

Questionnaire for User Interaction Satisfaction (QUIS)

Please circle the numbers that most appropriately reflect your impressions about using the Census Web site.

1. **Tasks can be performed in a straight-forward manner:**
Never 1 2 3 4 5 6 7 Always
2. **Organization of information on the site:**
Confusing 1 2 3 4 5 6 7 Very clear
3. **Use of terminology throughout the site:**
Inconsistent 1 2 3 4 5 6 7 Consistent
4. **Information displayed on the screens:**
Inadequate 1 2 3 4 5 6 7 Adequate
5. **Census Bureau-specific terminology:**
Too frequent 1 2 3 4 5 6 7 Appropriate
6. **Characters on the computer screen:**
Hard to read 1 2 3 4 5 6 7 Easy to read
7. **Learning the site:**
Difficult 1 2 3 4 5 6 7 Easy
8. **Experienced and inexperienced user's needs are taken into consideration:**
Never 1 2 3 4 5 6 7 Always
9. **Finding what you were looking for:**
Difficult 1 2 3 4 5 6 7 Easy
10. **Forward navigation:**
Impossible 1 2 3 4 5 6 7 Easy
11. **Backwards navigation:**
Impossible 1 2 3 4 5 6 7 Easy
12. **Overall reactions to the site:**
Terrible 1 2 3 4 5 6 7 Wonderful
Frustrating 1 2 3 4 5 6 7 Satisfying
Difficult 1 2 3 4 5 6 7 Easy
13. **Please add any additional comments:**