



Electronic Business Center Customer Satisfaction Survey

Subject

What was the subject of your recent phone call to the EBC?

- Customer Number
- Digital Certificate
- EFS - Web
- PAIR
- Other (Please specify)

If EFS-Web

- Can't access EFS-Web
- Fee payments
- Use of fillable forms
- Constructing PDF files
- Document indexing
- International filing
- System requirements / configuration
- Other (Please specify)

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