

EPA Custom Questions

This is a list of revised EPA Custom Questions.

- Q1. If you are accessing this site from the U.S., from which state are you currently accessing the site?
List answer choices states
- Q3. For **this visit** to our site, which of the following best describes you?
Answer choices:
Business
Federal government
State Government
Local government
Educator (teacher, professor)
Librarian
Student
Parent/adult helping a child
General Public
Other
- Q5. Did you find the information you were looking for?
Answer choices: Yes or No
- Q6. Did you find the site's navigation easy to follow?
Answer choices: Yes or No
- Q7. Which of the following tools did you use to locate information on this site?
Answer choices:
- Search Box
- Advanced search
- Left navigation bar
- Popular resources
- Quick Finder
- All of the above
- Other
- Q8. If you used the search box, did the top results answer your question?
Answer choices: Yes, No, N/a
- Q9. Did the list of search result items and their general headings make sense to you?
Answer choices: Yes, No, N/A

Q10 What type of difficulty, if any, did you encounter with the navigation process on this site?

Answer choices:

- Could not navigate back to previous information
- Would often feel lost, not know where I was
- Links did not take me where I expected
- Links/labels are difficult to understand
- Too many links or navigation choices
- Had technical difficulties (e.g. broken links, error messages)
- The site was not accessible to me because of a disability.
- Did not have any difficulty navigating the site
- None of the above

Q12 If you selected "partially" or "no" to finding your information, what were you looking for?

Answer choice: Open ended response

Q13. What is the one thing you would most like to see improved on this site?

Answer choice: Open ended

Q14 How likely are you to use this site as your primary source of information about how to protect human health and the environment?

Answer choice: Not very likely – Very likely (1 to 10 scale)

Q15 Which of the following best describes what you were looking for today?

Answer choices:

- Looking for information about the environment in general
- Want to find out more about a specific topic or subject
- Want to know what EPA does
- Need to report a chemical spill or an environmental violation
- Looking for education sites or research/help for school assignment
- Want to contact EPA to ask a question
- None of the above

Q16 If you had difficulty finding the information you wanted, which of the following is true:

Answer choices:

- I know you have a particular document, but I can't find it
- I wasn't sure how to find for what I wanted
- I found the document I needed, but it took too long because it was not near the top
- I found the document I was looking for, but it is not accessible to me because of a disability.

- I couldn't tell what I would get when I clicked on a document, because of the way it was presented.