Appendix **B**

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OCCUPATIONAL SAFETY AND HEALTH INFORMATION NEEDS AND USES BY TRADE ASSOCIATIONS AND LABOR UNIONS WITHIN EIGHT INDUSTRIAL SECTORS

Interviewer Name: Computer Log Number: Date: Name of Association or Union: Address: Phone No.: Fax No.:

Beginning of Survey Questions

General Information

Interviewer: First, I would like to thank you for taking your valuable time to participate in this NIOSH survey. To start our interview I'd like to ask you about your job at your association (union)?

4. What is your job title? ______ (Interviewer: Go to guestion 5)

5. How many years have you worked in your current position?

(Interviewer: Go to question 6a)

- 6a. Are workplace (worker) safety and health issues part of your job responsibilities?
 - (1) No _____ (Interviewer: Go to question 7)
 - (2) Yes ____ (Interviewer: Go to question 6b)
 - 6b. In an average week, what percentage of your time is spent on workplace (worker) safety and health issues?
 - (1) < 10 % of the time _____
 - (2) 10% 50% of the time _____
 - (3) >50% of the time ____

(Interviewer: Go to question 7)

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Interviewer: Next let's talk about your association (union).

- 7. How many members belong to your association (union)? _____ (interviewer: Go to question 8)
- 8. On a scale of 1-5, with 5 being very important and 1 being not at all important, how important are workplace (worker) safety and health issues to your association (union)?

1 2 3 4 5 (Interviewer: Go to question 9)

9. In your opinion, what are the 3 most important workplace (worker) safety and health issues for your members?

(1)	 	 	
(2)			
(3)		 	

(Interviewer: Go to question 10a)

Communication

Interviewer: Now, I would like to ask about the communication materials your association (union) provides to its members.

10a. Does your association (union) have a website?

- (1) No ____ (Interviewer: Go to question 11)
- (2) Yes ____ (Interviewer: Go to part 2a below)

(2a) What is the address of your Website

(Interviewer: Go to question 10b)

(3) Don't Know (Interviewer: Go to question 11)

10b. Does your website include any workplace (worker) safety and health information?

- (1) No ____ (Interviewer: Go to question 11)
- (2) Yes ____ (Interviewer: Go to part 10c)
- (3) Don't Know ____ (Interviewer: Go to question 11)

- 10c. Does your website include any workplace (worker) safety and health information in languages other than English?
 - (1) No ____ (*Interviewer*: Go to question 11)
 - (2) Yes ____ (*Interviewer*: Go to part 2a below)
 - (2a) If yes, please specify language(s) _____

(Interviewer: Go to 11)

(3) Don't Know _____ (Interviewer: Go to question 11)

Interviewer: For the next set of questions, I am going to ask if you distribute information to your members in the following ways and then I will ask how frequently workplace (worker) safety and health information is included in the communication.

11. Do you provide your members any of the following forms of communication?

1a. Email Notices: No ____ Don't Know ____ Yes ____

1b. If yes, how often does your association (union) include workplace (worker) safety and health information?

Never _____ Sometimes _____ Often _____

2a Magazine: No ____ Don't Know ____ Yes ____

2b. If yes, how often does your association (union) include workplace (worker) safety and health information?

Never _____ Sometimes _____ Often _____

- 3a Newsletter: No ____ Don't Know ____ Yes ____
 - 3b. If yes, how often does your association (union) include workplace (worker) safety and health information?

Never _____ Sometimes _____ Often _____

4a Technical Journal: No ____ Don't Know ____ Yes ____

4b. If yes, how often does your association (union) include workplace (worker) safety and health information?

Never _____ Sometimes _____ Often _____

5a Other: No ____ Don't Know ____ Yes ____

5b. If yes, please specify _____

(*Interviewer*: If yes to part 2a, 3a, 4a, or 5a of question 11, go to question 12; otherwise go to question 13a)

12. Would you be willing to send us a recent copy of your technical journal, magazine or newsletter if we send you a self-addressed stamped envelope? (NIOSH will supply envelope.)

- (1) No ____ (Interviewer: Go to question 13a)
- (2) Yes ____ (Interviewer: Go to part 2a)

(2a)	Address to send self-addressed stamped env	velope
	Name	
	Street	
	City	
	State (Drop down)	Zip

(*Interviewer:* Go to question 13a)

- 13a. Does your association (union) provide any workplace (worker) safety and health training courses?
 - (1) No ____ (Interviewer: Go to question 14a)

(2) Yes ____ (Interviewer: Go to question 13b)

(3) Don't Know _____ (Interviewer: Go to question 14a)

13b. Are any of the workplace (worker) safety and health training courses provided in languages other than English?

- (1) No ____ (Interviewer: Go to question 13c)
- (2) Yes ____ (Interviewer: Go to part 2a)
 - (2a) If yes, please specify language(s) used for training courses

_____ (Interviewer: Go to question 13c)

- (3) Don't Know _____ (*Interviewer*: Go to question 13c)
- 13c. Which workplace (worker) safety and health training courses does your association (union) provide?

