	Number	
Please specify these other environmental services:		
(1)	, to	people.
(2)	, to	people.
(3)	, to	people.

COMMUNITY AND ECONOMIC DEVELOPMENT (C)

C-a. <u>Total</u> estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

C-1. Consumer Education

Number of RSVP Volunteers who provided these services:..... Total number of RSVP Volunteer hours:..... Type of Service Number Developed and/or participated in information campaigns on consumer issues (e.g., health and life insurance, estate counseling, and consumer protection) reaching..... people. C-2. Transportation Services Number of RSVP Volunteers who provided these services:.... Total number of RSVP Volunteer hours:..... Type of Service Number Developed and/or operated..... transportation systems. Developed and/or operated transportation systems used people. by..... Helped drive..... people on errands, doctor visits, or between facilities. Helped drive people on errands, doctor visits, or between facilities for..... miles. C-3. **Community Improvement** Number of RSVP Volunteers who provided these services:.... Total number of RSVP Volunteer hours:.... **Type of Service** Number Constructed/renovated..... playgrounds. Constructed/renovated playgrounds used by..... children and families. Removed trash or abandoned cars, cleaned, removed graffiti, repaired fences, and provided landscaping at..... community areas.

C-4. Community-based Volunteer Programs

Number of RSVP Volunteers who provided these services:	ı
Total number of RSVP Volunteer hours:	

Type of Service	<u>Number</u>	
Recruited and coordinated		RSVP volunteers.
Recruited		non-RSVP volunteers.
Trained and coordinated		RSVP volunteers.
Trained and coordinated		non-RSVP volunteers.
Led team building activities for		volunteers.

C-5. Food Production/Community Gardens/Farming

Number of RSVP Volunteers who provided these services:	
Total number of RSVP Volunteer hours:	

Type of Service	<u>Number</u>	
Established, expanded, or revitalized		acres of community gardens
Established, expanded, or revitalized community gardens used by		people.
Participated in		community gardening programs, alternative crop programs, or improved food growing programs.
Participated in community gardening programs, alternative crop programs, or improved food growing programs		
serving		people.
Grew		pounds of food.
Grew food used by	<u> </u>	people.
C-6. Management Consulting		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Volunteer executives provided assistance to expand or improve the operation of		private, non-profit or public agencies.
Volunteer executives provided assistance to expand or improve the operation of private, non-profit, or public agencies serving		people.

C-7. Small and Minority Business Development

	er of RSVP Volunteers who provided these services:. number of RSVP Volunteer hours:			
	Type of Service		<u>Number</u>	
	Assisted			small or minority businesses
	Assisted small or minority businesses operated by			-
C-8.	Tax Consulting/Counseling			
	er of RSVP Volunteers who provided these services:. number of RSVP Volunteer hours:			
	Type of Service		<u>Number</u>	
	Assisted or trained			people to do their taxes.
	Trained			people to be tax counselors/preparers.
	Prepared tax returns for			people.
C-9.	Thrift Store			
	er of RSVP Volunteers who provided these services:. number of RSVP Volunteer hours: <u>Type of Service</u>			
				the vift atomo
	Organized or started thrift stores providing affordable			thrift stores.
	Organized or started thrift stores providing affordabl goods bought by			people.
C-10	Other Community and Economic Deve	elopmer	nt Services	
	er of RSVP Volunteers who provided these services:. number of RSVP Volunteer hours:			
	Type of Service		<u>Number</u>	
	Please specify these other community and economic development services:	С		
	(1)	_, to		people.
	(2)	_, to…		people.
	(3)	_, to…		people.

PUBLIC SAFETY (PS)

PS-a. Total estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

PS-1. Safety/Fire Prevention/Accident Prevention

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Coordinated or participated in		safety programs (such as fire prevention, auto safety, traffic/pedestrian control programs).
Coordinated or participated in safety programs attended by		people.
PS-2. Adult Offender/Ex-Offender Services		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Coordinated or participated in rehabilitation services for		adult offenders/ex-offenders.
Provided information, program enrollment or referrals on offender/ex-offender services to		people.
PS-3. Juvenile Justice, Delinquency, Gangs		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Coordinated or participated in rehabilitation services for		youth offenders/ex-offenders.
Provided one-on-one support and nurturing to		youth offenders/ex-offenders.
Served as mentors to		youth offenders/ex-offenders.

PS-4. Crime Awareness/Crime Avoidance

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:	
Type of Service	<u>Number</u>
Identified	unsafe areas.
Provided fingerprinting services to	people.
Provided safety escort services to	people.
Providing training in ways to avoid victimization (e.g., deposit, scam alerts, tourist safety) to	
PS-5. Victim/Witness Assistance	
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:	
Type of Service	Number
Assisted	crime victims.
PS-6. Community Policing/Community Patrol	I
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:	
Type of Service	<u>Number</u>
Developed or participated in	police district patrols or citizen patrols.
Worked with	local police and community organizations to insure safer neighborhoods.
Helped direct traffic at	events.
Helped to trace abandoned cars, followed up with v or did other administrative work on behalf of	
Conducted	foot patrols.
Conducted foot patrols freeing up	hours of police officer time.

PS-7. Conflict Resolution/Mediation

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Educated		people about gang activity.
Mentored		gang members.
Started or participated in		peer mediation programs and youth courts.
Started or participated in peer mediation programs or youth courts serving		juveniles.
Provided training in conflict resolution/conflict mediation techniques and violence prevention to		people.
Provided conflict resolution assistance to		people.
PS-8 Improvement of Household Security		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours: <u>Type of Service</u> Conducted	<u>Number</u>	
		safety.
Conducted workshops on household safety attended by		people.
Conducted		security audits and surveys.
Conducted security audits and surveys for	<u> </u>	households.
Installed		new windows, door locks, or window bars.
Installed new windows, door locks, or window bars for		households.
PS-9. Neighborhood Watch/Block Watch		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Developed or participated in		neighborhood watch programs.
Developed or participated in neighborhood watch programs serving		people.

