HINTS 2007

HEALTH INFORMATION NATIONAL TRENDS SURVEY 2007

SCREENER

June 2007

Annotated

NATIONAL CANCER INSTITUTE (NCI)

CONTACT PROCEDURES

CNT1100.
Autodial

PHONE: {Display phone number}

DO YOU WANT TO . . .
DIAL THIS PHONE NUMBER 1
ENTER ANOTHER PHONE NUMBER 2
DO NOT DIAL.. 3

CNT2000.
IntroAutodial

Hello, this is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national study on people's needs for health information.
OR
Hello, this is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national health study.
OR
Hello, this is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services. I'm following up on questionnaires mailed to your home for a national health study.

RESIDENTIAL

Am I speaking to someone who lives in this household and is at least {18} years old?

YES.. 1   (CNT2300)
NO 2   (CNT2400)
PROBABLE BUSINESS.. 3   (CNT2300)
ANSWERING MACHINE.. 4   (RST3020)
RETRY AUTODIALER 5   (CNT1100)
NONWORKING, DISCON., CHANGED.................... 6   (Code result)
GO TO RESULT... 7   (Code result)

CNT2200.
HHMember18Plus

Hello, this is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national study on people's needs for health information.
OR
Hello, this is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national health study.
OR
Hello, this is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services. I'm following up on questionnaires mailed to your home for a national health study.

Am I speaking to someone who lives in this household and is at least {18} years old?

YES.. 1
NO 2   (CNT2400)
GO TO RESULT... 3   (Code result)

CNT2300. (CNT2100)
HHAdultPhoneUse   Is this phone number for . . .

home use, ...	1	(BRD1150)
home and business use, or	2	(BRD1150)
business use only?	3	(RST7100)
GO TO RESULT	4	(Code result)

CNT2400.
HHAdultAvailable   May I speak with a household member who is at least {18} years old?

[IF NEEDED: Household members include people who think of this household as their primary place of residence. It includes persons who usually stay in the household but are temporarily away on business, vacation, in a hospital, or living at school in a dorm, fraternity or sorority.]

AVAILABLE	1	(CNT2200)
NOT AVAILABLE	2	(Code result as callback)
THERE ARE NONE	3	
GO TO RESULT	4	(Code result)

CNT2500.
HHHeadUnderAge   [IF RESPONDENT IS A CHILD, ASK FOR AN OLDER HOUSEHOLD MEMBER.]

NO ONE LIVING IN HH IS {18} OR OLDER..	1	(RST9040)
THERE ARE HH MEMBERS {18} OR OLDER..	2	(CNT2400)
GO TO RESULT	3	(Code result)

CNT4080. (CNT2080)
HelloContinuingCall   May I speak to {NAME}?

My name is {INTERVIEWER NAME}, and I'm calling for the U.S. Department of Health and Human Services for a national study on people's needs for health information.
OR
My name is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national health study.
OR
My name is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services. I'm following up on questionnaires mailed to your home for a national health study.

AVAILABLE	1	
NOT AVAILABLE	2	(Code result callback)
GO TO RESULT	3	(Code result)

CNT4090. (CNT2090)
IntroExtended

[Hello], My name is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national study on people's needs for health information and we need your participation .

OR

[Hello], My name is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services for a national health study.

OR

[Hello], My name is {INTERVIEWER NAME} and I'm calling for the U.S. Department of Health and Human Services. I'm following up on questionnaires mailed to your home for a national health study.

The interview will take about 25-30 minutes depending on your answers, but your participation is voluntary and you can refuse to answer any questions or withdraw from the study at any time. All information obtained will be kept confidential to the extent the law allows. If you want, we can do part of the interview and finish it at another time.

[GO TO EXTENDED INTERVIEW]

BIRTHDAY METHOD

BRD1150.
SCQHE4Intro

I have some questions to see who in your household may be eligible to participate in this study.

BRD1200.
SCQHE4Number
OfAdults

Including yourself, how many people <u>aged 18 or older</u> currently live in this household?

[IF NEEDED: Include people who <u>usually</u> stay in this household, but are temporarily away on business, vacation, or in the hospital. Do <u>not</u> include persons who are away on full-time active military duty with the armed forces, students living away from home in their own apartment, or any other family member who may be in a nursing home or other institution.]

|__|__| [0 to 25]

BRD2000.

