

[Generic VA Stationary]

Dear Veteran:

This letter is to let you know you have been selected to participate in an important survey on burial benefits offered to veterans and their families. In about a week, you will be receiving this survey in the mail.

The survey is being conducted by an independent research firm, ICF Caliber, to examine how the current set of VA burial benefits can best serve your future needs. Your input is needed to help us set priorities and guide the future direction of national and state veteran cemeteries.

If you have questions about your participation in the survey, please call an ICF Caliber representative at 1-XXX-XXX-XXXX, which is staffed from 9-5pm Eastern Standard Time.

We thank you in advance for your assistance with this important project.

Sincerely yours,

William F. Tuerk
Under Secretary for Memorial Affairs

Daniel L. Cooper
Under Secretary for Benefits