



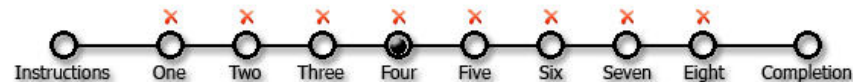
Electronic Business Center Customer Satisfaction Survey

Speed of Response

How rapidly would you say the EBC was able to resolve issues you have encountered?

- While on the initial telephone call
- Within the same business day after the initial telephone call was made, or email was sent
- The next business day after the initial telephone call was made, or email was sent
- Two or more business days after the initial telephone call was made, or email was sent
- I was transferred to another USPTO organization
- They were unable to resolve my issue(s)
- Other (Please specify)

Previous



Next