

Department of Defense
TriCare Management System
Military Health System

- 1) Which of the following best describes your status?
 - a) A DIRECT CARE Military Health System (MHS) staff member. This includes military, civil service, and contractors working at a military treatment facility (MTF) or a military headquarters
 - b) A PURCHASE CARE staff member. This includes TRICARE managed care contractors, network providers, and their support staff
 - c) An MHS staff member supporting BOTH direct care and purchased care
 - d) Not an MHS staff member, but a TRICARE health plan beneficiary
 - e) NEITHER a TRICARE health plan beneficiary nor an MHS staff member

- 2) What type of information are you searching for on our Web site?
 - a) Policies and Guidance
 - b) MHS Organizations
 - c) Congressional/Legislative information
 - d) Media/Research
 - e) Information about MHS Programs/Systems
 - f) Service-specific information
 - g) Briefings
 - h) Locate an address or phone number
 - i) Other

- 3) What method are you using to locate the information you are looking for?
 - a) Entering a word or phrase in the "Search For" box
 - b) From the "Jump To" Drop-down box
 - c) From the "A to Z" tab at the top of the page
 - d) From the "Search" tab at the top of the page
 - e) Other

- 4) If you did not find the information you were looking for, what would be your next step?
 - a) Call a toll-free number
 - b) Try a different Web site
 - c) Read a TRICARE brochure or handbook
 - d) Visit a TRICARE Service Center
 - e) Visit a Military Treatment Facility
 - f) Not applicable
 - g) Other

- 5) How did you get to our Web site today?
 - a) Typed in the address
 - b) Search engine (such as Google or Yahoo)
 - c) Bookmark or Favorite

- d) Link from another Website
- e) Other

6) How frequently do you visit our site?

- a) Daily
- b) More than once a day
- c) About once a week
- d) About once a month
- e) Once every 6 months
- f) I have never visited the site