

**INSTRUCTIONS:** Use this form when a single information collection document involves multiple reporting and recordkeeping requirements. The totals of the figures in cols. should be entered in item 13 of OMB-83-1: cols. (D) &/or (I) = 13a (respondent is only counted once); cols. F & I = 13b; cols. H & K = 13c.

(F)Total/(D)Total = (E)Average (H)Total/(F)Total = (G)Average  
 (K)Total/(I)Total = (J)Average

**NOTE:** The columns will calculate automatically. If Col. E's response is something other than annually, i.e., 1/6 years, list as "1/6" & decimal will display.

**TITLE OF INFORMATION COLLECTION DOCUMENT**  
 APHIS CUSTOMER SERVICE SURVEY DATA COLLECTION

**OMB NO.**  
 0579-XXXX

**DATE PREPARED**  
 August 21, 2007

IDENTIFICATION OF REPORTING OR RECORDKEEPING REQUIREMENT		ANNUAL BURDEN								
SECTION OF REGS.  (A)	DESCRIPTION  (B)	FORMS NO (S) (If "none" so state)  (C)	REPORTS					RECORDS		
			NO. OF RESPONDENTS  (D)	NO OF RESPONSES PER RESPONDENT  (E)	TOTAL ANNUAL RESPONSES (Col. D x E)  (F)	HOURS PER RESPONSE  (G)	TOTAL HOURS (Col. F x G)  (H)	NO. OF RECORD-KEEPERS  (I)	ANNUAL HOURS PER RECORD-KEEPER  (J)	TOTAL RECORD-KEEPING HOURS (Col. I x J)  (K)
	CUSTOMER SERVICE SURVEY  INDIVIDUALS OR HOUSEHOLDS - 900 - BUSINESS - 1500 - NOT FOR PROFIT INSTITUTIONS - 400 - FARMS - 900 - FEDERAL GOVERNMENT - 400 - STATE, LOCAL OR TRIBAL GOVERNMENT - 900	VS 1-10	5,000	1.0000	5,000.00	0.0830	415.00			0.00
	<b>SUBTOTAL</b>				5,000.00		415.00	0.00		0.00
	<b>TOTAL OF ALL PAGES</b>				5,000.00		415.00	200.00		400.00
	<b>TOTAL - COLUMNS "F" AND "I" = OMB 831, 13 b; COLUMNS "H" AND "K" = OMB 831, 13c</b>				<b>5,000.00</b>		<b>415.00</b>			