



Electronic Business Center Customer Satisfaction Survey

Subject

What was the subject of your recent phone call to the EBC?

- Customer Number
- Digital Certificate
- EFS - Web
- PAIR
- Other (Please specify)

If Customer Number

Please choose which of the topics most accurately describe the subject of your recent phone call to the EBC:

- How to apply for a customer number
- Status of customer number request
- Forgotten customer number
- USPTO system not recognizing your customer number
- Other (Please specify)

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