(Tra	ining Cou	rse
	Торіс	Yes	Νο	Don't Know
(1)	Electrical safety			
(2)	Emergency preparedness			
(3)	Equipment safety			
(4)	Ergonomics			
(5)	Exposure to hazardous substances			
(6)	Explosives			
(7)	Hearing loss/noise			
(8)	Job stress management			
(9)	Lifting safety			
(10)	Musculoskeletal disorders			
(11)	Occupational diseases (Asthma, Latex allergy, etc)			
(12)	OSHA regulations			
(13)	Personal protective equipment			
(14)	Respirators			

(15)	Slips, trips and falls	 	
(16)	Health and safety programs	 	
(17)	Special worker populations'	 	
(18)	Violence in the workplace	 	
(19)	Other, please specify below		
(20)	Other, please specify below	 	
(Inte	rviewer: Go to question 14a)	 	

- 14a. Not including materials available through a formal training course, does your association (union) provide any other workplace (worker) safety and health information or training materials?
 - (1) No ____ (Interviewer: Go to question 15a)
 - (2) Yes ____ (Interviewer: Go to question 14b)
 - (3) Don't Know ____ (Interviewer: Go to question 15a)
 - 14b. Is any of this workplace (worker) safety and health information provided in languages other than English?
 - (1) No ____ (Interviewer: Go to question 14c)
 - (2) Yes ____ (Interviewer: Go to question 2a)
 - (2a) If yes, please specify language used for training materials

_____ (Go to

question 14c)

- (3) Don't Know ____ (Interviewer: Go to question 14c)
- 14c. Are any of the following types of workplace (worker) safety and health materials offered to your members? *(Interviewer:* For each resource listed below record <u>one</u> answer from the three choices provided.)

F	Resources	No	Yes	Don't Know
(1)	Brochures			
(2)	Fact sheets			
(3)	Safety manuals			
(4)	Tool box talks			
(5)	Videos			
(6)	Other			
	(6a) If yes, please specify			

(Interviewer: Go to question 15a)

15a. Does your association (union) sponsor a conference(s)?

- (1) No ____ (Interviewer: Go to question 16)
- (2) Yes ____ (Interviewer: Go to question 15b)
- (3) Don't Know ____ (Interviewer: Go to question 16)
- 15b. Are workplace (worker) safety and health TRAINING COURSES provided at your conference(s)?
 - (1) No _____
 - (2) Yes
 - (3) Don't Know ____

(Interviewer: Go to question 15c)

- 15c. Do the sessions at your conference(s) ever include any workplace (worker) safety and health presentations?
 - (1) No _____
 - (2) Yes _____
 - (3) Don't Know

(*Interviewer*: Go to question 16)

16. When you have needed workplace (worker) safety and health information in the past, which of the following sources have you used? *(Interviewer:* For each source listed below record <u>one</u> answer from the three choices provided.)

	Don't	Yes	NO Source Know
(1a)	Commercial publication		
	(1b) Please specify name		
(2a)	Government agency		
	(2b) Please specify name		
(3a)	Industrial hygiene association		
	(3b) Please specify name		
(4a)	Insurance or loss control company		
	(4b) Please specify name		
(5a)	(Another) Professional association (Another: If association being interviewed is a profess		tion)
	(5b) Please specify name		
(6a)	Public health agency (6b) Please specify name		

(7a) (Another) Business association

(Another: If a business association is being interviewed)

- (7b) Please specify name _____
- (8a) (Another) Labor Union

(Another: If a union is being interviewed)

- (8b) Please specify name_____
- (9a) University or other academic institution

(9b) Please specify name

(10a) Other sources that we have not mentioned?

(10b) Please specify name_____

(Interviewer: Go to question 17)

- 17. Does your association (union) have any unmet needs in the area of workplace (worker) safety and health?
 - (1) No ____ (Interviewer: Go to question 18a)
 - (2) Yes ____ (Interviewer: Go to part 2a)
 - (2a) What are the unmet needs?

(Interviewer: Go to question 18a)

(3) Don't Know ____ (Interviewer: Go to question 18)

Knowledge of the National Institute for Occupational Safety and Health (NIOSH)

Interviewer: In this last section, I'd like to ask you a few questions about the National Institute for Occupational Safety and Health or NIOSH.

- 18. Prior to this survey had you ever heard of the National Institute for Occupational Safety and Health or NIOSH as it is also known?
 - (1) No ____ (Interviewer: Go to question 25a)
 - (2) Yes ____ (*Interviewer*: Go to question 19)
- 19. I am going to read you a list of statements about NIOSH. Please tell me if you agree or disagree with the following statements.

