Appendix H: Refusal Confirmation Script

Refusal Confirmation Script

Subject speaking:

[Hello,] My name is {INTERVIEWER NAME}. I am calling for the Rehabilitation Services Administration. We recently received your (message/consent form) indicating you do not wish to participate in the Post Vocational Rehabilitation Experiences Study.
I am calling today to confirm receipt of the message and to answer any questions you might have about the study (IF REASON NOT GIVEN: and to ask the reason for your decision for our records).

1   CONFIRMATION COMPLETED, NO REASON RECEIVED
2   TOO BUSY
3   PRIVACY CONCERNS
4   NOT INTERESTED
5   TAKES TOO MUCH TIME
6   VOLUNTARY/DON'T HAVE TO DO IT
7   DON'T DO SURVEYS
8   ANTI-GOVERNMENT
9   HUNG UP
10   OTHER (SPECIFY)

Comment: Hostile refusals to advance materials will be coded final with no call back made.