Which best describes you?

What is your primary reason for visiting this site today?

If you used the Electronic Data Interchange (EDI) section of the website, what was your primary reason for doing so?

Did you find what you were looking for?

Which of the following self-service tools did you use on the site today? (please select all that apply)

In the last 30 days, how many times have you visited this Web site?

Please select your location:

If you used this site's search feature today, which of the following best describes your experience with the search?

How does our Web site rate compared to other payers' websites?

If you answered "not as good", please tell us which payer websites you like better and why.

How would you rate the usefulness of the provider education materials on our website?

If you do not use E-mail Updates (listserv), please tell us why not.

Custom Questions

Staff of provider/supplier working primarily with billing/insurance
Administrative staff of a provider/supplier
Billing service
Consultant or attorney
Local, state, or federal government employee or contractor
Other staff of a provider/supplier
Provider/supplier
Software vendor
Other health care insurer or agency
Other (please specify)
Download forms
Find contact information
Find enrollment information
Find general Medicare program information
Find information on fees or fee schedules
Find out about a Local Coverage Determination (LCD)
events
etc.
Research a specific question on Medicare policy or billing
Take an on-line training course
Other (please specify)
Find EDI enrollment forms
Access manuals or technical specifications
Download updated software
Check systems status
Did not use that section
Other (please specify)
Yes
No, I was looking for:
Fee schedule lookup
MSP lookup
Reason/Remark Codes
Modifier Lookup
Denial Finder
Redetermination Status
None of the above
This is my first time
Once or twice before
Three or four times before
More than once per week but not every day
Every day
California - Part A
California - Part B

Guam/American Samoa/Northern Mariana Islands - Part A

Guam/American Samoa/the Northern Mariana Islands - Part B

Hawaii - Part A

Hawaii - Part B

Nevada - Part A

Nevada - Part B

Returned too many results

Did not return enough results

Returned results that were too similar/redundant

Results were helpful

Results were not helpful

Returned results that were only partially what I needed

Other

Better

About the same

Not as good

1=Not very useful

2

3

4

5

6

7

8

9

10=Very useful

Don't know