

Satisfaction Questionnaire

Please circle the numbers that most appropriately reflect your impressions about using the Census 2010 form.

1. Filling in the form can be performed in a straight-forward manner:

Strongly Agree 1 2 3 4 5 6 7 Strongly Disagree

2. Organization of information on the form:

Very Confusing 1 2 3 4 5 6 7 Very clear

3. Use of terminology throughout the form:

Very Confusing 1 2 3 4 5 6 7 Very clear

4. Type of Information Collected:

Inadequate 1 2 3 4 5 6 7 Adequate

5. Census Bureau-specific terminology:

Too frequent 1 2 3 4 5 6 7 Appropriate

6. Characters on the form:

Very Hard to read 1 2 3 4 5 6 7 Very Easy to read

7. Learning to use the form:

Very Difficult 1 2 3 4 5 6 7 Very Easy

8. Questions on the form:

Very Confusing 1 2 3 4 5 6 7 Very clear

9. Navigating through the form (going from one question to the next):

Very Difficult 1 2 3 4 5 6 7 Very Easy

10. When I had to skip questions (going from one question to the next):

Very Difficult 1 2 3 4 5 6 7 Very Easy

11. Instructions on the form:

Very Confusing 1 2 3 4 5 6 7 Very clear

12. Writing answers in boxes:

Very Confusing 1 2 3 4 5 6 7 Very clear

13. Use of arrows pointing to boxes on form:

Very Confusing 1 2 3 4 5 6 7 Very clear

14. Overall reactions to the form:

Terrible	1	2	3	4	5	6	7	Wonderful
Very Frustrating	1	2	3	4	5	6	7	Very Pleasant
Very Difficult	1	2	3	4	5	6	7	Very Easy

15. Please add any additional comments. Please specify any difficulties. Use back of paper if necessary.