



# Electronic Business Center Customer Satisfaction Survey

Subject

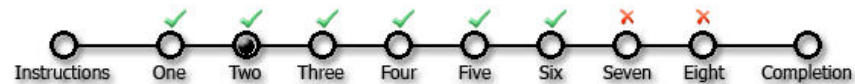
**What was the subject of your recent phone call to the EBC?**

- Customer Number
- Digital Certificate
- EFS - Web
- PAIR
- Other (Please specify)

### If PAIR

- Can't access Private Pair
- Missing / wrong documents
- Available information
- Question related to viewing information
- Downloading files
- Receiving email notifications
- Other (Please specify)

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