Select one respondent using modified Rizzo method:

IF BRD1200 = 1, select the screener respondent as the subject
        THEN GOTO BRD2210
ELSE IF BRD1200 = 2, run respondent algorithm, then
IF the screener respondent is selected as the subject
        THEN GOTO BRD2210
ELSE IF the non-screener respondent is selected as the subject THEN GOTO BRD2410
ELSE IF BRD1200 = 3, run respondent algorithm, then
IF the screener respondent is selected as the subject
        THEN GOTO BRD2210
ELSE IF the older household member is selected as subject
        THEN GOTO BRD2510
ELSE IF the younger household member is selected as subject
        THEN GOTO BRD2610
ELSE IF BRD1200 > 3, then
IF the screener respondent is selected as the subject
        THEN GOTO BRD2210
ELSE, GOTO BRD3000

BRD2210.
SCQHE9Name
SelectedPerson   May I please have your first name?

[IF NEEDED: I only need something to refer to you. Could you please give me your initials
or something else that would allow me to identify you?.]

[ENTER NAME]

_____   [1 to 20 characters]

BRD2220.
SCQHEYourGender   IF NOT OBVIOUS, ASK: [Are you male or female?]

MALE 1
FEMALE.. 2

BRD2230.
SCQHEYourAge   May I please have your age?

|__|__| .... [18 to 130] (APQ1200)

BRD2410.
SCQHE9AName
OtherAdult

The computer has randomly determined that the other adult in this household should participate in the rest of the interview. I would like to get the first name of this person so I can ask him or her to participate in the study. May I please have the first name of the other adult?

[IF NEEDED: I only need something to refer to (him/her). Could you please give me (his/her) initials or something else that would allow me to identify (him/her)?]

_____   [1 to 20 characters]
                                                 (BRD3200)

BRD2510.
SCQHE5Name
OlderHousem

The computer has randomly determined that one of the adults in the household other than yourself should participate in the rest of the interview. To help us select this person, may I please have the first name of the older of these two adults?

[IF NEEDED: I only need something to refer to (him/her). Could you please give me (his/her) initials or something else that would allow me to identify (him/her)?]

[ENTER NAME]

[IF R DOESN'T KNOW WHO IS OLDEST, RECORD A DK RESPONSE.]

_____   [1 to 20 characters]
                                                 (BRD3200)

BRD2610.
SCQHE5Name
YoungerHous

The computer has randomly determined that one of the adults in the household other than yourself should participate in the rest of the interview. To help us select this person, may I please have the first name of the younger of these two adults?

[IF NEEDED: I only need something to refer to (him/her). Could you please give me (his/her) initials or something else that would allow me to identify (him/her)?]

[ENTER NAME]

[IF R DOESN'T KNOW WHO IS YOUNGEST, RECORD A DK RESPONSE.]

_____   [1 to 20 characters]
                                                 (BRD3200)

BRD3000.
SCQHE6Know
Birthdays

The computer has randomly determined that one of the {NUMBER} adults other than yourself should participate in the rest of the interview. To help us select this person, do you know who has had the most recent birthday among these adults?

YES.. 1 (BRD3100)
NO 2 (ENM2100)

BRD3100.
SCQHE7Name
RecentBirthday

Other than yourself then, may I please have the first name of the adult who has   had the most recent birthday?

[IF NEEDED: I only need something to refer to (him/her). Could you please give me (his/her) initials or something else that would allow me to identify (him/her)?]

_____   [1 to 20 characters]

BRD3200.
SCQHEPersonGender   Is {NAME/this person} male or female?

MALE   1
FEMALE...   2

BRD3300.
SCQHEPersonAge   May I please have {NAME/this person}'s age?

|__|__|__| ....   [18 to 130] (APQ1200)

HOUSEHOLD ENUMERATION

ENM2100.
SCQNameHHM(N)

So that the computer can choose someone to interview, may I please have the first names and ages of the {Number} adults currently living in this household. Please do not include yourself.

[IF NEEDED: Include people who usually stay in this household, but are temporarily away on business, vacation, or in the hospital. Do not include persons who are away on full-time active military duty with the armed forces, students living away from home in their own apartment, or any other family member who may be in a nursing home or other institution.]

[IF NEEDED: I only need something to refer to (him/her). Could you please give me (his/her) initials or something else that would allow me to identify (him/her)?]

_____   [1 to 25 characters]

ENM2200.
SCQAskAge(N)   May I please have {NAME/this person}'s age?

|__|__|__| ....   [18 to 130]

ENM2250.
SCQGender(N)   [CODE GENDER. IF NOT OBVIOUS, ASK:
                         Is {NAME/this person} male or female?]

MALE   1
FEMALE...   2

ENM3000.
SCQAnyoneElse

We have listed {NUMBER} household member{s} other than yourself who {is/are} 18 or older.