PS-10. Sexual Abuse/Rape

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Provided support to		sexual assault/harassment victims.
Started/expanded		shelters for sexual assault/harassment victims.
Started/expanded shelters benefiting		sexual assault/harassment victims.
Provided sexual abuse, awareness, and self-defens training to PS-11. Other Public Safety		people.
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Please specify these other public safety services:		
(1)	_, to	people.
(2)	_, to	people.
(3)	_, to	people.

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HOUSING (H)

H-a. <u>Total</u> estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

H-1. Homeless

	/ho provided these services:		
1	ype of Service	<u>Number</u>	
	ns to help the homeless (except for nded by		people.
H-2. Home Manager	nent		
	/ho provided these services:		
1	ype of Service	<u>Number</u>	
	application processing, mortgages, ne maintenance for		people.
Distributed information	on home ownership to		people.
Helped			people with budgeting, financial planning, and filling out forms and bills.
H-3. Housing Referr	als/Relocation/Other		
	/ho provided these services:		
1	ype of Service	<u>Number</u>	
Obtained household fu	rnishings for		households.
Made housing referral	s for		people.

H-4. Housing Rehabilitation/Construction

Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	
Helped build, repair, inspect, or rehabilitate		homes.
Helped build, repair, inspect, or rehabilitate homes for		people.
Recruited and supported		volunteers for housing rehabilitation and construction.
H-5. Other Housing Services		
Number of RSVP Volunteers who provided these services: Total number of RSVP Volunteer hours:		
Type of Service	<u>Number</u>	

Please specify these other housing services:

(1)	, to	 people.
(2)	, to	 people.
(3)	, to	 people.

DISASTER (D)

D-a. <u>Total</u> estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

D-1. Disaster Preparedness

	Type of Service	<u>Number</u>	
	Participated in response, relief, recovery and mitigation during		emergencies/fires/natural disasters.
	Participated in response, relief, recovery and mitigation during emergencies/fires/natural disasters affecting		people.
	Provided natural disaster preparedness training (such as Red Cross training) to		people.
	Provided natural disaster preparedness training to		people.
	Provided information, class enrollment, or referrals on natural disaster preparedness to		people.
	Were on "on-call" lists for		emergencies or needs.
	Prepared disaster plans for		agencies.
	Gave presentations to		groups of people attending.
D-2.	Other Disaster Services		

HOMELAND SECURITY (HS)

The Homeland Security area includes programs that prepare to minimize the damage and recover from any future terrorist attacks that may occur despite our best efforts at prevention. This includes programs that help to plan, equip, train, and practice the response capabilities [of] many different response units (including first responders, such as police officers, firefighters, emergency medical providers, public works personnel, and emergency management officials) ready to mobilize without warning for any emergency. This area also includes programs that will consolidate federal response plans and build a national system for incident management in cooperation with state and local government including emergency preparedness and response efforts to engage the private sector and the American people.

HS-a. Total estimated number of people who benefited:_

Please complete those items that are relevant to your RSVP volunteers for the period October 1, 2002 through September 30, 2003.

HS-1. Disaster Preparedness

Number of RSVP Volunteers who provided these services:
Total number of RSVP Volunteer hours:

Type of Service

Ν	u	m	n	h	e	r
_	~			~	-	

Participated in response, relief, recovery and mitigation during		emergencies.
Participated in response, relief, recovery and mitigation during emergencies affecting		people.
Provided homeland security training (such as Red Cross and CERTS training) to		people.
Provided homeland security preparedness training to	<u> </u>	people.
Provided information, class enrollment, or referrals on homeland security disaster preparedness to		people.

HS-2. Public Safety

Number of RSVP Volunteers who provided these services:	
Total number of RSVP Volunteer hours:	

Type of Service	<u>Number</u>	
Mobilized		volunteers to assist first responders (e.g., police, fire fighters) during disasters.
Performed administrative duties so that		fire departments, police departments, and other public service agencies were able to prepare and respond to emergencies.

HS-3. Public Health

	of RSVP Volunteers who provided these services: nber of RSVP Volunteer hours:			
	Type of Service		<u>Number</u>	
F	Provided assistance to			medical and emergency medical personnel
	Coordinated emergency supplies and established coordination links during			emergencies.
HS-4.	Homeland Security Services			
	of RSVP Volunteers who provided these services: nber of RSVP Volunteer hours: <u>Type of Service</u>			
	Type of Service		<u>Number</u>	
	Made educational presentations on homeland securit e.g., Bioterrorism, terrorist attacks) to			community groups.
A	Assisted individuals and families during			disasters.
	Provided support services (e.g., fundraising, answerir questions, distributing food) for			organizations involved in emergency and disaster relief
	Faught classes in safety, fire prevention, basic first ai and/or CPR to			adults and/or children.
	Provided information and referral services during disa and emergencies to			people.
	Type of Service		<u>Number</u>	
F	Please specify these other Homeland Security service	es:		
(1)	, to…		people.
(2)	, to…		people.
(3)	, to…		people.

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OTHER SERVICES (OS)

Activity not included in survey	Specific activity performed by RSVP Volunteers	Number of Volunteers Performing Activity	Total Number of Hours Spent on Activity	Number of People Served by the Activity
Language Assistance	Language interpretation	8	200	16

Please add any additional information on the reverse side of this page.