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# PIN/Password (PPW) Services

## PPW Introduction

Form Approved: OMB No. 3220-0198

If you have already established an account you may **login** now.

You must first establish an account in order to access RRB Internet services. To establish an account, follow steps 1 and 2.

1. Go to Box 1 to request a Password Request Code (PRC). A PRC will be sent by US Mail to your address of record.
2. Go to Box 2 when you receive your PRC. Use the PRC to establish your PIN/Password account.

Once you receive your PRC and establish your account, you never need to click on Box 1 or 2 again. You perform steps 1 and 2 **only** one time. Go to Box 3 for **all** future access to our online services.

NOTE: You will not be able to establish an account unless your web browser supports advanced encryption. Some older versions of web browsers are not **compatible** with the PIN/Password feature.

<b>1</b>	<b>Request a Password Request Code (PRC)</b>	Obtain a Password Request Code (PRC). A PRC is needed to establish an online account with the RRB.
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<b>2</b>	<b>Establish your RRB Internet Account</b>	Establish an RRB Internet account after receiving a PRC in the mail. Once the account is established the PRC is no longer needed.
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<b>All established accounts should select below to log in to online services</b>		
<b>3</b>	<b>Internet Services Log In</b>	Access RRB online services.

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<b>RELATED LINKS</b> ▶ <a href="#">Security Information</a> ▶ <a href="#">Browser Information</a>	
	
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## PIN/Password (PPW) Services

### Establish your Internet Account

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To establish an Internet account, you must have a Password Request Code (PRC). If you have not applied for a PRC, please click here to go to the PRC request screen. If you have a PRC, complete the items below and click Submit.

Please note the following password rules:

1. Password length must be between 8 and 15 characters
2. Password can contain any combination of the following characters:
  - a through z
  - A through Z
  - 0 through 9
  - pound (#)
  - star (\*)

**PRC is case sensitive**

- Enter the PRC exactly as it appears on your letter
- PIN is your Social Security Number (no dashes)

PRC:\*

PIN:\*  (999999999)

Create Your Password:\*

Re-enter Password:\*

\* Field is required

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RRB PIN Password System Establish Internet Account - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address: https://secure.rrb.gov/MainLine/PINPassword/PasswordRequest/PasswordRequest\_GetPRC.asp#

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- PRC is case sensitive
- Enter the PRC exactly as it appears on your letter
- PIN is your Social Security Number (no dashes)

**Paperwork Reduction Act Statement**

The information collection meets the clearance requirements of 44 U.S.C. 3507, as amended by Section 2 of the Paperwork Reduction Act of 1995. You are not required to answer these questions unless we display a valid Office of Management and Budget Control number. We estimate that it will take you about 1.5 minutes to read the instructions, gather the necessary facts, and answer the questions. If you wish, send comments regarding the accuracy of our estimate, or any other aspect of this form, including suggestions for reducing the completion time to:

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 Railroad Retirement Board  
 844 North Rush Street  
 Chicago, Illinois 60611-2092

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## *RRB and Internet Security*

The RRB is taking all reasonable and appropriate measures to ensure the security of your identity and of the information you share with us.

We recommend that you use a current web browser with advanced encryption if it is available to you.

However, your web browser **must** have at minimum 128-bit encryption to use the login features of Benefit Online Services. There are additional minimum requirements to use on-line services.

You can upgrade your version of **Netscape** Navigator or Microsoft Internet Explorer to a newer version with advanced encryption. See manufacturer instructions for upgrading other web browsers.

**RELATED LINKS**

- ▶ [Microsoft Internet Explorer](#) 
- ▶ [Netscape Navigator](#) 
- ▶ [Browser Information](#)

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## Minimum Browser Requirements for Services that use PIN Password

Supported web browsers must have these features enabled:

- Scripting (JavaScript and VBScript)
- Cookies (session cookies, only)
- Secure Sockets Layer (SSL)
- 128-bit encryption
- Adobe Acrobat Reader Plugin, version 5.0 or greater

Microsoft Internet Explorer version 5.0 or greater, and Netscape Navigator version 6.0 or greater meet the minimum requirements for our online services that require Pin Password. Please check the software manufacturer's browser configuration instructions to ensure the above features are enabled.

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