		Agree Don't	Disagree
19a.	NIOSH is an institute that makes regulations	Know	
19b.	NIOSH is an institute that makes recommendations		
19c.	NIOSH is part of the Occupational Safety and Health Administration (OSHA)		
_ 19d.	NIOSH is a research institute		
	(Interviewer: Go to question 20)		

20. Please tell me how much you agree or disagree with the following statements? (*Interviewer*: **For each statement listed below** record <u>one</u> answer from the five choices provided.)

		Neither	Agree	Strongly Strongly	
20a.	Statements Disagree NIOSH is a credible source for obtaining workplace safety and health information.	Agree	Agree	nor Disagree	Disagree
20b.	NIOSH is an important resource for the workplace safety and health community.				
	(Interviewer: Go to question 21a		-		

21a Have you ever used the NIOSH Website? (www.cdc.gov/niosh)

- (1) No _____ (Interviewer: Go to question 21a)
 (2) Yes _____ (Interview: Go to question 20b)
- (3) Don't Know ____ (Interviewer: Go to question 21a)

21b. Please indicate how strongly you agree or disagree with each of the following statements about the NIOSH Website? (*Interviewer:* For each statement listed below record <u>one</u> answer from the five choices provided.)

Statements Disagree The NIOSH Website has (is):	Strongly Agree	Agree	Neither Agree nor Disagree	Strongly Disagree
(1) easy to read information		<u> </u>		
(2) high-quality information				
(3) out-of-date information				
(4) difficult to navigate				
(5) a good OS&H resource				

(Interviewer: Go to question 22a)

22a. Have you ever used or referred to a NIOSH publication?

- (1) No ____ (Interviewer: Go to Question 23)
- (2) Yes _____ (Interviewer: Go to question 22b)
- (3) Don't Know (Interviewer: Go to question 23)
- 22b. Please indicate how strongly you agree or disagree with each of the following statements about NIOSH publications. *(Interviewer:* For each statement listed below record one answer from the five choices provided.)

Statements	Strongly Agree	Agree	Neither Agree nor Disagree	Strongly Disagree
Disagree NIOSH publications:				
(1) are clearly written		<u> </u>		
(2) are too technical				
(3) are readily available				
(4) are impartial				
(5) provide impractical recommendations				
		<u> </u>		
(Interviewer: Go to que	stion 23)			

23.	Have	you ever	called the	NIOSH	800 Nui	mber? ((1-800-356-	4674)
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- (1) No _____
- (2) Yes _____
- (3) Don't Know _____

(Interviewer: Go to question 24)

24. Have you ever used a NIOSH multimedia product (CD-ROM, DVD, Video, etc.)?

- (1) No _____ (Interviewer: Go to question 25a)
- (2) Yes ____ (Interviewer: Go to part 2a below)

(2a) Please specify which multimedia product(s) you have used:

(Interviewer: Go to question 25a)

- (3) Don't Know ____ (Interviewer: Go to question 25a)
- 25a. Would your association (union) be interested in receiving a NIOSH article about workplace (worker) safety and health that you could distribute to your members?
 - (1) No _____ (Interviewer: Go to question 26a)
 - (2) Yes ____ (Interviewer: Go to question 25b)
 - (3) Don't Know ____ (Interviewer: Go to question 26a)

25b. Would your association (union) like to receive the article as a paper copy or in an electronic format or both?

Print _____ (Interviewer: If participant provided address in question 12, do not ask again.)
 Address:

(2) Electronic _____

Email address

(3) Both ____

(Interviewer: Go to question 25c)

25c. How would your organization distribute this article to your members? (*Interviewer:* For each of the communication forms listed below record <u>one</u> answer from the three choices provided.)

Communication Forms		No	Yes	Don't Know
(1)	Conference			
(2)	Email			
(3)	Magazine			
(4)	Newsletter			
(5)	Technical journal			
(6)	Website			
(7)	Other			
	(7a) Please specify			

(Interviewer: Go to question 26a)

26a.	Would your association (union) be interested in having NIOSH contact your organization in
	the future about partnering on a workplace (worker) safety and health issue?
	(Interviewer: If asked "what do I have to do" answer "the level of involvement is your
	own choice".

- (1) No ____ (Interviewer: Go to question 27)
- (2) Yes (Interviewer: Go to question 26b)
- (3) Don't Know ____ (Interviewer: Go to question 27)
 - 26b. If you are interested in partnering with NIOSH, is there a **specific** workplace safety and health issue of interest to your association? (This may be different from the answers provided in question 10.)

(Interviewer: Go to question 27)

27. Is there anything that we have not discussed about workplace (worker) safety and health relevant to your association (union) that you would like to mention?

(Interviewer: Go to Close and Thank You Section)

Close and Thank You Section:

Interviewer: We would like to thank you for participating in this survey. We very much appreciate the time you have given us. The information you have provided is very important to the successful outcome of this study.

If you have any questions about this survey please contact:

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