

OCSE Survey of Caseworkers

This is a simple, brief survey designed to receive feedback directly from the caseworkers on the level of information and instructional and training material that they receive or have access to. All information will be treated confidentially and will not be identified by state or email address.

Please check below what you receive on a regular basis

From OCSE:

- Action Transmittals (AT's)
- Dear Colleague Letters (DCL's)
- Information Memoranda (IM's)
- Child Support Report
- Handbooks and Fact Sheets
- Training Material

If you receive these, how?

- Via email
- Hard Copy
- I look for them on the OCSE web site

From State:

- Policy and Procedural Direction From Your State
- State Newsletter
- Handbooks and Fact Sheets
- Training Material

Do you have regular access to the OCSE web site

[http://www.acf.hhs.gov/programs/cse/?](http://www.acf.hhs.gov/programs/cse/)

- Yes No

Do you utilize your state web site regularly?

- Yes No

Do you feel that you are kept informed of policy and procedure and changes to them on a timely basis?

- Yes No
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