

As part of its ongoing outreach program, the United States Patent and Trademark Office (USPTO) would like to invite you to give feedback on your experience with EFS-Web and other patent e-Commerce initiatives. Because you are a valued customer, your opinions are very important to the Office and will be considered for future implementation.

This brief questionnaire will require no more than 10 minutes of your time and all responses will be held in the strictest confidence. To participate please click the link below:

|LINK1|

Thank you for your time and assistance,

USPTO e-Commerce Outreach Team

If you have any questions about this questionnaire or about EFS-Web, PAIR, PKI or any other component of our e-Commerce initiatives, please contact the Patent Electronic Business Center at 866-217-9197 (toll-free) or 571-272-4100 or send e-mail to [ebc@uspto.gov](mailto:ebc@uspto.gov).