Have we missed anyone else 18 or older who usually lives here but is temporarily away? For example, away on business, vacation, in a hospital, or living away at school in a dorm, fraternity, or sorority?

NO ONE WAS MISSED	1
SOMEONE WAS MISSED	2

SAMPLING

SMP2010.

Randomly select one household member.

GOTO APQ1200.

ADDITIONAL PHONE QUESTIONS

APQ1200.
AddPhones

Because we are conducting this study by phone, and people with more telephone numbers have more chances of being in the study, I have some questions about the telephone numbers in your household.

Besides the number I called, do you have other telephone numbers in your household not including cell phones?

YES..	1	
NO	2	(APQ1700)

APQ1300.
PhoneUse

Including computer and fax phone numbers, how many of these additional phone numbers are for home use?

[IF NEEDED: Do not include cell phones.].

|__|__|	[0 to 19]	
REFUSED	-7	(BOX MLS2100)
DON'T KNOW...	-8	(BOX MLS2100)

APQ1305.

> If APQ1300 = 0, GOTO BOX MLS2100.
> Else if APQ1300 = 1, GOTO APQ1400.
> Else, GOTO APQ1500

APQ1400.
Phon1Fax

Is this additional phone number used for a computer or fax machine?

YES.. 1 (APQ1600)
NO .... 2 (BOX MLS2100)

APQ1500.
Phon2Fax

Of these {NUMBER} additional home use phone numbers, how many are used for a computer or fax machine?

|__|__| .... [0 to 19] (BOX APQ1505)
REFUSED .... -7 (BOX MLS2100)
DON'T KNOW... -8 (BOX MLS2100)

APQ1505.

> If APQ1500 = 0, GOTO BOX MLS2100.
> Else if APQ1500 = 1, GOTO APQ1600.
> Else, GOTO APQ1800

APQ1600.
Phon1Talk

Some households have telephone numbers that are used both for talking and for computer or fax. Is this number ever answered for talking?

YES.. 1 (APQ1900)
NO .... 2 (BOX MLS2100)

APQ1700.
PhonFax

Do you have any additional phone numbers for computers or fax machines?

YES.. 1 (APQ1800)
NO .... 2 (BOX MLS2100)

APQ1800.
Phon2Talk

Some households have telephone numbers that are used both for talking and for computer or fax. How many of these {NUMBER} computer or fax numbers are ever answered for talking?

|__|__| .... [0 to 19]
REFUSED .... -7 (BOX MLS2100)
DON'T KNOW... -8 (BOX MLS2100)

APQ1805.

> If APQ1800 = 0, GOTO BOX MLS2100.
> Else if APQ1800 = 1, GOTO APQ1900.
> Else, GOTO APQ2000

APQ1900.
PhonFax1Use   Is this computer or fax number answered for …

                                personal calls,.. 1   (BOX MLS2100)
                                business calls, or 2   (BOX MLS2100)
                                both?.. 3   (BOX MLS2100)

APQ2000.
PhonFax2Use   Of these {NUMBER} phone numbers that are answered, how many are answered
                                for non-business related calls?

                                |__|__| .... [0 to 19]

MANIPLUS

MLS2100.
Screener is complete.   Create extended record, then

                                If Screener Respondent = Selected person, GOTO CNT4090
                                Else, GOTO CNT4080.

RESULT CODING

RST3020.
ReadMsg2   [PLEASE READ THE FOLLOWING MESSAGE INTO THE ANSWERING
                                MACHINE.]

                                This is {INTERVIEWER NAME} calling for the U.S. Department of Health and Human
                                Services for a national study on people's needs for health information. It is very important
                                that we speak with you. We will call back within the next day or two, or you can call us at
                                1-888-314-1133. Thank you.
                                OR
                                This is {INTERVIEWER NAME} calling for the U.S. Department of Health and Human
                                Services for a national health study. It is very important that we speak with you. We will
                                call back within the next day or two, or you can call us at 1-888-314-1133. Thank you.
                                OR
                                This is {INTERVIEWER NAME} calling for the U.S. Department of Health and Human
                                Services. I'm following up on questionnaires mailed to your home for a national health
                                study. It is very important that we speak with you. We will call back within the next day or
                                two, or you can call us at 1-888-314-1133. Thank you.

                                CONTINUE... 1   (END)

RST7100.
NR_Thanks   Thank you, but we are only interviewing in private residences. Good-bye.

                     CONTINUE..   1   (END)

RST9040.
In_Thanks   These are all the questions I have for you at this time. Thank you very much for your
                     cooperation. Good-bye.

                     CONTINUE..   1   (End)